

2025-2026 Oak Bay Parks, Recreation and Culture Before and After School Care Program Applications

Frequently Asked Questions

Q: Why is Oak Bay Parks, Recreation & Culture changing the application process?

A: After evaluating the 2024/25 application process, Oak Bay Parks, Recreation and Culture identified that an online application system would streamline the process and be more convenient for families.

Q: Can I submit my application using a smartphone or tablet?

A: Yes, the application form can be submitted using any device connected to the internet.

Q: I don't have access to a device with internet connectivity. What should I do?

A: Starting at 7:00 a.m. on the application days, the Neighbourhood Learning Centre, 2121 Cadboro Bay Road (attached to Oak Bay High School) will have one computer available for caregivers to complete an online application submission.

Q: (Willows Before and After School Care) My child is a current registrant. Is their spot guaranteed for next year?

A: If you submit your application by 4:00 p.m. March 12, 2025, all care days your child was enrolled in as of December 31st, 2024, will be guaranteed for the 2025/26 school year. Please note this is based on staffing capacity. Any additional days requested will be filled on a first-come, first-served basis, prioritizing current registrants.

Q: My child enrolled in the program in January 2025. Are they considered a current registrant?

A: No, children who enroll January 2025 onwards are not considered "current registrants." Due to staffing capacity, the program cannot guarantee the same levels of care for the 2025/26 school year.

Q: When will new registrants be able to submit applications?

A: New registrant applications will open once program staff determine the availability. If there are no spaces available, a waitlist will be taken, which is different from an application form. Please visit the website for more information in May 2025.

Q: If I have any further questions about the application process, who should I contact?

A: For registration and program related inquiries, please email childcare@oakbay.ca