

# Single Use Plastic Business Survey

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## **SURVEY RESPONSE REPORT**

13 January 2020 - 02 November 2021

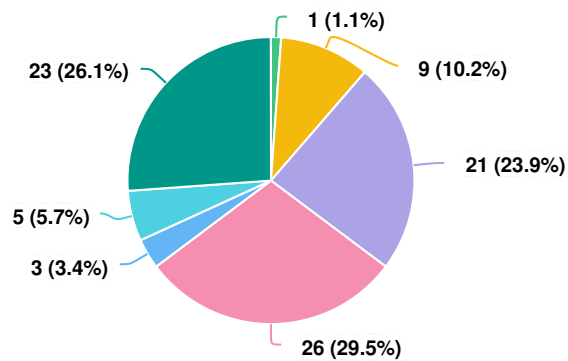
### **PROJECT NAME:**

Single Use Plastic Business Survey



SURVEY QUESTIONS

**Q1** In which business sector do you operate? If you operate more than one business, please feel free to complete a survey for e...

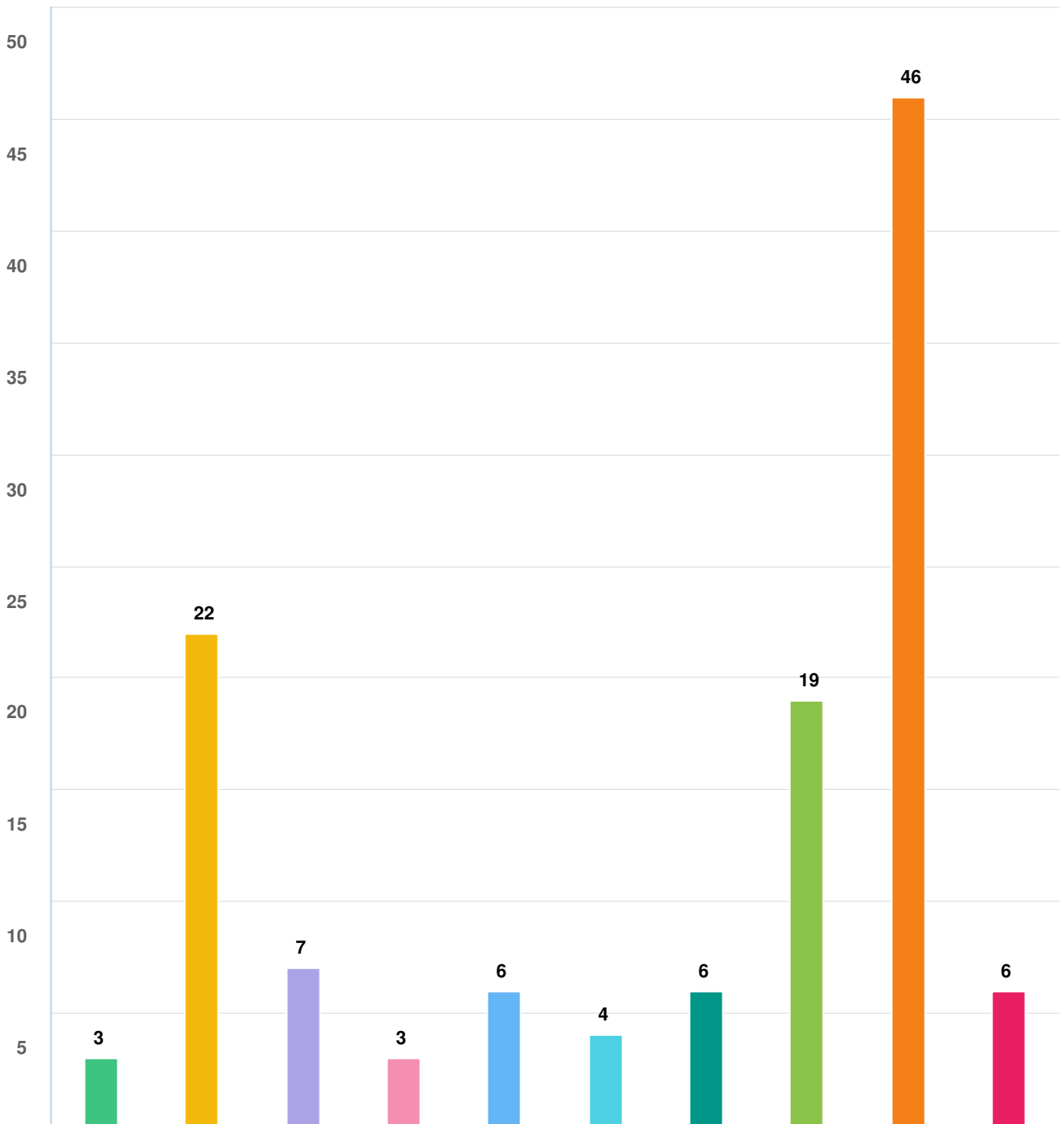


**Question options**

- Accommodations
- Food and Beverage Services
- Retail (groceries, clothing, general merchandise)
- Professional, scientific, and technical services
- Finance and insurance
- Arts, entertainment, and recreation
- Other (please specify)

Optional question (88 response(s), 0 skipped)  
Question type: Radio Button Question

**Q2** What type of single-use plastic items does your business currently use and/or distribute?  
(check all that apply)

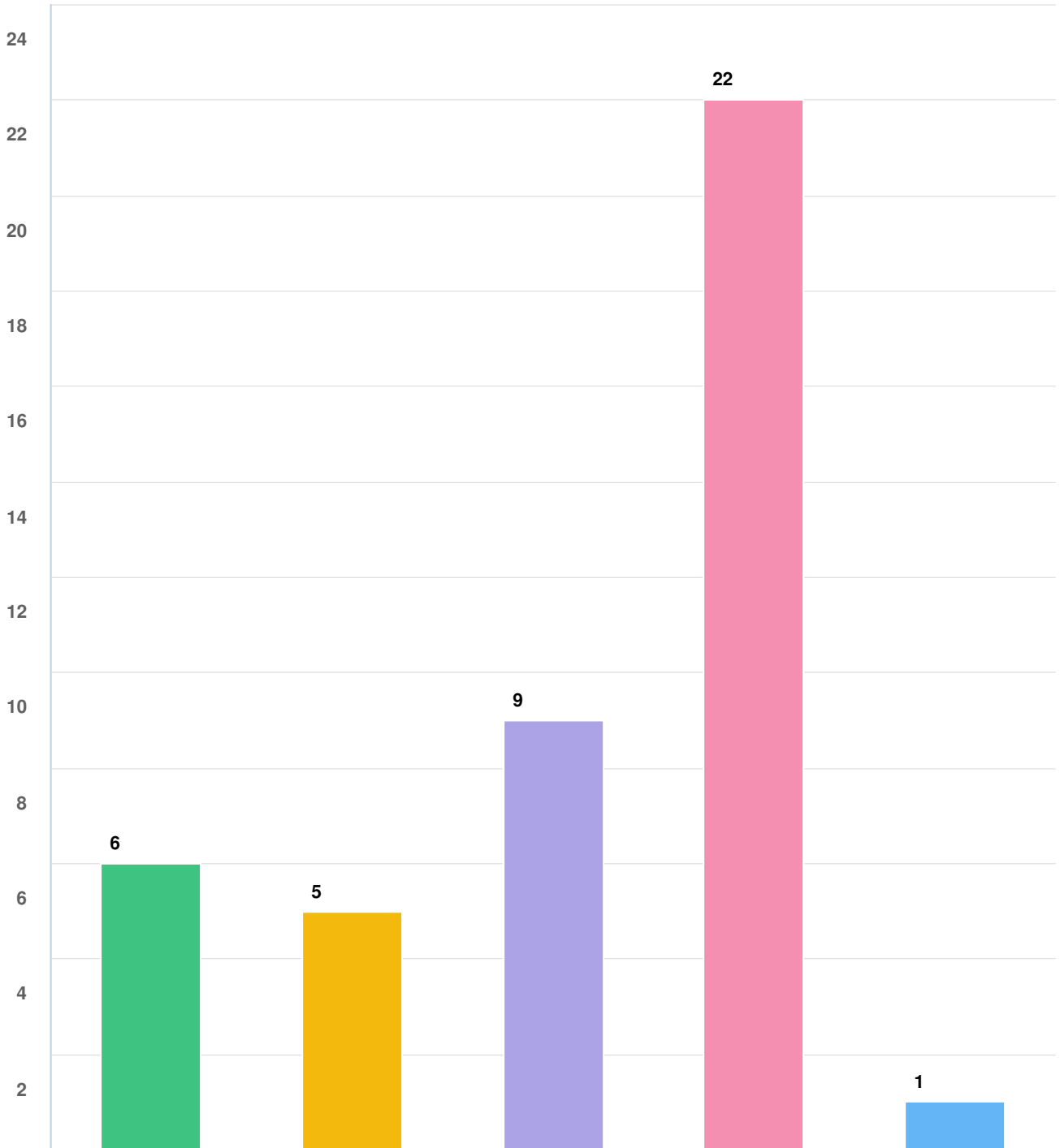


**Question options**

- Plastic straws    
 ● Plastic bags    
 ● Plastic take-out containers    
 ● Styrofoam take-out containers    
 ● Plastic cutlery
- Styrofoam drink cups (hot/cold)    
 ● Plastic drink cups (hot/cold)    
 ● Packaging waste    
 ● None
- Other (please specify)

*Optional question (88 response(s), 0 skipped)*  
 Question type: Checkbox Question

**Q3** If you indicated that your business uses or distributes single-use plastics in the previous question, are any made from the following materials? (check all that apply)

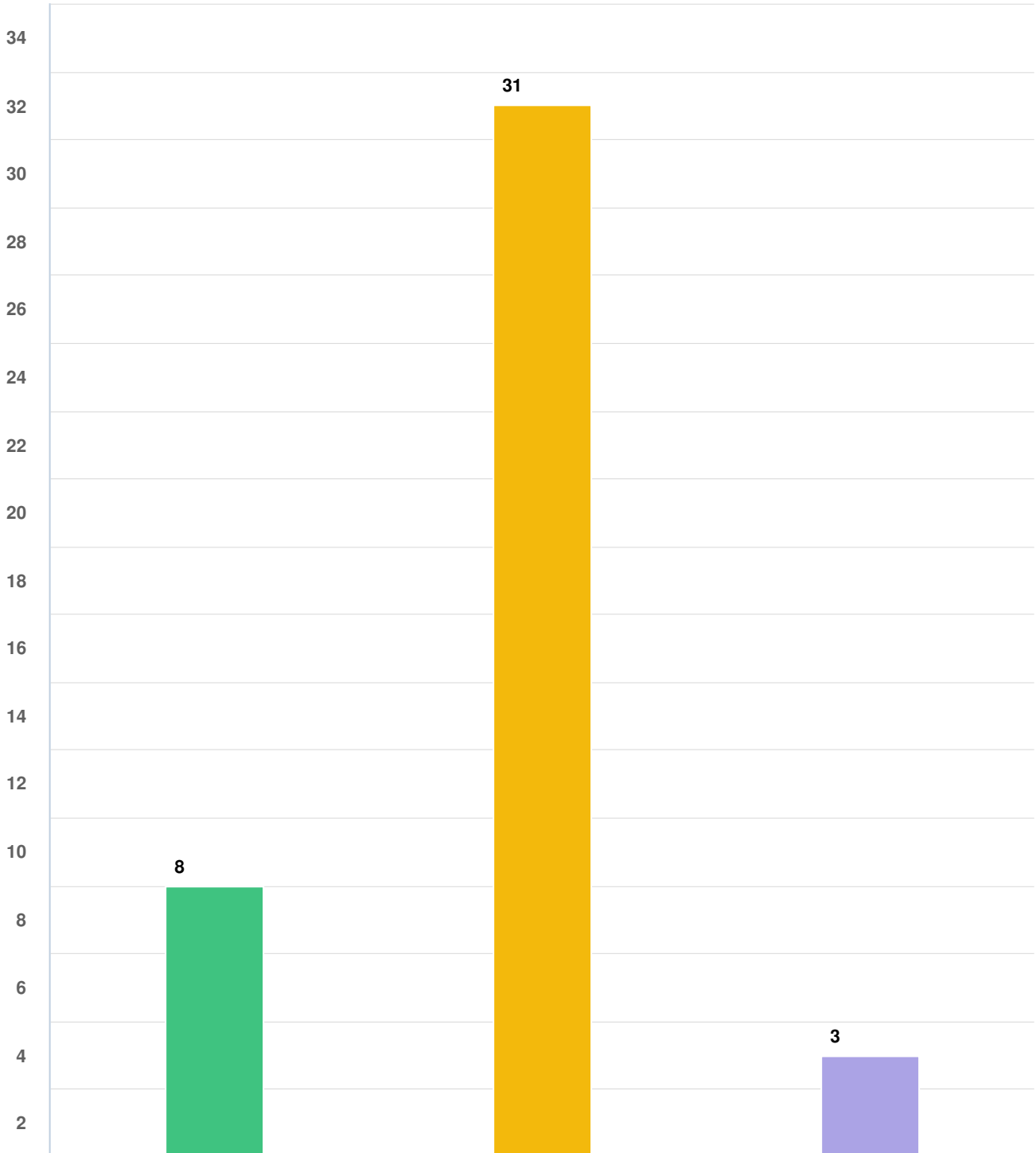


**Question options**

- Plastics made from plants, plant fibers or other biological materials
- Compostable plastics
- Biodegradable plastics
- Don't know/not sure
- Other (please specify)

Optional question (35 response(s), 53 skipped)  
Question type: Checkbox Question

**Q4** If you indicated in question 2 that your business uses or distributes single use plastics, are there any that are in use as a direct result of the COVID-19 pandemic, and you plan to reduce or eliminate their use post-pandemic?



**Question options**

- Yes
- No
- Don't know/not sure

Optional question (41 response(s), 47 skipped)  
Question type: Checkbox Question

**Q5** | If yes, please explain

Anonymous

9/10/2021 11:21 AM

We would like to encourage customers to use re-usable bags

Anonymous

9/13/2021 01:53 PM

Plastic cups for clients to have water in. Plastic packaging waste when we bring in product for use in the clinic.

[REDACTED]

9/13/2021 09:09 PM

We have been using the odd disposable cup instead of a porcelain cup for the odd cup of coffee, tea or water. As a rule we are not offering drinks during Covid but the odd person needs water especially on hot days.

[REDACTED]

9/14/2021 04:35 PM

Some businesses require us to use these but we would rather supply our own and will do so as soon as we can

Anonymous

9/20/2021 09:47 AM

will resume using customer supplied

Anonymous

9/21/2021 04:09 PM

I am running a fitness studio and we were not allowed a water fill station, so I needed to sell plastic water bottles. However, I always need to have water bottles for sale in case members forget their refillable water bottles. I now have a water refill station, but will always need to sell individual plastic water bottles. There is no way around it. Class participants need water during class for health reasons and I do not expect those who forget their own water bottle, to purchase a \$45 S'well bottle from me.

Anonymous

9/21/2021 05:31 PM

before covid we asked customers to bring their own carry bags and charged for plastic bags. I would like to eliminate plastic carry bags

Anonymous

9/23/2021 05:56 PM

The plastic containers we use are recyclable deli containers that we find people will reuse some of the time. We are currently operating in a takeout mode so hope to reduce this usage when onsite dining returns and we are able to use less of all takeout containers.

**Optional question** (8 response(s), 80 skipped)

**Question type:** Essay Question

**Q6 | Please describe any efforts that your business has made, to date, to reduce the amount of single-use plastic generated/distributed through daily operations and sales.**

Anonymous

9/09/2021 12:48 PM

Because I am in health care, I am required to use and dispose of single-use plastic packaging. There is no recycling centre for plastic where I work [REDACTED]

Anonymous

9/09/2021 02:14 PM

We have eliminated plastic bags and did so in 2020 in anticipation of the federal plastic bag ban

Anonymous

9/09/2021 03:05 PM

We discontinued plastic bags YEARS ago...our biggest issue is the amount of packaging that our products come in. We sort and recycle, but single use is criminal...the products we recycle could be used numerous times.



Anonymous

9/09/2021 03:08 PM

We encourage customers to bring their own containers and bags.  
We've moved some of our disposables to bio

Anonymous

9/09/2021 06:29 PM

I refuse to use single use plastic in my products (I am a florist). I will only use biodegradable items in designs (no bows, balls, etc.). I do not use plastic to wrap my bouquets, and I attempt to buy all inventory from farms that use brown paper for wrapping, not plastic. This is difficult when I have to buy from wholesalers, and not local growers. I also offer to pick up, and reuse any florist related products from people.

Anonymous

9/10/2021 10:38 AM

Several years ago, we switched to paper bags - these are many times more expensive than plastic. We always ask if a client would like a bag for their purchase - many people carry a reusable cloth bag but are still forgetful.

Anonymous

9/10/2021 11:21 AM

Single use bags have already been eliminated at our Saanich location. We are only using up the remaining plastic bags and hope to move to a plan similar to the Saanich bylaw.

Anonymous

9/10/2021 12:50 PM

Have phased out plastic bags - using up existing stock and will not re-order. We only use them if a customer asks for one.

Anonymous

9/10/2021 02:27 PM

We no longer use single use plastics in food and beverage operations

Anonymous

9/10/2021 03:24 PM

No plastic shopping bags

Anonymous

9/10/2021 06:14 PM

Do not use any plastic

Anonymous

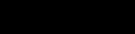
9/12/2021 06:11 PM

Try never to take a bag or pick things and supplies without unnecessary wrapping.

Anonymous


9/13/2021 01:53 PM

Try to buy products with minimal packaging. Would normally serve clients water in a cleaned mug/glass

  
9/13/2021 09:09 PM We just aren't offering bags for retail because most clients have a purse or their own bag.

Anonymous  
9/14/2021 11:06 AM Recycling all plastic packaging

Anonymous  
9/14/2021 12:43 PM We are currently transitioning to paper bags

  
9/14/2021 04:35 PM I am mostly a take out and shopping consumer but do send some packaged materials. I would welcome all waste reduction and currently reuse packaging most of the time.

Anonymous  
9/15/2021 10:55 AM Send web orders in paper bags rather than plastic

Anonymous  
9/17/2021 12:15 PM Non

Anonymous  
9/17/2021 12:19 PM none

Anonymous  
9/17/2021 12:20 PM We recycle all plastic.

Anonymous  
9/17/2021 12:25 PM Other material will be expensive we won't be able to cover the cost.

Anonymous  
9/17/2021 12:53 PM n/a

Anonymous  
9/17/2021 01:40 PM We only use sustainable and non-plastic materials in all operations.

Anonymous  
9/17/2021 02:04 PM n/a

Anonymous  
9/17/2021 02:44 PM Rather than single use/disposable surgical tools, I have chosen tools that are medical grade, cleaned and autoclaved (to B.C.

standards).

Anonymous

9/17/2021 03:17 PM

We have switched over to only compostable products

Anonymous

9/17/2021 03:22 PM

Recycle hard plastic; wash and re-use soft plastics.

Anonymous

9/17/2021 03:46 PM

n/a

Anonymous

9/17/2021 03:53 PM

Requesting that clients bring their own water bottles

Anonymous

9/17/2021 04:23 PM

compostable plastics

Anonymous

9/17/2021 06:39 PM

Its difficult since the gloves are for hygiene and diapers are a necessity .

Anonymous

9/17/2021 07:13 PM

We dont use plastic. We only use paper bags.

Anonymous

9/17/2021 08:01 PM

We stopped with any single use plastics long ago. Paper cups.  
wood stir sticks.

Anonymous

9/18/2021 12:04 AM

Asking people to bring their own bags.

Anonymous

9/18/2021 09:48 AM

I am currently entirely virtually based so I am not using any single use plastics. But I am glad this initiative is happening.

Anonymous

9/18/2021 04:25 PM

Using re-usable drink cups; re-using plastic bags for garbage

Anonymous

9/19/2021 11:22 AM

patient carry out bags are made of paper; all recyclable waste from the business is recycled.

Anonymous

9/20/2021 07:14 AM

Reuse plastic garbage bags were possible.

Anonymous

9/20/2021 09:47 AM

generally use paper bags that have been recycled and donated

Anonymous

9/20/2021 12:11 PM

we don't use single-use plastic in our store.

Anonymous

9/21/2021 11:47 AM

I source from local growers who package with paper but my wholesaler still uses plastic to wrap flowers which I then recycle. Otherwise, I use only recycled paper to wrap bouquets and have switched to washi paper tape to eliminate unnecessary plastic waste.

Anonymous

9/21/2021 03:46 PM

All plastic packaging that is received is recycled either in a blue bin or taken to another facility that can recycle it.

Anonymous

9/21/2021 04:09 PM

The only single use plastic I use are the water bottles I sell. I do not sell many of them as most will bring their own water bottles, and use the refill station available.

Anonymous

9/21/2021 04:57 PM

We went away from plastic to /plant based plastic bags many years ago.

Anonymous

9/21/2021 05:31 PM

we give away free cloth bags as much as possible to customers who purchase a large order

Anonymous

9/22/2021 01:54 PM

We use multiuse shopping bags and give them away when people make purchases

Anonymous

9/22/2021 06:11 PM

All take out food containers and cutlery are plant based or compostable

Anonymous

9/22/2021 06:32 PM

we don't use a lot of bags but sometimes customers need them to transport plants that would get dirt on their own bags

Anonymous

9/23/2021 05:56 PM

Our take away products used consist of paper straws, bamboo cutlery, both aluminium and plastic recyclable containers and compostable cups and lids. For the record we also compost all food waste, recycle all tin and glass and plastic products and all paper, plastic bag and cardboard waste. This has been our practice for many many years.

Anonymous

9/24/2021 12:26 AM

sell re usable bags

Anonymous

9/28/2021 06:04 PM

We use paper bags for most purchases (when customers request a bag) and only use the biodegradable bags for larger purchases.

Anonymous

9/29/2021 02:57 PM

Until Covid, we had regular glasses to offer our clients a glass of water. It's important to note that there is no plastics (blue box, or as a bin behind [REDACTED] recycling available for businesses in Oak Bay. Therefore we take all the recyclables allowed in a blue box, to our own home, to recycle it on residential collection day.

Anonymous

9/30/2021 05:08 PM

n/a

**Optional question** (54 response(s), 34 skipped)

**Question type:** Essay Question

**Q7 | If the Government of Canada's single-use plastics ban is not implemented in 2021, please share if you have any plans to reduce or further reduce, on your own initiative, the amount of single use plastic-generated/distributed through your daily operations and sales over the next year or two.**

Anonymous

9/09/2021 12:48 PM

There is no way for me to reduce my plastic use, although I use very little.

Anonymous

9/09/2021 12:57 PM

A more important route for reducing single use plastics is for the federal government to stop subsidizing the oil and gas industry. This would put pressure on plastic industry to make meaningful change. This also would target climate change responsibility to the largest polluters rather than small scale, in turn creating great lasting change.

Anonymous

9/09/2021 03:05 PM

no plans

Anonymous

9/09/2021 03:08 PM

We are always looking for eco solutions. It's unfortunate that the market does not have a lot of great alternatives.

Anonymous

9/10/2021 11:21 AM

We are already encouraging customers to use re-usable bags. I would like Oak Bay to implement measures equal to Saanich so the same rules apply in all jurisdictions

Anonymous

9/10/2021 06:14 PM

Do not use

Anonymous

9/12/2021 11:57 PM

Why are you/we waiting for the Government of Canada, take a lead like other municipalities and ban those items you are talking about. Our environment takes leadership and not hiding behind the big brother. Everyone and every level is asked to act now, do not wait for other s to move.

Anonymous

9/13/2021 01:53 PM

Will return to glasses/mugs when COVID protocols make it safe to do so. Additionally will continue to try to buy products with minimal plastic packaging.



9/13/2021 09:09 PM

I do intend on buying small paper bags with handles to offer clients who don't have another option.

Anonymous

9/14/2021 12:43 PM

as above



9/14/2021 04:35 PM

As soon as take out allows we will be using our own containers

Anonymous

9/17/2021 12:15 PM

Non

Anonymous

9/17/2021 12:19 PM

move away from plastic bags to paper bags

Anonymous

9/17/2021 12:25 PM

I will be happy to continue to single use plastic.

Anonymous

9/17/2021 12:53 PM

n/a

Anonymous

9/17/2021 01:40 PM

Already do not use.

Anonymous

9/17/2021 03:46 PM

n/a

Anonymous

9/17/2021 04:23 PM

We'll reduce the cutlery.

Anonymous

9/17/2021 07:13 PM

We already did.

Anonymous

9/17/2021 08:01 PM

Completely support this initiative

Anonymous

9/18/2021 12:04 AM

I will ask people to bring their own bags.

Anonymous

9/18/2021 04:25 PM

I am always trying to reduce my use of these items.

Anonymous

9/19/2021 11:22 AM

The only single-use plastics I use are throw-away medical items that cannot be sterilized; unfortunately, the use of these items cannot be stopped

Anonymous

9/19/2021 05:49 PM

My. Business does not use plastic

Anonymous

9/20/2021 07:14 AM

We're possible I try and reuse and reduce the plastic I use.

Anonymous

9/20/2021 12:11 PM

we don't use single-use plastic in our store.

Anonymous  
9/21/2021 11:47 AM  
I'd like to rely less on wholesaler and plan to ask if I can purchase unwrapped goods.

Anonymous  
9/21/2021 03:46 PM  
We're always trying to cut down on our waste.

Anonymous  
9/21/2021 04:09 PM  
N/A

Anonymous  
9/21/2021 04:57 PM  
If plant based plastic is not seen as a good option then we would go with paper.

Anonymous  
9/21/2021 05:31 PM  
charge for plastic bags, ask customers to bring in their own bags, give away free reusable cloth bags

Anonymous  
9/22/2021 06:11 PM  
Retail fish sales are wrapped in paper wherever possible. Single use plastic bags for takeaway food will be replaced with a compostable option

Anonymous  
9/23/2021 05:56 PM  
We are always interested in achieving a greener business.

Anonymous  
9/24/2021 12:26 AM  
not sure depends on head office

Anonymous  
9/28/2021 06:04 PM  
We plan to slowly phase out even the biodegradable bags.

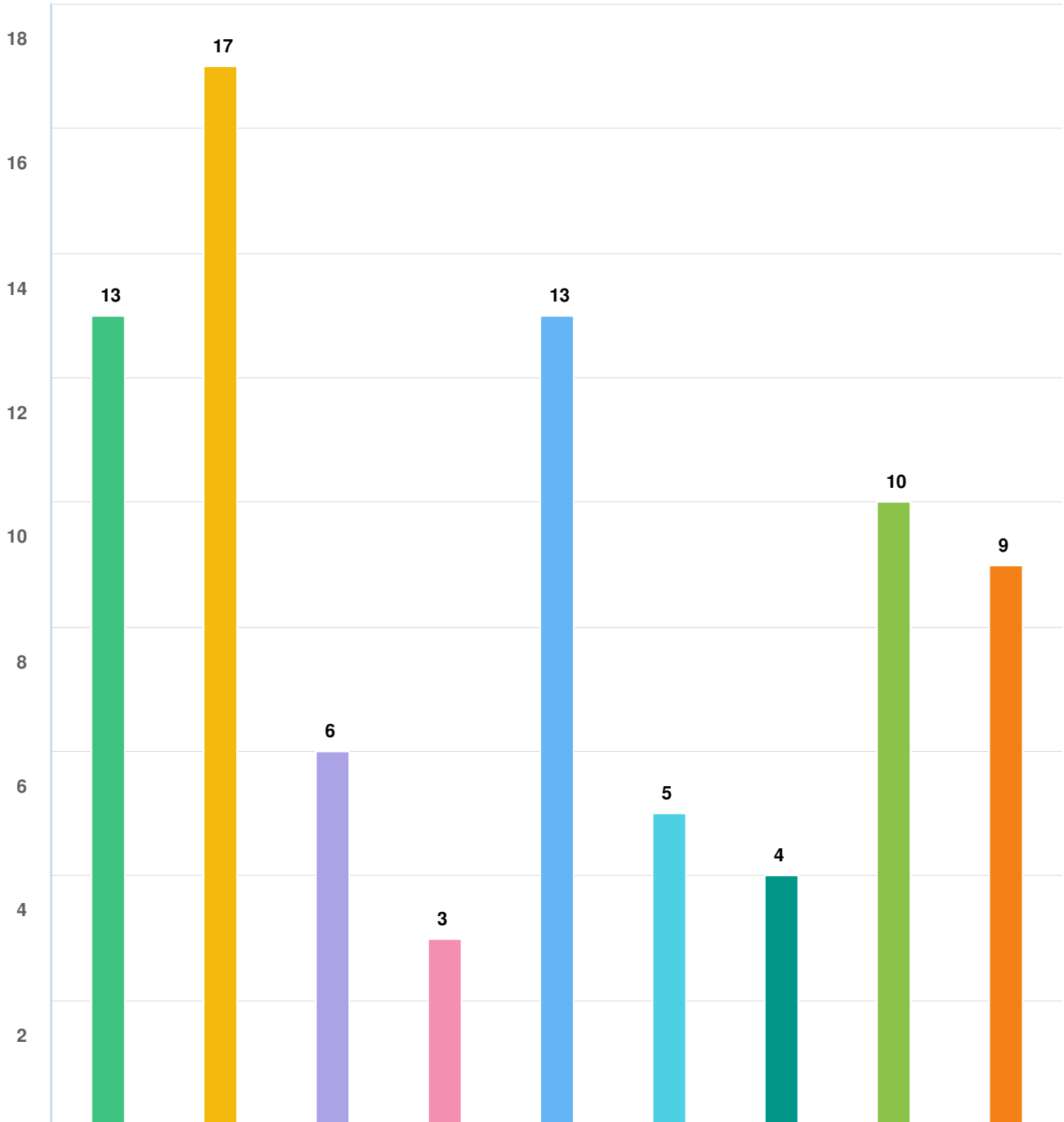
Anonymous  
9/29/2021 02:57 PM  
We already use regular dishware in our staff room that gets washed. We don't really distribute any plastics through our business.

Anonymous  
9/30/2021 05:08 PM  
n/a

**Optional question** (37 response(s), 51 skipped)  
**Question type:** Essay Question



**Q8** What, if anything, makes it difficult for your business to offer reusable or compost alternatives, instead of single-use plastic options? Please choose the top 3 answers from the options below.



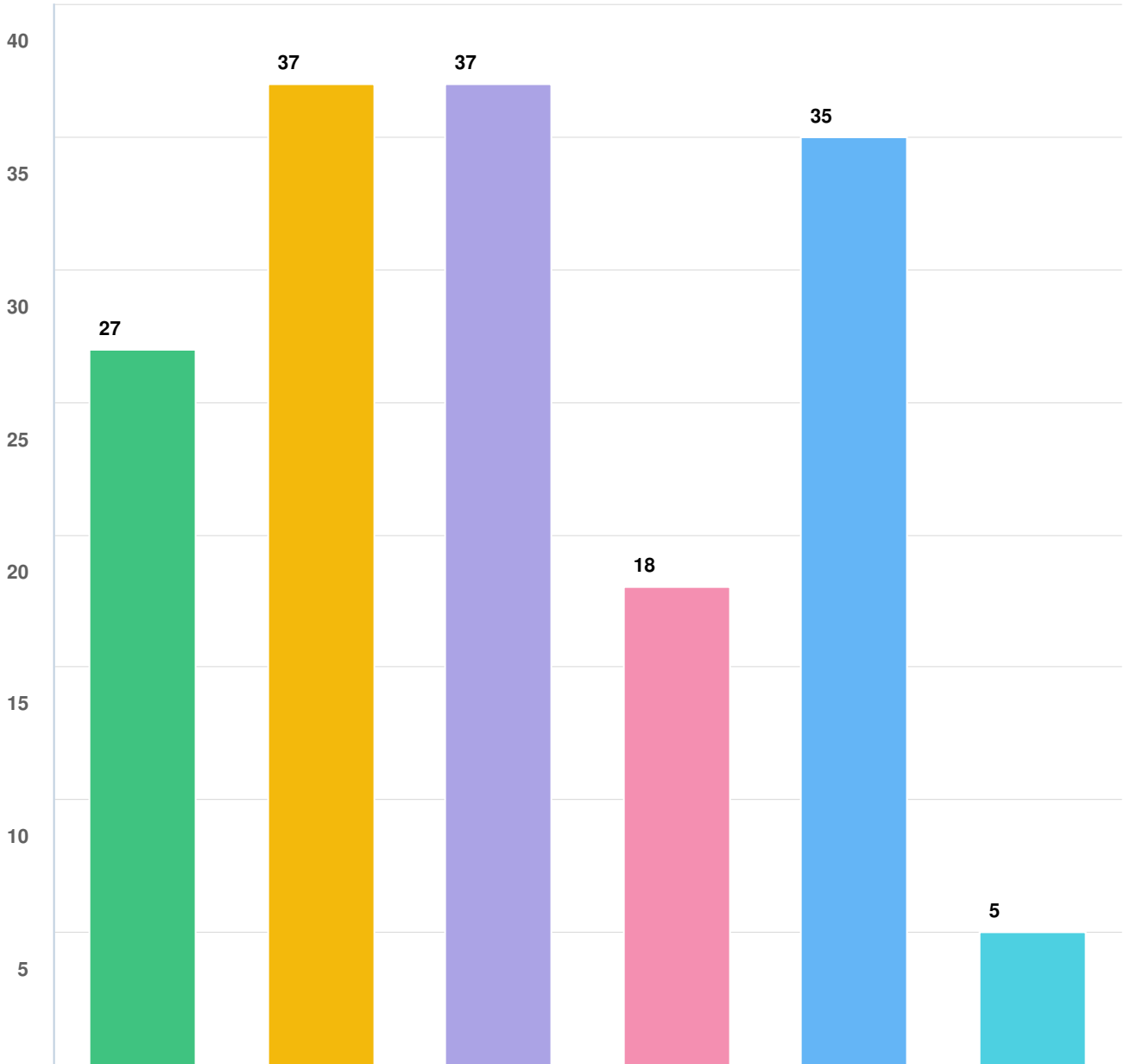
**Question options**

- Cost
- Availability from suppliers
- Lack of knowledge/awareness of alternatives
- Store policy or procedures
- Health and safety (including COVID-19 protocols/requirements)
- Convenience
- Type/Size of goods
- No demand from customers
- Other (please specify)

Optional question (49 response(s), 39 skipped)  
 Question type: Checkbox Question



**Q9** Recognizing that the District’s approach may vary depending on whether the Government of Canada’s single-use plastics ban is implemented later this year, how could the District of Oak Bay consider supporting your business to reduce single-use plast...



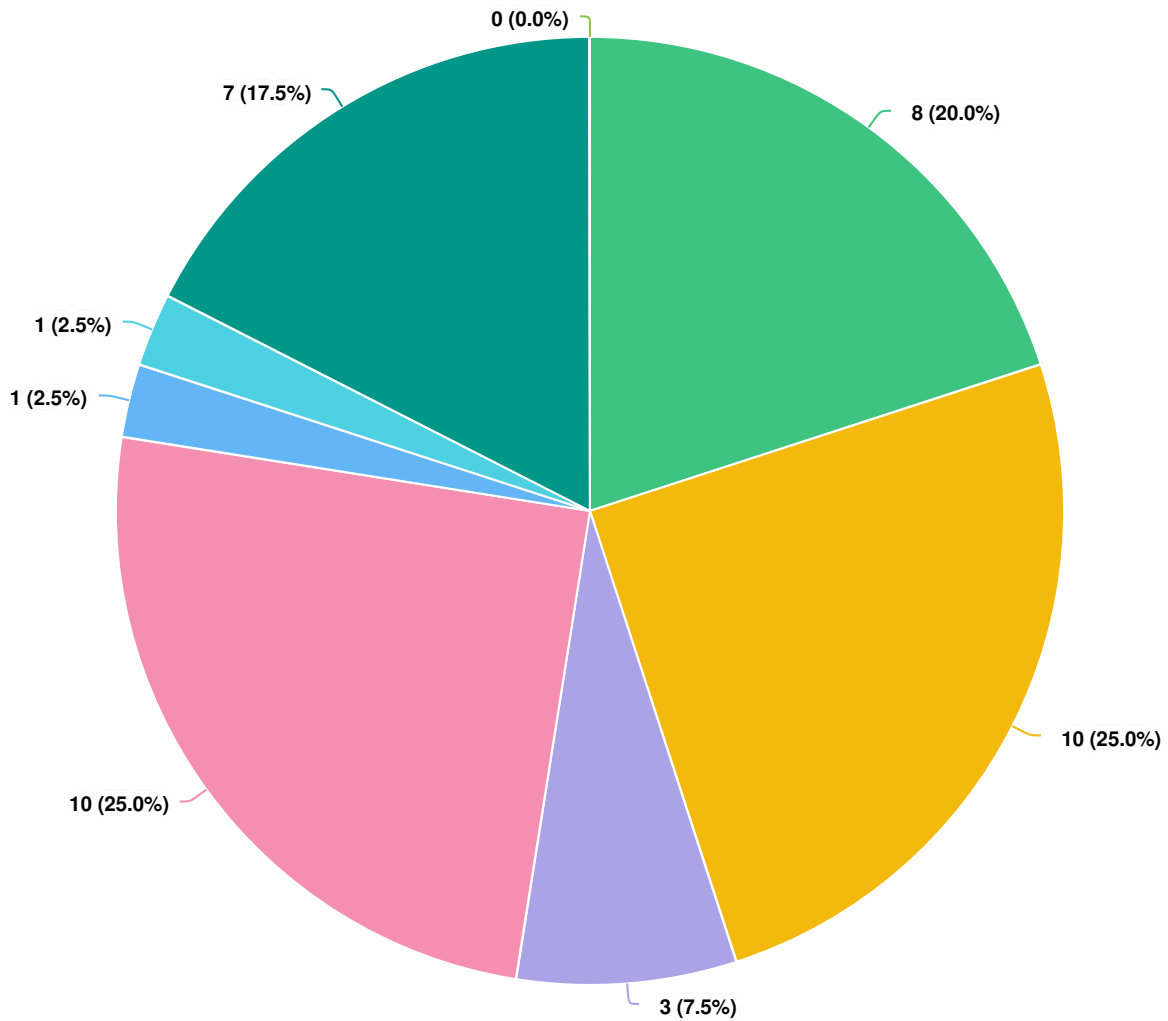
**Question options**

- Provide information to local business on single-use plastics alternatives
- Educate and encourage residents to bring their own reusable items (bags, mugs, etc.)
- Provide infrastructure in the commercial areas, such as adding streetscape recycling and/or compostable waste disposal receptacles
- Public recognition of businesses that make efforts to reduce their use of single use plastics
- Develop regulations/bylaws on the use of single use plastics (i.e. bans similar to other BC municipalities, such as a Checkout Bag Regulation Bylaw similar to Victoria and Saanich)
- Other (please specify)

Optional question (62 response(s), 26 skipped)  
 Question type: Checkbox Question



**Q10** | What, if anything, makes it difficult for your business to offer reusable or compost alternatives, instead of single-use plastic options? Please choose the top 3 answers from the options below.



**Question options**

- Cost
- Availability from suppliers
- Lack of knowledge/awareness of alternatives
- Health and safety (including COVID-19 protocols/requirements)
- Convenience
- Type/Size of goods
- No demand from customers
- Store policy or procedures

Optional question (40 response(s), 48 skipped)  
 Question type: Radio Button Question

**Q11 | Do you have any other comments or suggestions for the District of Oak Bay regarding the reduction of single-use plastics?**

Anonymous

9/09/2021 12:57 PM

Listen to these podcasts, actual scientists talking about fixing the problem instead of band aids  
<https://podcasts.apple.com/ca/podcast/media-indigena-indigenous-current-affairs/id1092220986?i=1000523230762>  
<https://podcasts.apple.com/ca/podcast/media-indigena-indigenous-current-affairs/id1092220986?i=1000523464487>

Anonymous

9/09/2021 02:14 PM

This should have been done already, it seems Oak bay has waited for Victoria and Saanich to create bylaws and most residents are already used to it. There is no excuse to delay any longer

Anonymous

9/09/2021 03:08 PM

It's absolutely hypocritical and greenwashing to require businesses to carry more expensive compostable or bio options when these things GO INTO THE LANDFILLS anyway. Victoria does not have a heat processing recycling plant. These items do not end up being recycled. It would be progressive of Oak Bay to make sure that these items can be recycled before requiring businesses to use them.

Anonymous

9/10/2021 11:21 AM

The transition at our Saanich location has been a simple process to implement and we've had no complaints from customers to date. Having a bylaw like Victoria and Saanich will help to keep continuity throughout Greater Victoria and help reduce our reliance on single use plastics.

Anonymous

9/10/2021 02:27 PM

reducing plastic is an expectation these days and there is no excuse not too. Prices have come down and availability of alternatives are easy to find

Anonymous

9/10/2021 06:14 PM

Excellent idea. Please pursue this.

Anonymous

9/10/2021 09:43 PM

Have customers bring their own re-usable bags/straws. Replace stir sticks with metal spoons that get placed in a cup/glass/jar after

use labelled dirty. Compostable food service ware/cutlery/stir sticks  
:)

Anonymous

9/12/2021 06:11 PM

Ban them, people and businesses will figure it out. No styrofoam,  
single-use plastics, bags should be available.

Anonymous

9/12/2021 11:57 PM

Please stop the wait and see, implementation of that bylaw is long  
overdue, act now!

Anonymous

9/13/2021 07:34 AM

I use very few single use material for my business. However the  
amount of medical masks that I use and then have to throw away  
is horrible. I know it is part of Covid 19 but it feels like a big  
undiscussed problem

Anonymous

9/13/2021 10:37 AM

IMO, the district needs to do more concerning environmental  
issues! I work AND live in Oak Bay. And I would love to see my  
district supporting more projects like bike lanes, fewer investments  
in car infrastructure. The single-use plastic issue does not exist in a  
vacuum. These issues are all connected. Please, don't listen to the  
loudest Oak Bay residents. Why a survey on single-use plastics  
when it is so obvious that we should get rid of them? Please, do  
what is the right thing to do for our future generations. Thank you.

████████████████████████████████████████

Anonymous

9/13/2021 10:49 AM

I would support reusable packaging from local restaurants for  
takeout. The waste generated when I order takeout actually  
prevents me from getting takeout from restaurants as much as I  
would like to.

Anonymous

9/13/2021 01:53 PM

Overwhelmingly in favour of a single use plastic ban. It won't  
significantly affect my business either way, but I feel that  
progressively forcing businesses such as grocers to consider  
alternatives it will make it easier for our community to significantly  
reduce our footprint. Would love to see the ban expanded to  
include single service food packaging as well (ie. sandwich  
containers, take out containers, etc.).

Anonymous

9/14/2021 11:06 AM

No. Thank you

Anonymous

9/14/2021 01:58 PM

I do not use single use plastic in my practice.

Anonymous

9/17/2021 12:15 PM

We don't use or sell any type of plastic

Anonymous

9/17/2021 12:25 PM

Keep using single-use plastic and don't ban to use it.

Anonymous

9/17/2021 12:27 PM

I applaud the choice made by DoOB to reduce/eliminate single use plastics.

Anonymous

9/17/2021 12:37 PM

I love plastic bags and straws!

Anonymous

9/17/2021 01:14 PM

Reducing single use plastics is a big issue beyond the scope of a municipality. Plastic bag bans and straw bans sound good but don't even scratch the surface. I think reusable containers with deposit are the way to go but we're a long way from that. Perhaps education about the carbon emissions needs to create and recycle a single use item may help change habits. Also the truth about what is actually recyclable.

Anonymous

9/17/2021 02:12 PM

In a healthcare setting, there is little opportunity to not use plastics for infection control.

Anonymous

9/17/2021 02:44 PM

Very much appreciate our Municipality attending to this important issue.

Anonymous

9/17/2021 03:46 PM

no

Anonymous

9/17/2021 06:11 PM

Stop being weak-kneed about this, Oak Bay. I think the municipality should do everything in its power to eliminate single use plastic. The planet desperately needs our help and governments need to take the strongest measures possible. So my message to City Hall is to take a stand, don't try to please every business with some guidelines. The Mayor should be articulating a vision which sees Oak Bay free of single use plastic as soon as humanly possible.



Anonymous

9/17/2021 08:01 PM

Please support the federal initiative by taking action sooner.

Anonymous

9/19/2021 11:22 AM

PLEASE ADD SOFT PLASTIC TO THE MUNICIPAL RECYCLING WASTE STREAM SERVICES..... I bring it to London Drugs, but it's not really their job to manage this for society.

Anonymous

9/20/2021 07:14 AM

Thanks !

Anonymous

9/20/2021 12:11 PM

some financial support from government

Anonymous

9/21/2021 04:09 PM

I don't think this should be a bylaw, as it can be very difficult for some businesses to accommodate. Also, small businesses are not the biggest threat the the environment, big business is. I think everyone should do what they can to protect the environment, but the bigger burden should be on big business and large franchises instead of small businesses.

Anonymous

9/21/2021 04:57 PM

I see no reason as to why our municipality cant ban single use plastic bags. Don't get me started on packaging lol

Anonymous

9/22/2021 01:54 PM

We will be using composable bags or multituse bag going forward. Thanks for bringing this to our attention.

Anonymous

9/23/2021 05:56 PM

Align with other municipalities

Anonymous

9/24/2021 12:26 AM

save the planet

**Optional question** (33 response(s), 55 skipped)

**Question type:** Essay Question

## Survey Responses

13 January 2020 - 02 November 2021

# Single Use Plastic Business Survey

# Connect Oak Bay

Project: Single Use Plastic Business Survey



### ● Full Text Responses – “Other”

Q1 In which business sector do you operate? If you operate more than one business, please feel free to complete a survey for each business, particularly if they are in different business sectors. (Check one)

**‘Other’ Response 1:**

- Construction

**‘Other’ Response 2:**

- Health and Fitness Consulting

**‘Other’ Response 3:**

- Early childhood education

**‘Other’ Response 4:**

- Software Corporation

**‘Other’ Response 5:**

- Health Services

**‘Other’ Response 6:**

- Health and Beauty

**'Other' Response 7:**

- Fitness Centre

**'Other' Response 8:**

- Landscaping

**'Other' Response 9:**

- SaaS Software

**'Other' Response 10:**

- Services

**'Other' Response 11:**

- Healthcare

**'Other' Response 12:**

- Construction

**'Other' Response 13:**

- Healthcare

**'Other' Response 14:**

- Healthcare

**'Other' Response 15:**

- Multi-Unit Residential Rental

**'Other' Response 16:**

- Childcare

**'Other' Response 17:**

- Tailoring

**'Other' Response 18:**

- Mental Health Provider

**'Other' Response 19:**

- Dental Care

**'Other' Response 20:**

- Accounting

**'Other' Response 21:**

- Construction

**'Other' Response 22:**

- Retail - flowers, plants

**'Other' Response 23:**

- Pharmacy

**Q2 What type of single-use plastic items does your business currently use and/or distribute? (Check all that apply)**

**'Other' Response 1:**

- We use compostable cups/straw, just plastic lids because the compostable ones melt with hot drinks

**'Other' Response 2:**

- Vaccum bags for packaging marinated meat

**'Other' Response 3:**

- Disposal plastic barriers

**'Other' Response 4:**

- PPE

**'Other' Response 5:**

- Plastic water bottles

**'Other' Response 6:**

- Diapers, latex gloves

**Q3 If you indicated that your business uses or distributes single-use plastics in the previous question, are any made from the following materials? (Check all that apply)**

**'Other' Response 1:**

- Recyclable Plastics

**Q8 What, if anything makes, it difficult for your business to offer reusable or compost alternatives, instead of single-use plastic options? Please choose the top 3 answers from the options below.**

**'Other' Response 1:**

- I do not foresee any issues moving to paper and/or re-usable bags (charged to customers)

**'Other' Response 2:**

- Change is always difficult and in most cases increases cost which we as individuals need to accept and is part of our contribution to the change

**'Other' Response 3:**

- It's really not difficult. I just need to research other options and cost it out

**'Other' Response 4:**

- I have no control over plastic packaging

**'Other' Response 5:**

- N/A

**'Other' Response 6:**

- No kitchen area available to me to provide water to clients in cups/refill water bottles. No space for a water cooler in office

**'Other' Response 7:**

- Do not use

**'Other' Response 8:**

- We don't use single-use plastic in our store

**'Other' Response 9:**

- No other options. I have tried mugs and glasses before and they get knocked over during class, or break and both of those scenarios put my class participants in danger. Putting open mugs or glasses at a section of the studio room also does not work, as that is too difficult for someone to get from one side of the studio to the other for a sip of water during class when everyone is moving around in the centre of the room. Also, mugs and glasses could get mized up. This is also not Covid-19 friendly. I already recycle, and encourage class participants to bring their own water bottles.

**Q9 Recognizing that the District's approach may vary depending on whether the Government of Canada's single-use plastics ban is implemented later this year, how could the District of Oak Bay consider supporting your business to reduce single-use plastic consumption? (Check all that apply)**

**'Other' Response 1:**

- Put pressure on the government to make larger systemic change that will actually help halt climate change

**'Other' Response 2:**

- Again, please do not wait any longer to ban those plastics, change will not be popular with everyone and please do not try to please everyone. Take a stand and implement the bylaw required, others have done it long ago!

**'Other' Response 3:**

- Financial incentivised Eg. Credits toward all kinds of municipal fees

**'Other' Response 4:**

- We don't use single-use plastic in our store

**'Other' Response 5:**

- The main issue with this is the cost to businesses, especially during a pandemic. None of these options really support business