

RESULTS SUMMARY  
District of Oak Bay  
2024 Annual Community Feedback Questionnaire

September 18, 2024

## PREAMBLE

The District of Oak Bay is pleased to present the results of the 2024 Annual Community Feedback Questionnaire. The questionnaire asked Oak Bay residents and business owners about their experiences with the District's services and staff, and priorities for the future. Responses help the District better understand the community's needs and how they can best be met.

This year, the number of responses increased again to 1,268 (up from 881 in 2023). The District sincerely appreciates the time and effort taken by all respondents to share their thoughts and opinions.

### **Quick Facts About the 2024 Questionnaire**

- The questionnaire was launched May 23, 2024 with a deadline of July 2, 2024
- The opportunity to participate was promoted through direct mail with 2024 property tax notices, Oak Bay News, District's website, June Night Market, local school newsletters, social media via the District's accounts, newsletter subscribers ([connect.oakbay.ca](http://connect.oakbay.ca)), posters on community notice boards at Oak Bay recreation centres and referenced in the Mayor's remarks at Council meetings
- The questionnaire was not a random-sample survey and cannot be considered statistically significant; however, it does provide an indication of the preferences of those who responded to the questionnaire.
- Paper copies were available by request at all Recreation Centres and Municipal Hall
- A total of 1,268 valid responses (either partially or fully completed, and met the qualifications in the 'screening' question - Q1) were received, including 26 paper responses, which were subsequently entered in the online database
- Returns as % of households as per 2021 Census: 16% (compared to 12% in 2023)

### **About the Respondents**

- 55% reside in North Oak Bay; 43% reside in South Oak Bay
- Most (71%) have lived in Oak Bay for 10 or more years
- The majority (87%) live in a house, and 94% own their home
- 75% are 55 or older and a similar portion (74%) do not have any children aged 18 and under living in their homes (refer to results for Q35 on page 46 for a comparison of respondent age categories to the 2021 census)

### **Results Highlights - Quality of Life**

- When asked about the overall quality of life in Oak Bay, nearly 95% of respondents said the quality of life is good, including 27% who said it is very good. Only 1% of respondents said it was poor
- 86% of respondents reported feeling good about living in Oak Bay and 77% agreed that they feel a sense of belonging in Oak Bay
- Most respondents (70.7%) felt the quality of life in Oak Bay stayed the same over the last year, while 22.8% felt it had worsened

### **Results Highlights - Municipal Services**

- More than 7 in 10 respondents were satisfied with parks (79% satisfaction), garbage pickup (78%), fire protection (76%) and policing (74% satisfaction), while the highest levels of dissatisfaction were reported for road pavement maintenance (49% dissatisfied), sidewalk maintenance (36% dissatisfied) and road lines & markings (34% dissatisfied)
- Solid waste services, including garbage, green bin, spring yard waste, fall leaf pick-up and the Elgin Rd transfer station all rated favourably, with satisfaction rates ranging from 64% to 78%.
- Within emergency services, results suggest an opportunity to improve public awareness of the Fire Safety education program and Emergency Preparedness program (53% and 40% indicated 'don't know / no opinion', respectively)
- Over half (56%) of respondents reported that District services meet their needs.

### **Results Highlights - Communicating & Interacting with the District**

- Communications: at 46% and 47% respectively, nearly half of respondents reported being satisfied with Communications (informing) and Community engagement (seeking input)
- Over the past year, respondents were most likely to have interacted with the District through the municipal website, with 17% reporting that they use the website at least one per month
- Just over half (51%) indicated that they feel Oak Bay welcomes community involvement, and 54% reported they know who to contact if they have a question or comment about District services
- 68% of respondents indicated that email is the best method for the District to communicate information to them, while online communication (oakbay.ca / connect.oakbay.ca) was ranked a close second at 67%
- In terms of what type of information they'd like to receive, infrastructure improvements / updates topped the list at 88%, followed by general Oak Bay news / Council updates (81%) and housing/development at 78%
- With 25% support, respondents' most preferred day and time for Council meetings is Monday evening, 6pm-9pm; however:
  - o 26% would prefer to participate in other ways (surveys/letters/open houses, etc)
  - o 12% are unlikely to ever participate in a meeting

### **Results Highlights - Perceptions of Staff**

- During the past year, 6 in 10 respondents contacted the District with a question, problem or complaint. The most common reason they were in touch was regarding bylaws, a bylaw /infraction or enforcement
- Thinking of their most recent contact, a majority of respondents agreed with positive statements about staff, with the highest levels of agreement for:
  - o 80% agreed staff treated me with courtesy
  - o 78% agreed I could easily find out who I needed to approach
  - o 69% agreed staff were knowledgeable
- Recognizing that customers may not always receive the answer they were hoping for, results suggest an opportunity for improvement related to customer service training and tools, with 26% of respondents reporting they did not receive the service being sought and 32% reporting their main issue was not resolved

### Results Highlights - Financial Value

- 42% of respondents indicated they receive good or very good value for property taxes paid
- Respondents are split on whether District services are delivered cost effectively with 22% agreeing, 26% neutral and 19% disagreeing
- 38% of respondents agree that District services are delivered on a timely basis and 29% agree that District services are evolving to meet changing needs

### Results Highlights - Projects & Priorities

- 45% of respondents felt Oak Bay Council's priorities reflect their own; however, only 16% agree that Council is achieving their priorities, suggesting an opportunity to boost communications and awareness
- In terms of capital project priorities, respondents prioritized water, sewer & storm drain systems (67% ranked as priority 1 or 2), followed by the public safety building (52% ranked as priority 1 or 2)
- A majority of respondents (44%) would advise Council to limit tax and/or user fee increases and maintain current service levels over increases to expand services (received 21% support), implementing new user fees for services currently paid through taxes (received 19% support) and/ or decreasing with reduction in services (received 8% support)
- 47% of respondents report their household is somewhat prepared for a major emergency or disasters (could be self-sufficient with food, water and medical supplies for 24-48 hours), while only 14% report that they are prepared with supplies for 7 days, which is the recommendation across the Capital Region
- Walking was reported as the most common form of transportation, with 70% of respondents indicating they walk at least once a day, followed by travel by passenger vehicle at 46%. Public transit had the lowest participation rate with 52% of respondents indicating they never take transit.

The remainder of this document contains the full results summary for the 2024 Annual Community Feedback Questionnaire. Council will formally receive the results in open meeting during their annual Council Priorities Plan session on December 2, 2024.

For questions, please contact Strategic Initiatives:

Signe Bagh, Director (250-598-3311 or [sbagh@oakbay.ca](mailto:sbagh@oakbay.ca)) or Sarah Morden, Deputy Director (250-598-3311 or [smorden@oakbay.ca](mailto:smorden@oakbay.ca))

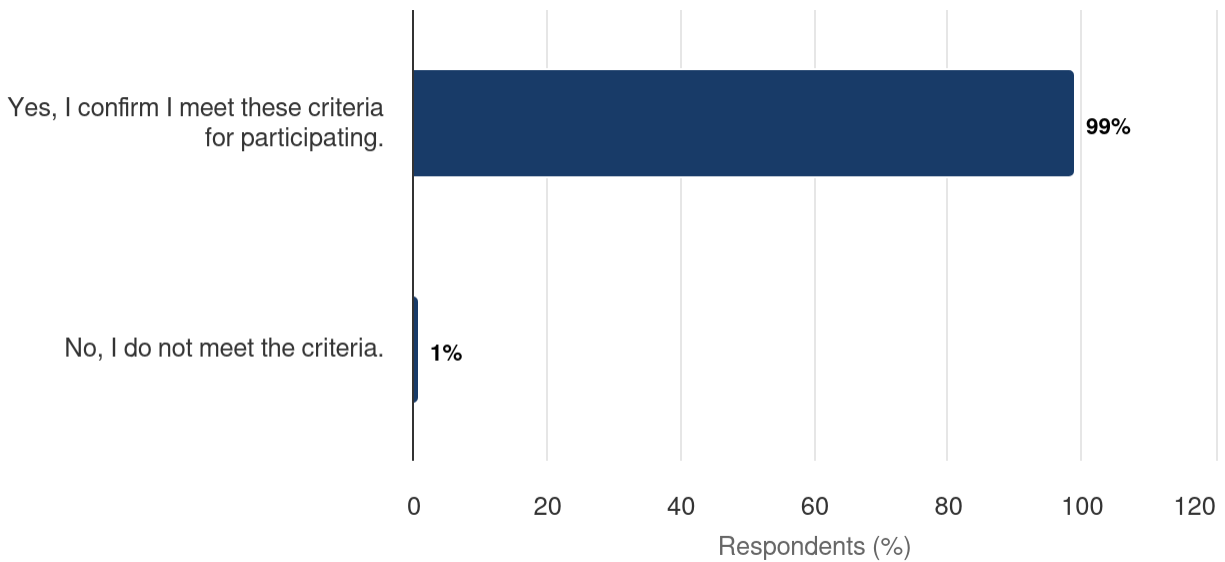
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# Questionnaire Response Tabulation

1) In order to answer this questionnaire, you must be over 18, live in, or own a business in Oak Bay, and affirm that any comments you add in response to open-ended questions can be included in questionnaire summaries that will be shared with Council and made available on the District's website.

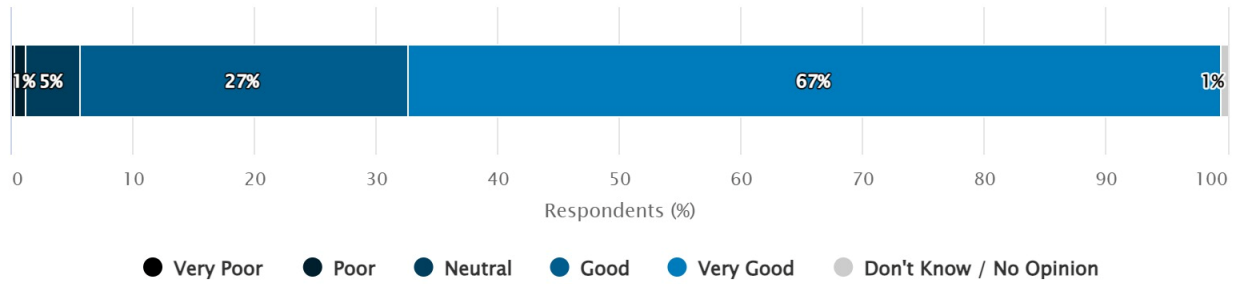
1280 respondents *(Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)*



	%	Frequency
<b>Yes, I confirm I meet these criteria for participating.</b>	99.1%	1268
<b>No, I do not meet the criteria.</b>	0.9%	12
<b>Total</b>		1280

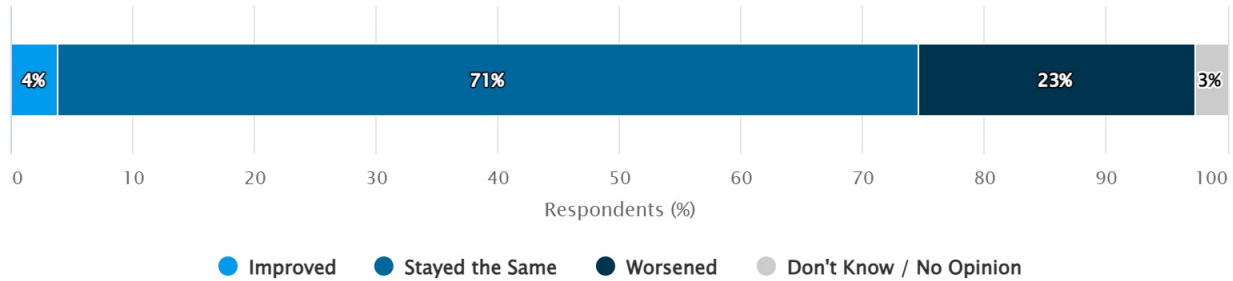
2) How would you rate the overall quality of life in the District of Oak Bay?

1243 respondents *(Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)*



	%	Frequency
<b>Very Poor</b>	0.2%	3
<b>Poor</b>	0.9%	11
<b>Neutral</b>	4.5%	56
<b>Good</b>	27.0%	335
<b>Very Good</b>	66.9%	831
<b>Don't Know / No Opinion</b>	0.6%	7
<b>Total</b>		1243

3) In the past year, do you feel that the quality of life in Oak Bay has . . .  
 1241 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



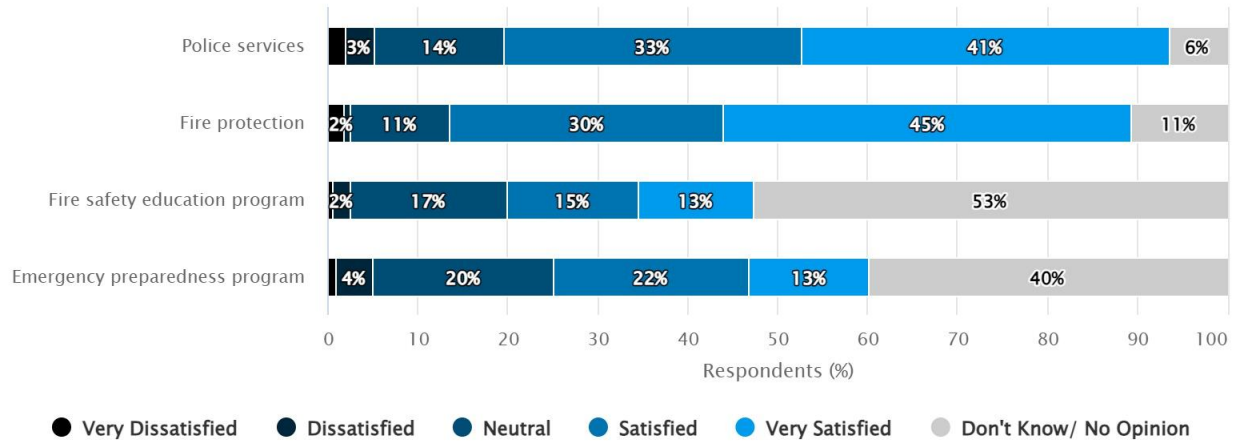
	%	Frequency
Improved	3.9%	48
Stayed the Same	70.7%	878
Worsened	22.8%	283
Don't Know / No Opinion	2.6%	32
<b>Total</b>		<b>1241</b>

4) In your opinion, what is the single most important issue facing the District of Oak Bay? 1149 respondents - see [Attachment 1](#) for full text results (Note – Word Cloud is generated automatically using the District’s survey software, based on individual words used most in responses)



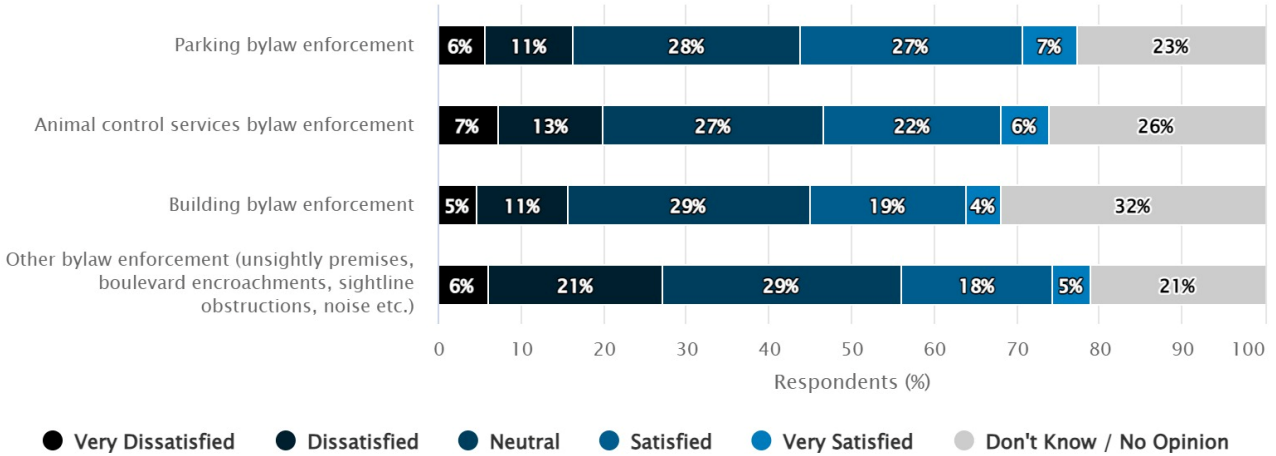
## 5) How dissatisfied / satisfied are you with the following municipal services?

1131 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Don't Know/ No Opinion	Total
<b>Police services</b>	2.0% 22	3.2% 36	14.4% 163	33.1% 374	40.9% 463	6.4% 73	1131
<b>Fire protection</b>	1.9% 21	0.7% 8	11.0% 124	30.4% 344	45.3% 512	10.7% 121	1130
<b>Fire safety education program</b>	0.6% 7	2.0% 22	17.4% 197	14.6% 165	12.7% 144	52.7% 596	1131
<b>Emergency preparedness program</b>	0.9% 10	4.2% 47	20.1% 227	21.8% 246	13.3% 150	39.9% 451	1131

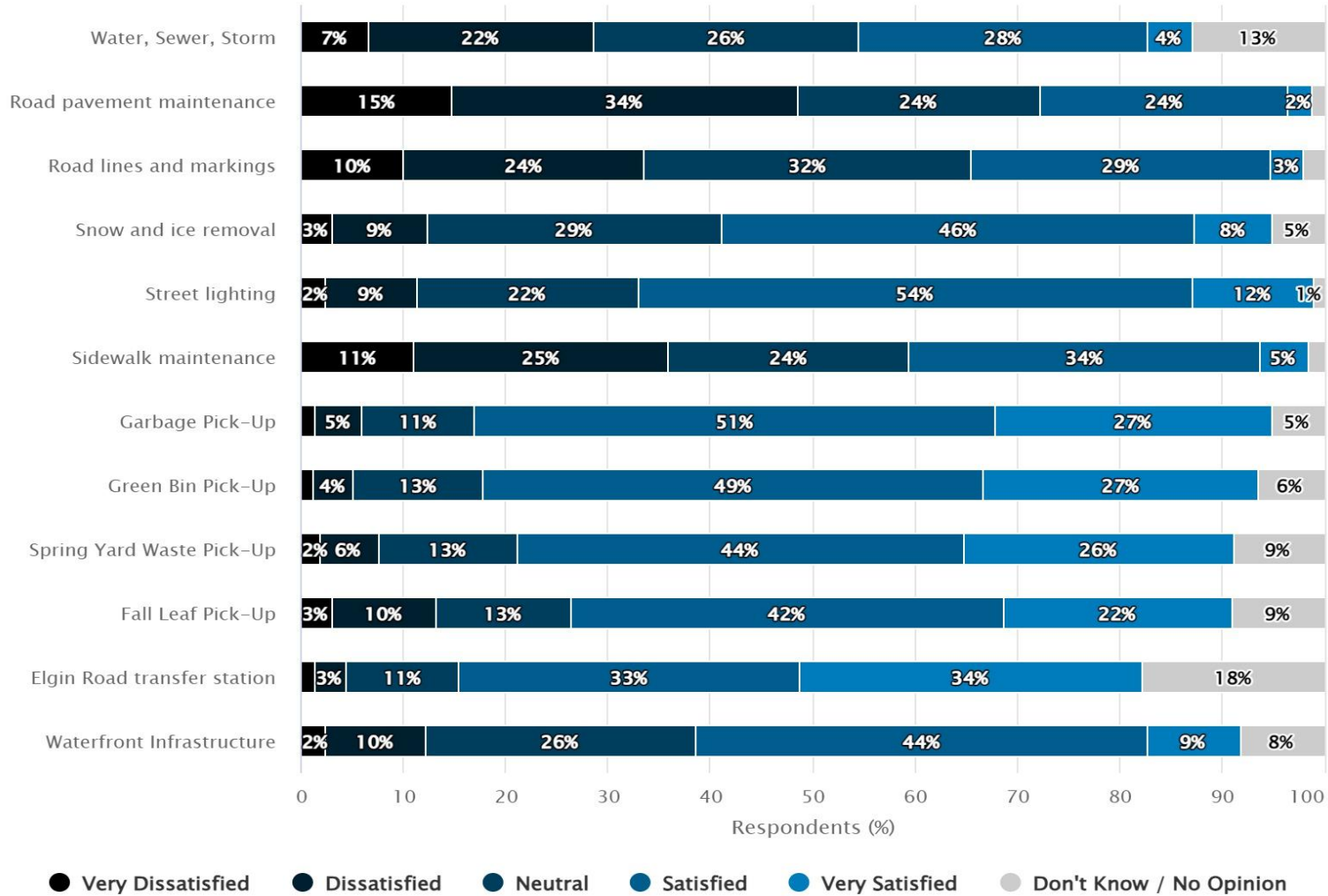
6) How dissatisfied / satisfied are you with the following municipal services?  
 1130 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Don't Know / No Opinion	Total
<b>Parking bylaw enforcement</b>	5.7% 64	10.5% 119	27.6% 311	26.9% 304	6.6% 75	22.7% 256	1129
<b>Animal control services bylaw enforcement</b>	7.2% 81	12.8% 144	26.6% 300	21.6% 244	5.8% 66	26.0% 294	1129
<b>Building bylaw enforcement</b>	4.5% 51	11.1% 125	29.4% 332	18.8% 212	4.2% 47	32.0% 361	1128
<b>Other bylaw enforcement</b>	6.1% 69	21.0% 237	28.9% 326	18.3% 207	4.5% 51	21.2% 239	1129

7) How dissatisfied / satisfied are you with the following municipal services?

1129 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)

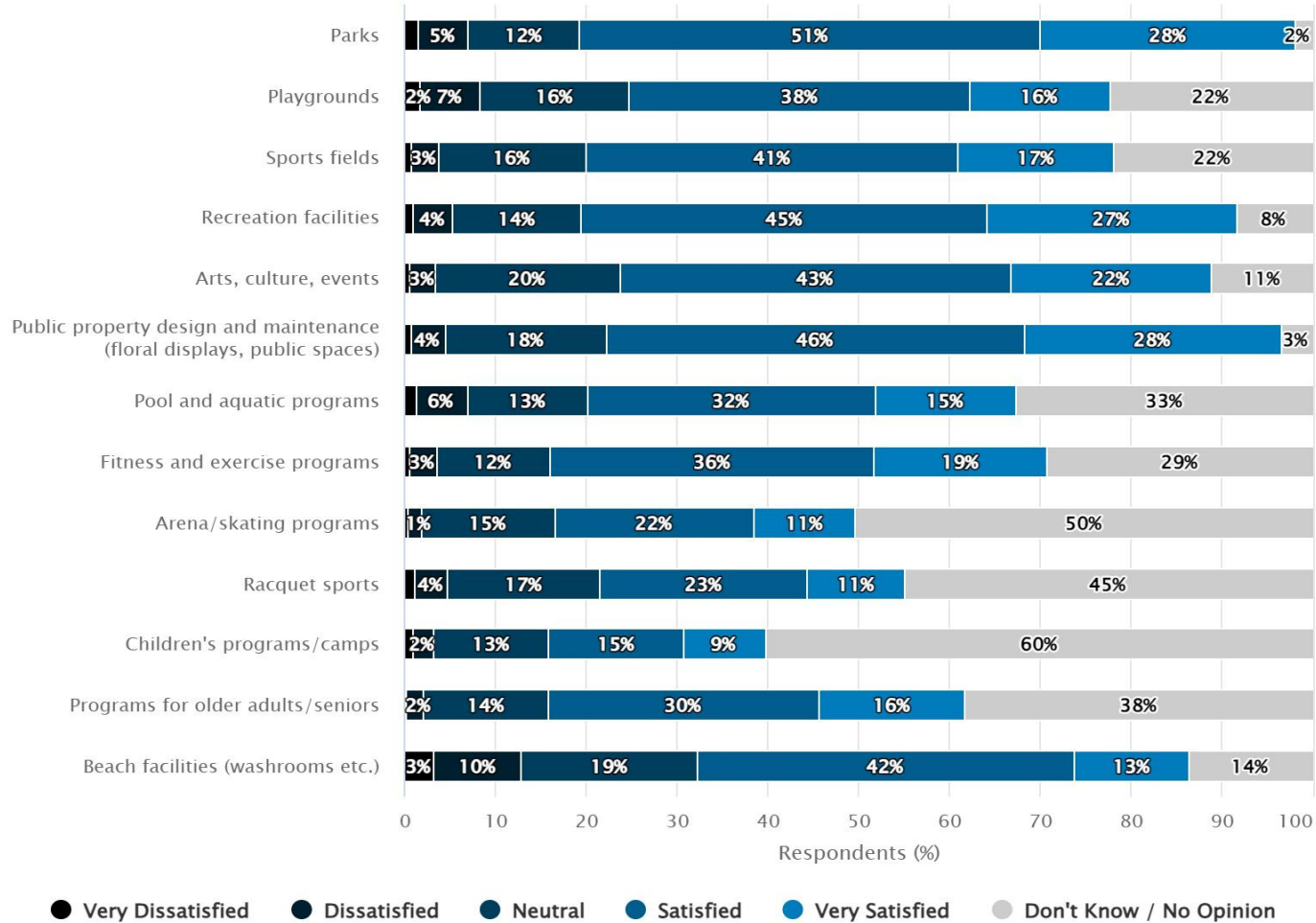


	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Don't Know / No Opinion	Total
<b>Water, Sewer, Storm</b>	6.6% 75	22.0% 248	25.8% 291	28.3% 319	4.3% 49	12.9% 146	1128
<b>Road pavement maintenance</b>	14.8% 167	33.7% 380	23.8% 268	24.1% 272	2.5% 28	1.2% 13	1128
<b>Road lines and markings</b>	9.9% 112	23.6% 266	31.9% 360	29.3% 330	3.3% 37	2.0% 22	1127
<b>Snow and ice removal</b>	3.1% 35	9.2% 104	28.7% 324	46.3% 522	7.6% 86	5.0% 57	1128
<b>Street lighting</b>	2.4% 27	9.0% 101	21.6% 244	54.1% 610	11.8% 133	1.1% 12	1127
<b>Sidewalk maintenance</b>	11.0% 124	24.9% 281	23.5% 265	34.2% 386	4.7% 53	1.6% 18	1127
<b>Garbage Pick-Up</b>	1.4% 16	4.5% 51	11.0% 124	51.0% 576	26.9% 304	5.1% 58	1129
<b>Green Bin Pick-Up</b>	1.2% 13	3.9% 44	12.7% 143	48.9% 552	27.0% 305	6.4% 72	1129
<b>Spring Yard Waste Pick-Up</b>	1.9% 21	5.8% 65	13.5% 152	43.7% 493	26.4% 298	8.9% 100	1129
<b>Fall Leaf Pick-Up</b>	3.1% 35	10.0% 113	13.2% 149	42.3% 477	22.4% 253	9.0% 101	1128
<b>Elgin Road transfer station</b>	1.3% 15	3.1% 35	11.0% 124	33.2% 375	33.5% 378	17.8% 201	1128
<b>Waterfront Infrastructure</b>	2.4% 27	9.7% 110	26.5% 299	44.2% 499	9.0% 102	8.2% 92	1129



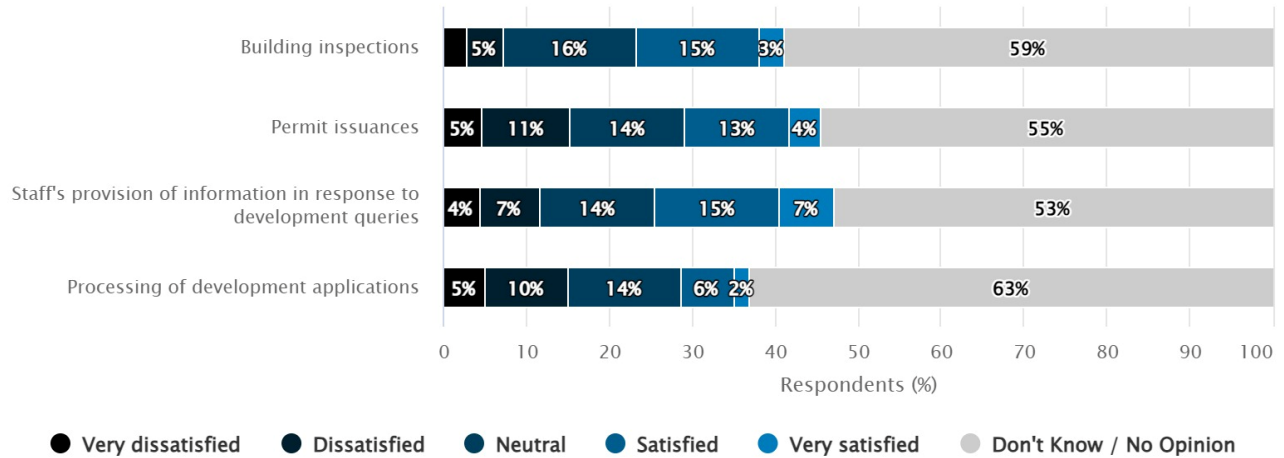
8) How dissatisfied / satisfied are you with the following municipal services?

1128 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



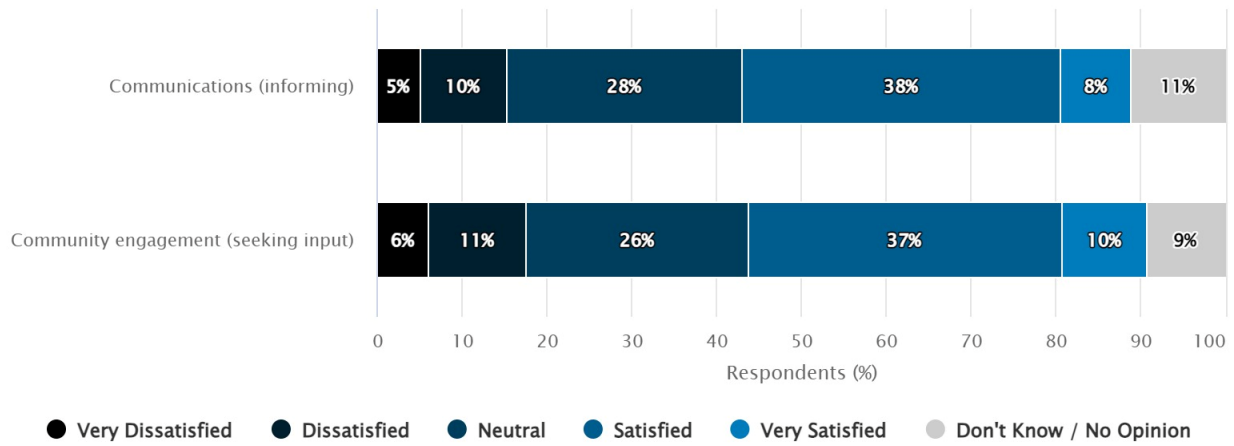
	<b>Very Dissatisfied</b>	<b>Dissatisfied</b>	<b>Neutral</b>	<b>Satisfied</b>	<b>Very Satisfied</b>	<b>Don't Know / No Opinion</b>	<b>Total</b>
<b>Parks</b>	1.6% 18	5.3% 60	12.3% 138	50.8% 572	28.2% 317	1.9% 21	1126
<b>Playgrounds</b>	1.8% 20	6.6% 74	16.4% 185	37.5% 423	15.5% 175	22.2% 250	1127
<b>Sports fields</b>	0.8% 9	2.9% 33	16.3% 184	41.0% 462	17.2% 194	21.8% 246	1128
<b>Recreation facilities</b>	0.9% 10	4.4% 50	14.0% 158	44.9% 506	27.4% 309	8.3% 94	1127
<b>Arts, culture, events</b>	0.6% 7	2.8% 31	20.3% 229	43.1% 486	22.0% 248	11.2% 126	1127
<b>Public property design and maintenance</b>	0.7% 8	3.7% 42	17.8% 200	46.0% 519	28.3% 319	3.5% 39	1127
<b>Pool and aquatic programs</b>	1.2% 14	5.7% 64	13.3% 150	31.7% 357	15.4% 174	32.6% 368	1127
<b>Fitness and exercise programs</b>	0.5% 6	3.1% 35	12.4% 140	35.7% 403	19.0% 214	29.3% 330	1128
<b>Arena/skating programs</b>	0.4% 5	1.4% 16	14.8% 167	21.9% 247	11.0% 124	50.4% 569	1128
<b>Racquet sports</b>	1.2% 13	3.6% 41	16.7% 188	22.9% 258	10.8% 122	44.9% 506	1128
<b>Children's programs/camps</b>	1.0% 11	2.2% 25	12.6% 142	15.0% 169	9.0% 101	60.2% 679	1127
<b>Programs for older adults/seniors</b>	0.3% 3	1.9% 21	13.7% 155	29.8% 336	16.1% 182	38.2% 431	1128
<b>Beach facilities (washrooms etc.)</b>	3.3% 37	9.6% 108	19.3% 218	41.5% 468	12.6% 142	13.7% 154	1127

9) How dissatisfied / satisfied are you with the following municipal services?  
 1128 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied	Don't Know / No Opinion	Total
<b>Building inspections</b>	2.8% 31	4.5% 51	16.0% 180	14.8% 167	3.1% 35	58.9% 664	1128
<b>Permit issuances</b>	4.5% 51	10.7% 120	13.9% 156	12.7% 143	3.6% 41	54.6% 614	1125
<b>Staff's provision of information in response to development queries</b>	4.3% 49	7.3% 82	13.9% 157	14.9% 168	6.7% 76	52.8% 596	1128
<b>Processing of development applications</b>	5.0% 57	10.0% 113	13.6% 154	6.3% 71	1.8% 20	63.2% 713	1128

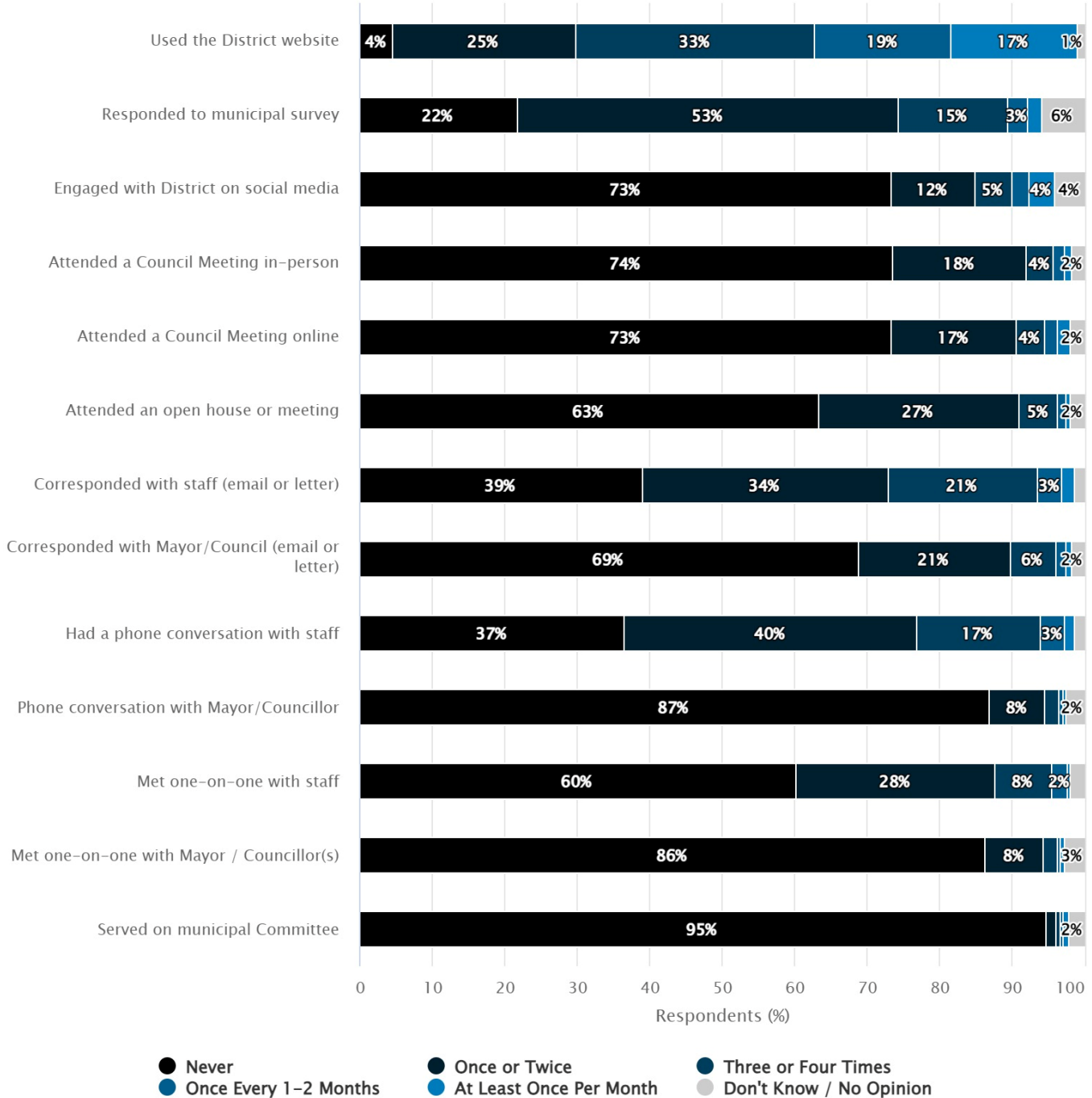
10) How dissatisfied / satisfied are you with the following municipal services?  
 1127 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	Very Dissatisfied	Dissatisfied	Neutral	Satisfied	Very Satisfied	Don't Know / No Opinion	Total
<b>Communications (informing)</b>	5.2% 58	10.1% 114	27.8% 313	37.5% 423	8.2% 93	11.2% 126	1127
<b>Community engagement (seeking input)</b>	6.1% 69	11.4% 129	26.3% 296	37.0% 417	9.8% 111	9.3% 105	1127

11) In the past year, how often did you participate in the following activities:

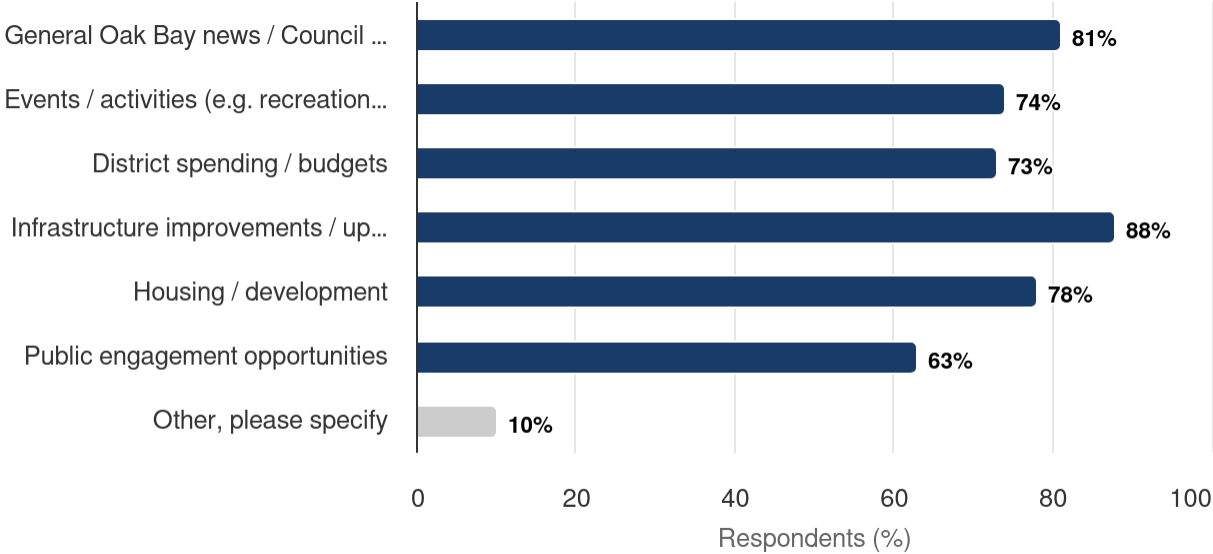
1099 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	Never	Once or Twice	Three or Four Times	Once Every 1-2 Months	At Least Once Per Month	Don't Know / No Opinion	Total
<b>Used the District website</b>	4.5% 49	25.4% 279	32.9% 361	18.8% 206	17.4% 191	1.0% 11	1097
<b>Responded to municipal survey</b>	21.7% 238	52.6% 578	15.0% 165	2.8% 31	1.9% 21	5.9% 65	1098
<b>Engaged with District on social media</b>	73.2% 805	11.7% 129	5.1% 56	2.3% 25	3.6% 39	4.1% 45	1099
<b>Attended a Council Meeting in-person</b>	73.5% 808	18.4% 202	3.7% 41	1.6% 17	1.0% 11	1.8% 20	1099
<b>Attended a Council Meeting online</b>	73.2% 805	17.3% 190	4.0% 44	1.7% 19	1.8% 20	1.9% 21	1099
<b>Attended an open house or meeting</b>	63.4% 697	27.5% 302	5.5% 60	1.2% 13	0.6% 6	1.9% 21	1099
<b>Corresponded with staff (email or letter)</b>	39.0% 428	34.0% 373	20.7% 227	3.3% 36	1.7% 19	1.4% 15	1098
<b>Corresponded with Mayor/Council (email or letter)</b>	68.8% 756	20.9% 230	6.3% 69	1.4% 15	0.8% 9	1.8% 20	1099
<b>Had a phone conversation with staff</b>	36.5% 401	40.3% 442	17.2% 189	3.2% 35	1.4% 15	1.5% 16	1098
<b>Phone conversation with Mayor/Councillor</b>	86.9% 955	7.6% 84	2.0% 22	0.4% 5	0.6% 6	2.5% 27	1099
<b>Met one-on-one with staff</b>	60.2% 661	27.5% 302	7.8% 86	2.1% 23	0.4% 4	2.0% 22	1098
<b>Met one-on-one with Mayor / Councillor(s)</b>	86.4% 949	7.9% 87	2.0% 22	0.4% 5	0.6% 6	2.7% 30	1099
<b>Served on municipal Committee</b>	94.6% 1040	1.4% 15	0.6% 7	0.4% 4	0.8% 9	2.2% 24	1099

12) Thinking about your needs, what kind of information do you want the District of Oak Bay to provide you with? (check as many as apply)

1083 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)

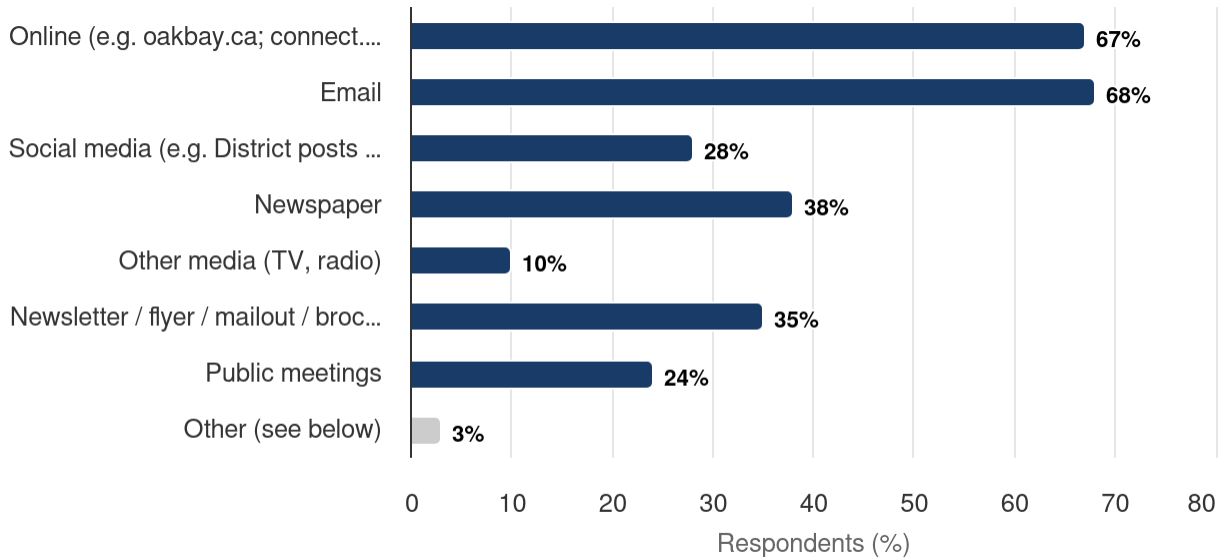


	%	Frequency
<b>General Oak Bay news / Council updates</b>	81.3%	880
<b>Events / activities (e.g. recreation, cultural)</b>	73.6%	797
<b>District spending / budgets</b>	73.4%	795
<b>Infrastructure improvements / updates</b>	87.7%	950
<b>Housing / development</b>	78.2%	847
<b>Public engagement opportunities</b>	62.6%	678
<b>Other, please specify</b>	9.7%	105
<b>Total</b>		1083

Other, please specify  
 105 respondents – see [Attachment 2](#) for full text results.

13) What would be the best method for Oak Bay to communicate information to you (check as many as apply)

1093 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	%	Frequency
<b>Online (e.g. oakbay.ca; connect.oakbay.ca; oakbay.civicweb.net)</b>	66.5%	727
<b>Email</b>	67.7%	740
<b>Social media (e.g. District posts on Facebook, X, LinkedIn etc.)</b>	27.5%	301
<b>Newspaper</b>	38.0%	415
<b>Other media (TV, radio)</b>	10.2%	111
<b>Newsletter / flyer / mailout / brochure</b>	34.6%	378
<b>Public meetings</b>	24.4%	267
<b>Other</b>	2.7%	29
<b>Total</b>		1093

Other, please specify: (verbatim / full text / no editing)



1

text messaging

2

info posted at Rec Centers

3

weekly oak bay news.

4

By mail

5

Direct email of council minutes and other initiatives on a regular basis

6

Mayor's letter to taxpayers. A missed opportunity this year re densification

7

Oak bay news

8

There should have been a letter to me and every other property owner, in advance, on the implications of blanket rezoning, parking bylaw amendments, etc, for my property. There should also be real info in the letter accompanying tax bills about OB's biggest issues and what Council sees as its options. If aging infrastructure is our biggest issue, TELL US ABOUT IT!

9

a tent at Night Market and similar events

10

snail mail

11

"Oak Bay News"

12

improved website

13

i like the enclosed questionnaire included in the tax notice. EVERYONE has to see it at least.

14

More Direct Contact of Council and Mayor with Community Members

15

Reddit AMA Sessions

16

Oak Bay does not keep residents up to date except to let those who sign up know the agenda for an upcoming meeting. People are not allowed adequate time at meetings to make important contributions to decision making by Council. I suggest staff, Mayor and Council visit meetings in Saanich and Victoria and look at how those municipalities engage with the public. Oak Bay does not seem to genuinely want public input.

17

neighbourhood meetings

18

Oak Bay News

19

Email newsletter

20

Text Alerts

21

Door to door visits; small neighbourhood meetings with Council

22

Instagram

23

Perhaps an electronic newsletter or mailout

24

Text

25

Instagram

26

Oak bay news

27

Recycle bins at Willows Beach

26

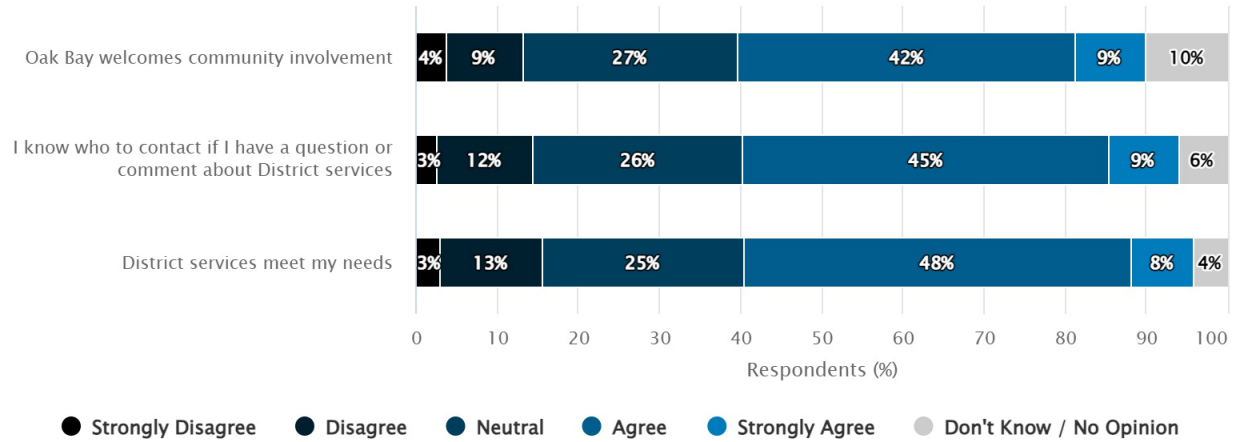
Oak Bay News specifically

26

Monterey center bulletins & posters

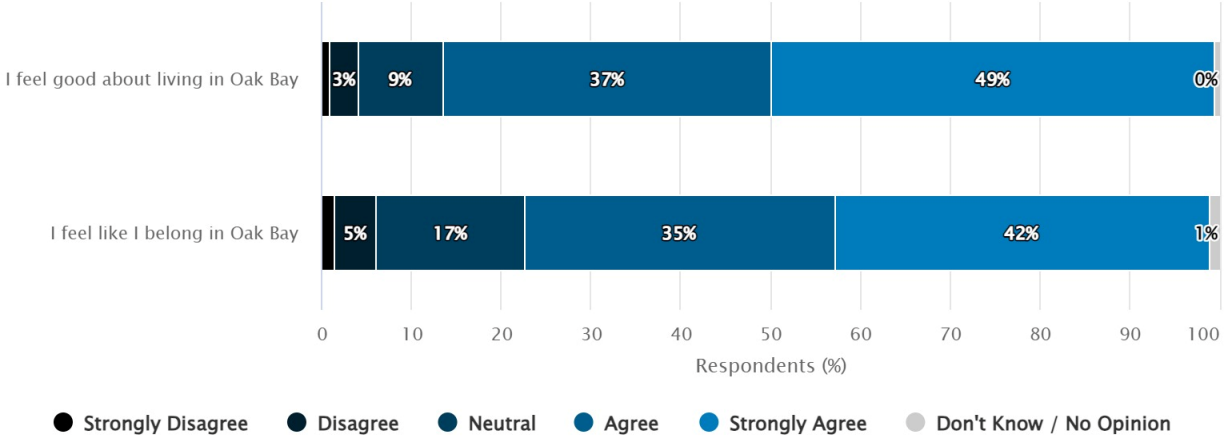
14) Thinking about the work the District of Oak Bay has done over the past year and the services provided, please indicate your level of agreement with the following statements

1098 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Don't Know / No Opinion	Total
<b>Oak Bay welcomes community involvement</b>	3.7% 41	9.5% 104	26.5% 291	41.6% 457	8.6% 94	10.1% 111	1098
<b>I know who to contact if I have a question or comment about District services</b>	2.6% 29	11.7% 128	25.9% 284	45.3% 497	8.6% 95	5.9% 65	1098
<b>District services meet my needs</b>	3.0% 33	12.7% 139	24.9% 273	47.5% 522	7.7% 85	4.2% 46	1098

15) Thinking about your life in Oak Bay, please indicate your level of disagreement/agreement with the following statements:  
 1097 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



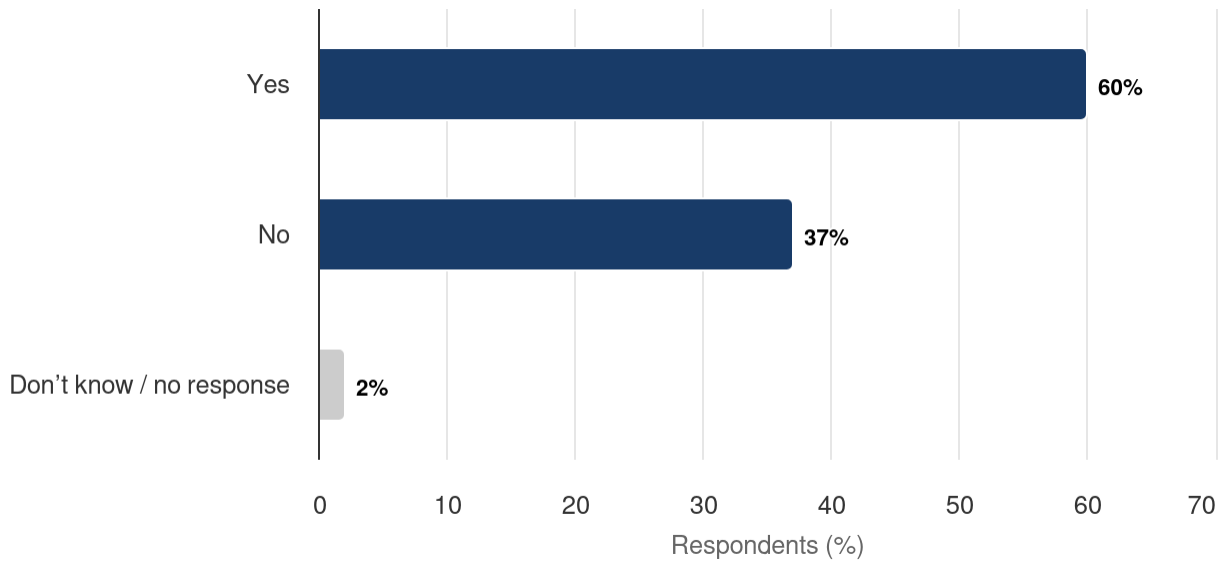
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Don't Know / No Opinion	Total
<b>I feel good about living in Oak Bay</b>	0.9%	3.2%	9.5%	36.6%	49.4%	0.5%	1097
	10	35	104	401	542	5	
<b>I feel like I belong in Oak Bay</b>	1.5%	4.6%	16.7%	34.6%	41.7%	1.1%	1097
	16	50	183	379	457	12	

16. If you answered Strongly Disagree or Disagree to “I feel like I belong in Oak Bay”, please elaborate on why you do not feel you belong in the community.

58 respondents – see [Attachment 3](#) for full text results.

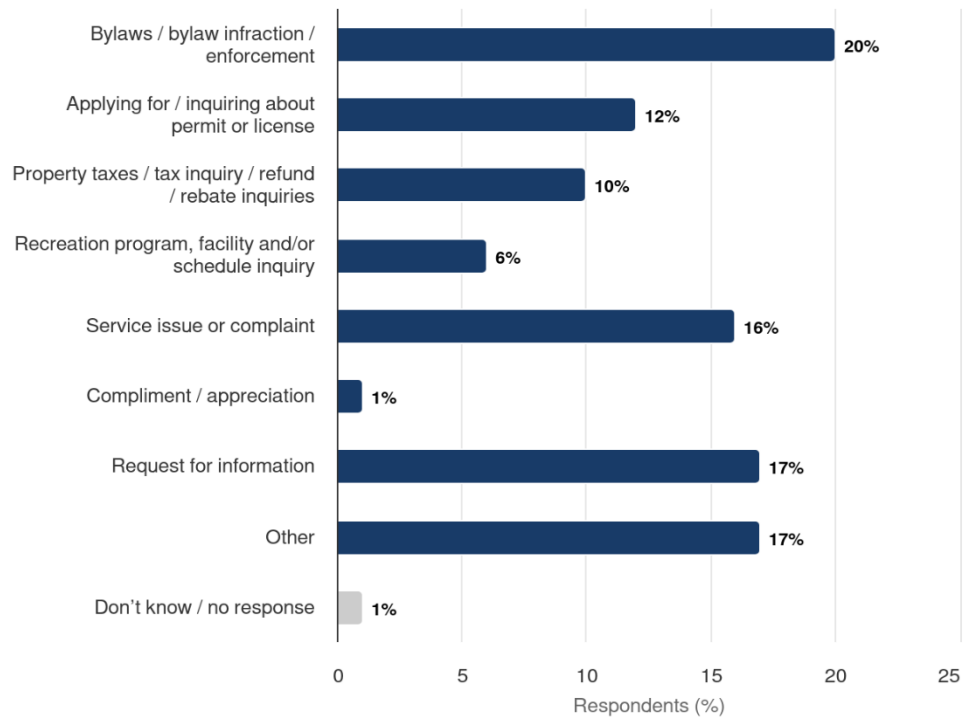
17) Have you contacted the District with a question, problem, or complaint during the past year?

1091 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	%	Frequency
<b>Yes</b>	60.5%	660
<b>No</b>	37.4%	408
<b>Don't know / no response</b>	2.1%	23
<b>Total</b>		1091

18) What was the MAIN purpose of your most recent contact with the District?  
658 respondents

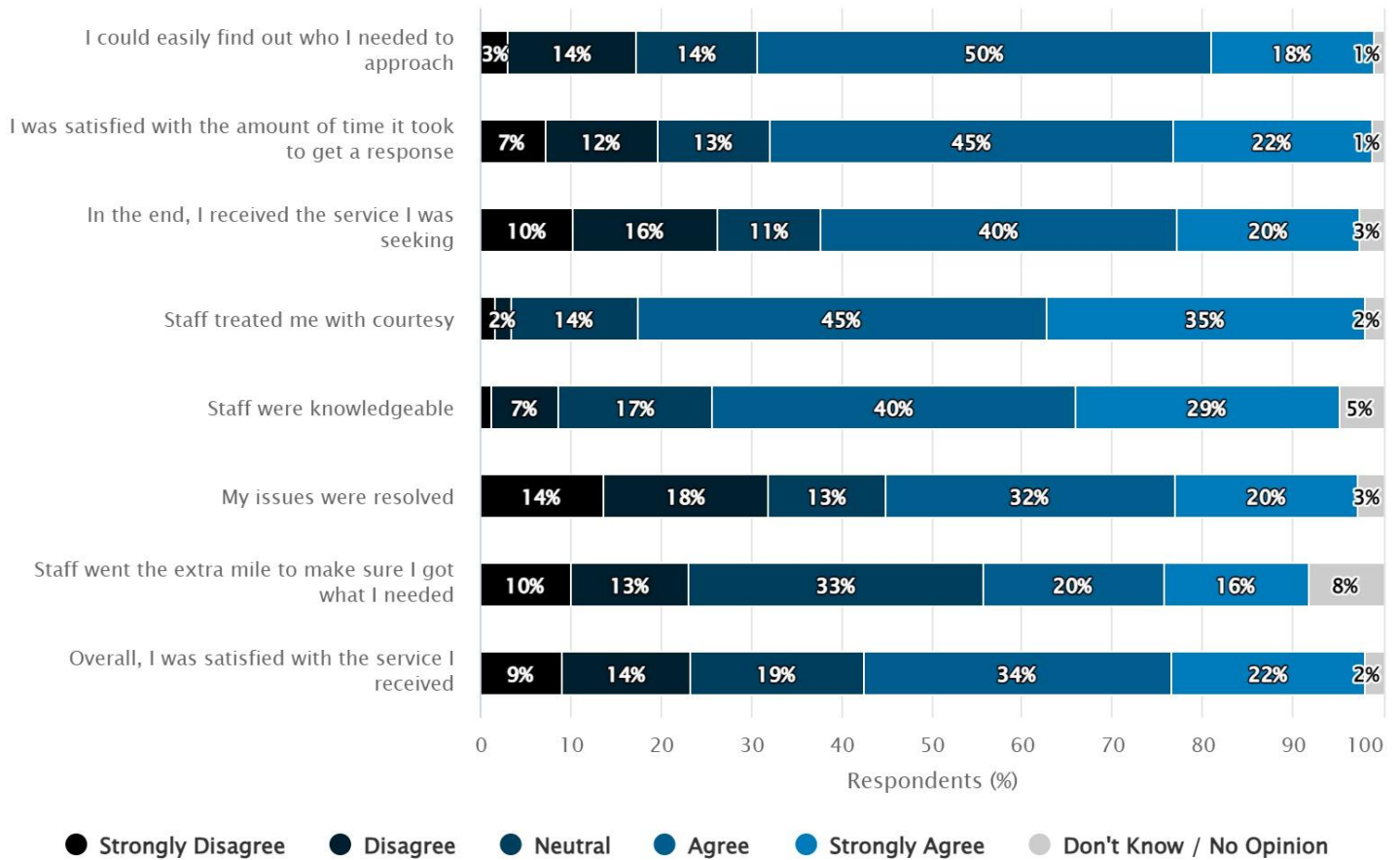


	%	Frequency
<b>Bylaws / bylaw infraction / enforcement</b>	19.6%	129
<b>Applying for / inquiring about permit or license</b>	11.9%	78
<b>Property taxes / tax inquiry / refund / rebate inquiries</b>	10.2%	67
<b>Recreation program, facility and/or schedule inquiry</b>	5.8%	38
<b>Service issue or complaint</b>	16.3%	107
<b>Compliment / appreciation</b>	0.8%	5
<b>Request for information</b>	17.5%	115
<b>Other</b>	17.5%	115
<b>Don't know / no response</b>	0.6%	4
<b>Total</b>		658

Other, please specify  
115 respondents – see [Attachment 4](#) for full text results.

19) Thinking about your most recent contact with the District of Oak Bay, please indicate your level of agreement with the following statements:

660 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)

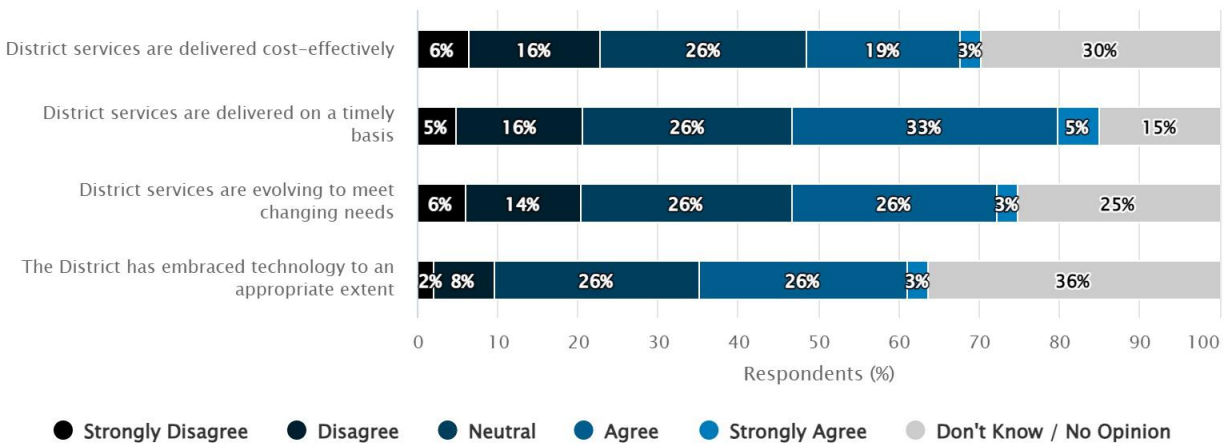


	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Don't Know / No Opinion	Total
<b>I could easily find out who I needed to approach</b>	3.0% 20	14.1% 93	13.5% 89	50.2% 331	18.2% 120	0.9% 6	659
<b>I was satisfied with the amount of time it took to get a response</b>	7.3% 48	12.3% 81	12.6% 83	44.7% 295	22.0% 145	1.2% 8	660
<b>In the end, I received the service I was seeking</b>	10.2% 67	16.1% 106	11.4% 75	39.6% 261	20.2% 133	2.6% 17	659
<b>Staff treated me with courtesy</b>	1.5% 10	1.8% 12	14.1% 93	45.3% 299	35.3% 233	2.0% 13	660
<b>Staff were knowledgeable</b>	1.2% 8	7.4% 49	17.0% 112	40.3% 265	29.3% 193	4.7% 31	658
<b>My issues were resolved</b>	13.6% 89	18.3% 120	13.1% 86	32.0% 210	20.4% 134	2.7% 18	657
<b>Staff went the extra mile to make sure I got what I needed</b>	10.0% 66	13.1% 86	32.7% 215	20.1% 132	16.0% 105	8.2% 54	658
<b>Overall, I was satisfied with the service I received</b>	9.1% 60	14.2% 94	19.2% 127	33.9% 224	21.5% 142	2.0% 13	660



20) Thinking of the services mentioned in the previous sections and other services offered by the District, please indicate your level of agreement with the following statements:

1069 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



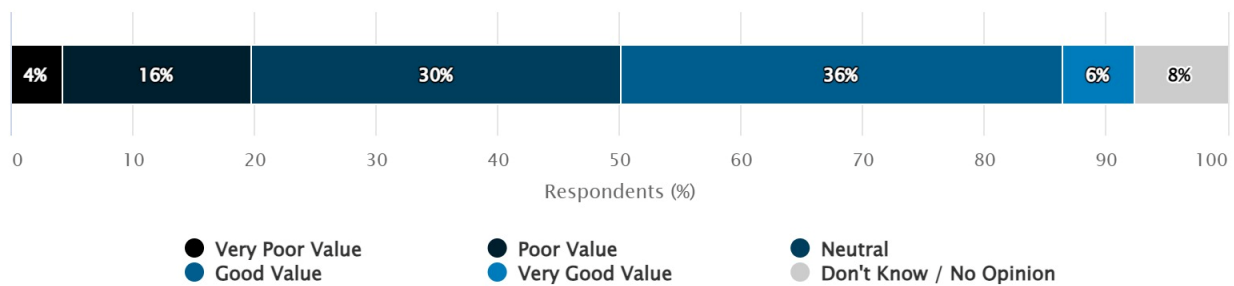
	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Don't Know / No Opinion	Total
<b>District services are delivered cost-effectively</b>	6.4% 69	16.4% 175	25.6% 274	19.2% 205	2.7% 29	29.6% 317	1069
<b>District services are delivered on a timely basis</b>	4.9% 52	15.7% 168	26.1% 279	33.2% 355	5.0% 54	15.1% 161	1069
<b>District services are evolving to meet changing needs</b>	6.0% 64	14.4% 154	26.3% 281	25.6% 274	2.6% 28	25.1% 268	1069
<b>The District has embraced technology to an appropriate extent</b>	2.0% 21	7.6% 81	25.5% 273	25.9% 277	2.7% 29	36.3% 388	1069

## 21) What improvements to Oak Bay services would you suggest?

696 respondents - see [Attachment 5](#) for full text results

## 22) Please rate the value you feel you receive from your municipal tax dollars, taking into consideration the services you receive?

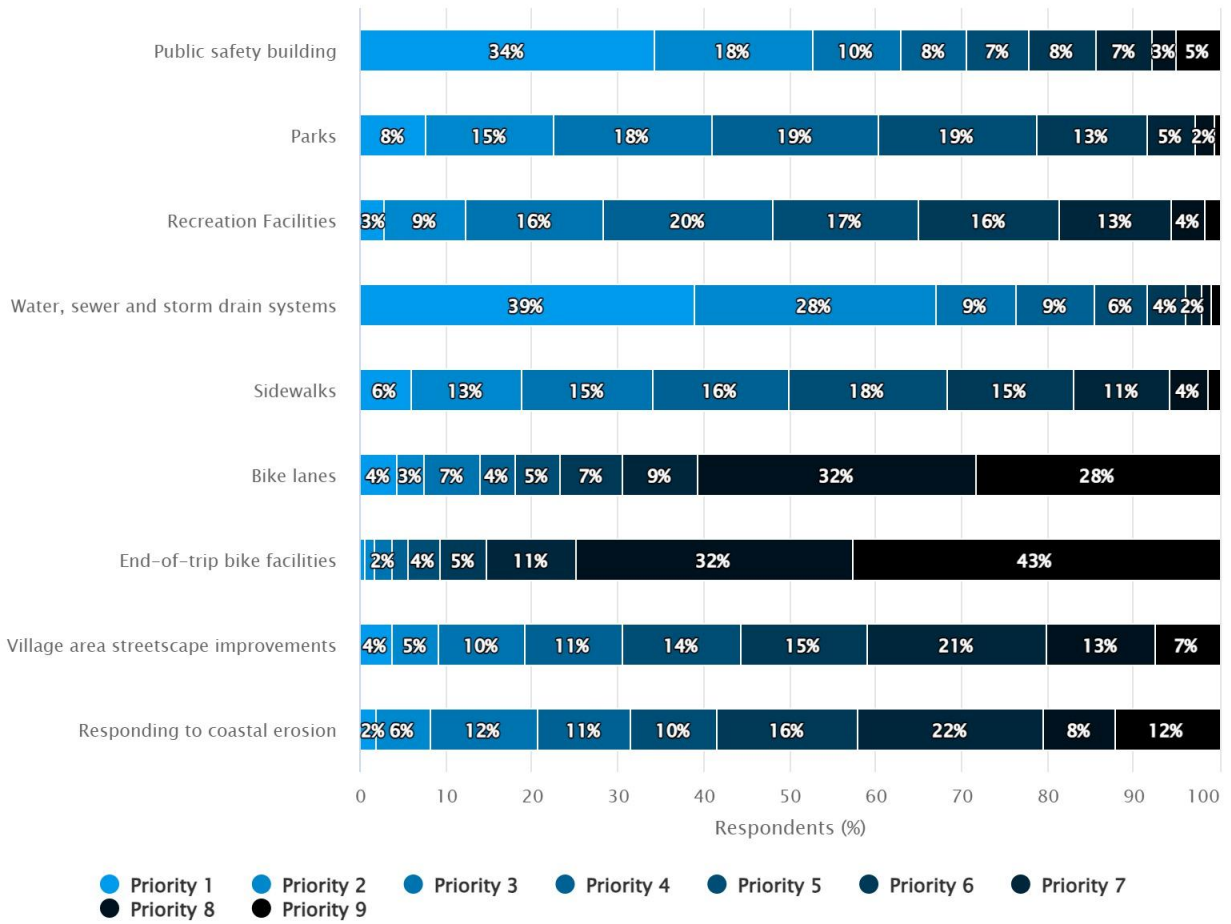
1050 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	%	Frequency
Very Poor Value	4.2%	44
Poor Value	15.5%	163
Neutral	30.5%	320
Good Value	36.3%	381
Very Good Value	5.9%	62
Don't Know / No Opinion	7.6%	80
<b>Total</b>		<b>1050</b>

## 23) Oak Bay spends a portion of its yearly budget on large projects, known as capital projects. Please rank the capital projects listed below in order of priority to you, where 1 is the highest priority and 9 is the lowest priority.

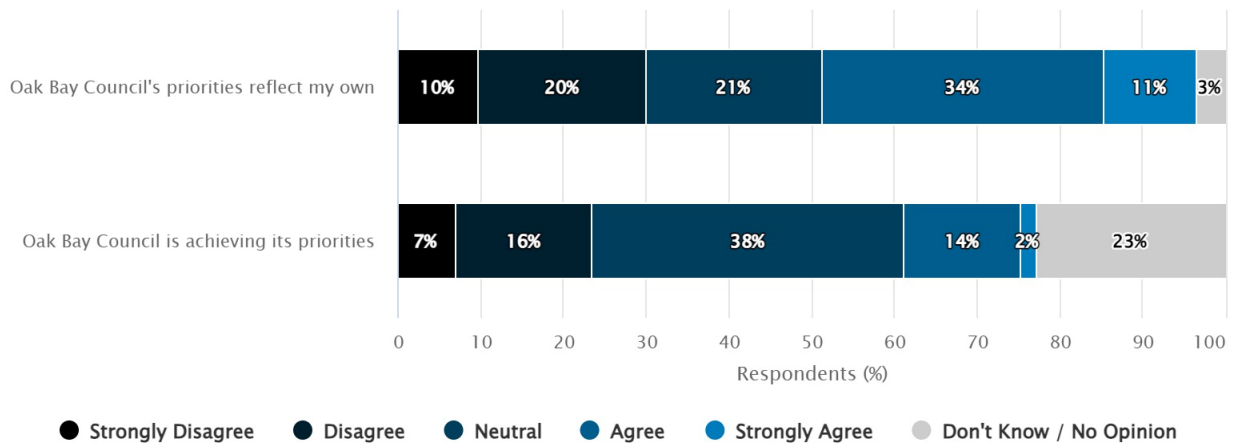
1047 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	Priority 1	Priority 2	Priority 3	Priority 4	Priority 5	Priority 6	Priority 7	Priority 8	Priority 9	Total
<b>Public safety building</b>	34.3% 358	18.4% 192	10.3% 108	7.7% 80	7.3% 76	7.8% 81	6.6% 69	2.7% 28	5.1% 53	1045
<b>Parks</b>	7.7% 80	14.9% 156	18.4% 192	19.3% 202	18.6% 194	12.8% 134	5.4% 57	2.4% 25	0.5% 5	1045
<b>Recreation Facilities</b>	2.9% 30	9.5% 99	15.9% 166	19.8% 207	16.9% 177	16.5% 172	13.0% 136	3.8% 40	1.7% 18	1045
<b>Water, sewer and storm drain systems</b>	39.0% 408	28.1% 294	9.3% 97	9.2% 96	6.1% 64	4.4% 46	1.9% 20	1.0% 11	1.0% 10	1046
<b>Sidewalks</b>	6.0% 63	12.7% 133	15.3% 160	15.8% 165	18.5% 193	14.7% 154	11.2% 117	4.5% 47	1.2% 13	1045
<b>Bike lanes</b>	4.2% 44	3.3% 34	6.5% 68	4.1% 43	5.2% 54	7.3% 76	8.7% 91	32.4% 338	28.4% 296	1044
<b>End-of-trip bike facilities</b>	0.5% 5	1.2% 13	1.9% 20	1.9% 20	3.7% 39	5.4% 56	10.5% 110	32.2% 336	42.6% 445	1044
<b>Village area streetscape improvements</b>	3.6% 38	5.5% 57	10.1% 105	11.4% 119	13.7% 143	14.8% 154	20.9% 218	12.6% 132	7.5% 78	1044
<b>Responding to coastal erosion</b>	1.9% 20	6.3% 66	12.4% 130	10.8% 113	10.0% 105	16.4% 172	21.7% 227	8.4% 88	12.0% 126	1047

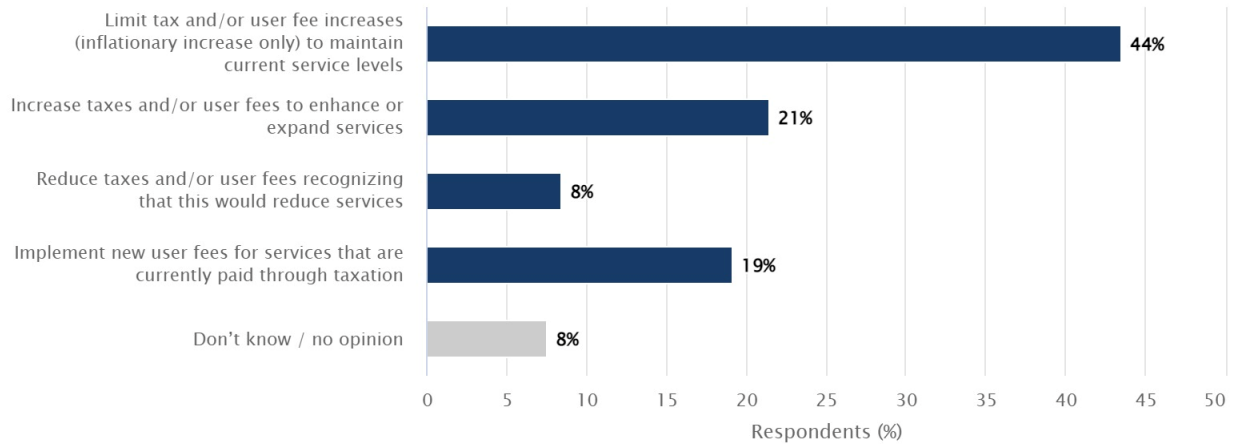
24) Thinking of Council's six priorities (provided within preamble), please indicate your level of agreement with the following statements:

1038 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Don't Know / No Opinion	Total
<b>Oak Bay Council's priorities reflect my own</b>	9.6% 100	20.3% 211	21.4% 222	34.0% 353	11.2% 116	3.5% 36	1038
<b>Oak Bay Council is achieving its priorities</b>	7.0% 73	16.5% 171	37.7% 391	14.1% 146	1.9% 20	22.8% 237	1038

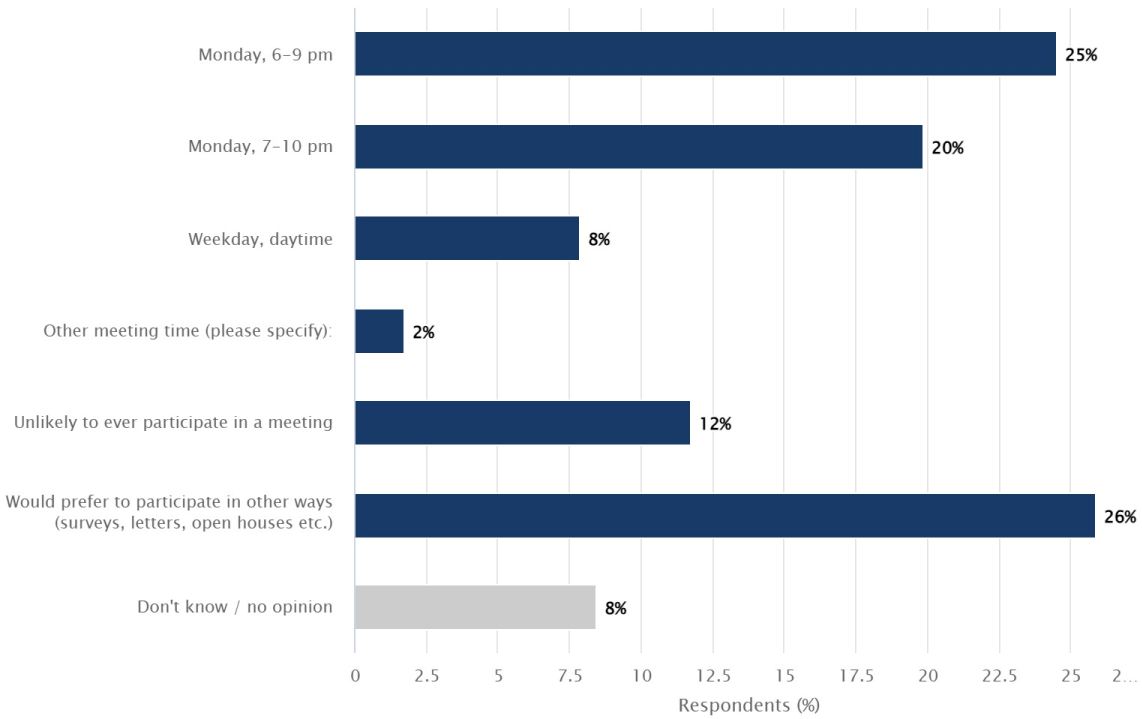
25) If faced with the following choices, what would you advise Council to do?  
 1032 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	%	Frequency
<b>Limit tax and/or user fee increases (inflationary increase only) to maintain current service levels</b>	43.5%	449
<b>Increase taxes and/or user fees to enhance or expand services</b>	21.4%	221
<b>Reduce taxes and/or user fees recognizing that this would reduce services</b>	8.4%	87
<b>Implement new user fees for services that are currently paid through taxation</b>	19.1%	197
<b>Don't know / no opinion</b>	7.6%	78
<b>Total</b>		1032

## 26) What Council meeting time would make you most likely to participate at a meeting in person or online?

1032 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	%	Frequency
<b>Monday, 6-9 pm</b>	24.5%	253
<b>Monday, 7-10 pm</b>	19.9%	205
<b>Weekday, daytime</b>	7.8%	81
<b>Other meeting time (please specify):</b>	1.7%	18
<b>Unlikely to ever participate in a meeting</b>	11.7%	121
<b>Would prefer to participate in other ways (surveys, letters, open houses etc.)</b>	25.9%	267
<b>Don't know / no opinion</b>	8.4%	87
<b>Total</b>		1032

Other meeting time (please specify):

18 respondents (verbatim / full text / no editing)

1	weekday/daytime and surveys, letter, open houses
2	Wednesday 7-9
3	Weekend evening
4	tuesday or wednesday
5	Anytime on WEEKENDS
6	5 - 7 pm
7	Tuesday 7-10
8	6-8pm
9	2:30PM-5PM
10	Noon to 3:00
11	6 pm is far to late to start meetingd
12	Tue, Wed, Fri
13	Tuesday - Thursday 7pm



---

14

What a waste of time!

15

Virtual - 7-10 pm

16

Week day afternoon

17

Tuesday evenings

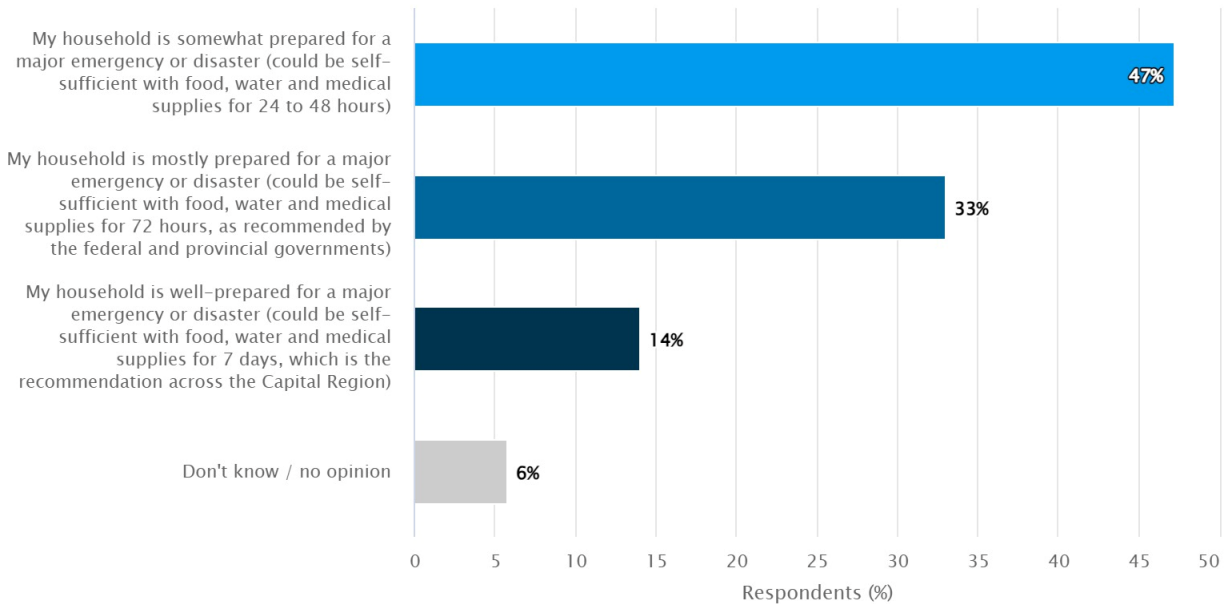
18

Afternoon any day

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27) Please rate your household's overall level of preparedness following a major emergency or disaster: (select one)

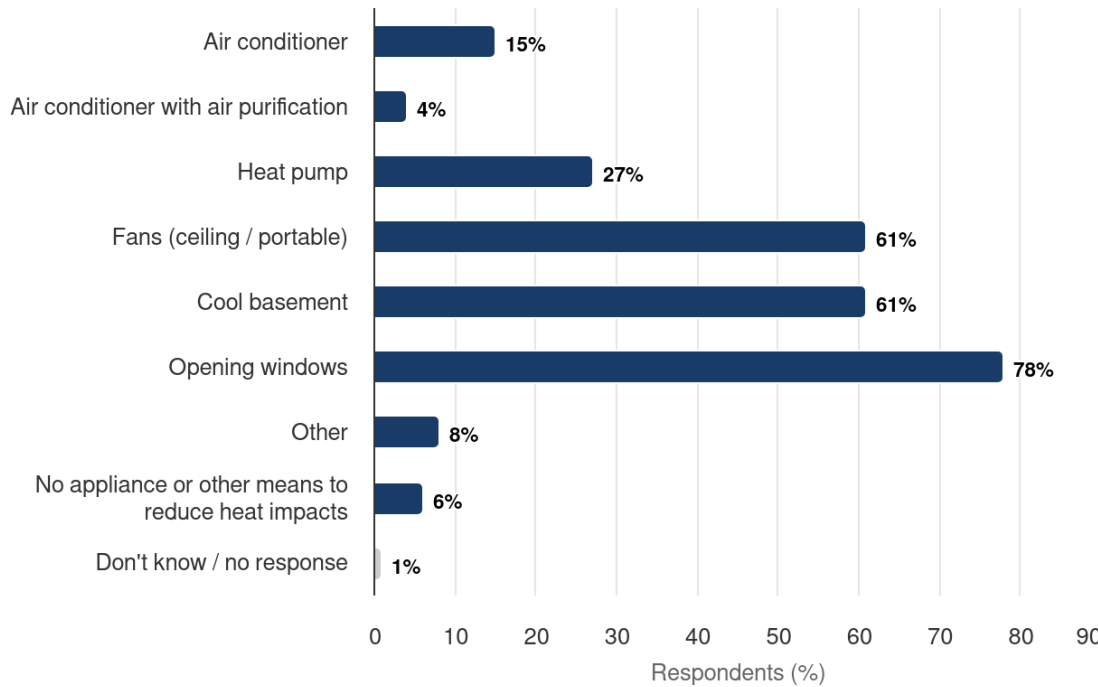
1034 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	%	Frequency
<b>My household is somewhat prepared for a major emergency or disaster (could be self-sufficient with food, water and medical supplies for 24 to 48 hours)</b>	47.2%	488
<b>My household is mostly prepared for a major emergency or disaster (could be self-sufficient with food, water and medical supplies for 72 hours, as recommended by the federal and provincial governments)</b>	33.0%	341
<b>My household is well-prepared for a major emergency or disaster (could be self-sufficient with food, water and medical supplies for 7 days, which is the recommendation across the Capital Region)</b>	14.0%	145
<b>Don't know / no opinion</b>	5.8%	60
<b>Total</b>		1034

29) Does your household have an appliance or means to reduce heat impacts in the summer: (check all that apply)

1036 respondents



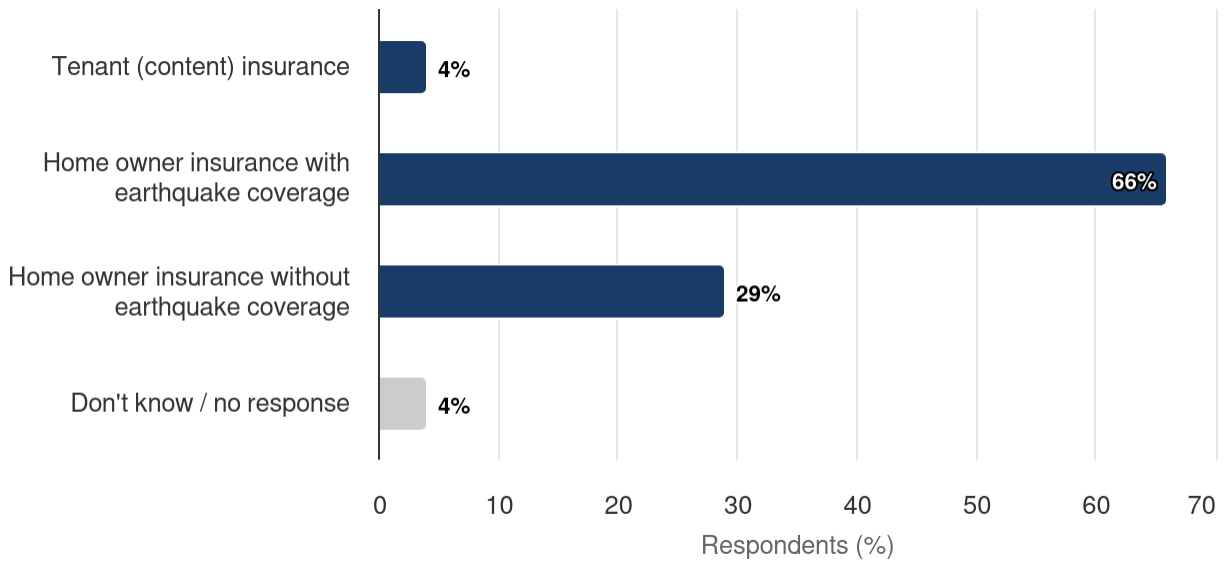
	%	Frequency
<b>Air conditioner</b>	15.3%	158
<b>Air conditioner with air purification</b>	3.9%	40
<b>Heat pump</b>	26.7%	277
<b>Fans (ceiling / portable)</b>	60.8%	630
<b>Cool basement</b>	61.3%	635
<b>Opening windows</b>	78.4%	812
<b>Other</b>	7.8%	81
<b>No appliance or other means to reduce heat impacts</b>	5.5%	57
<b>Don't know / no response</b>	0.7%	7
<b>Total</b>		1036

Other, please specify

81 respondents – see [Attachment 6](#) for full text results.

30) Please indicate what type(s) of insurance your household currently carries:

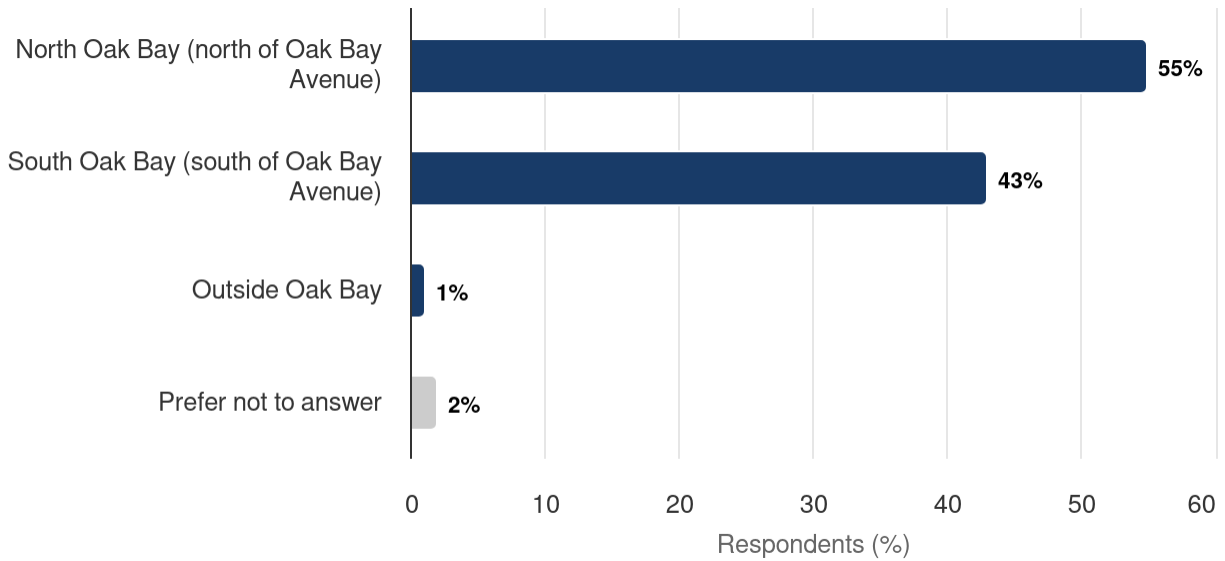
1035 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	%	Frequency
<b>Tenant (content) insurance</b>	4.4%	46
<b>Home owner insurance with earthquake coverage</b>	65.5%	678
<b>Home owner insurance without earthquake coverage</b>	28.5%	295
<b>Don't know / no response</b>	4.0%	41
<b>Total</b>		1035

### 31) Where do you live?

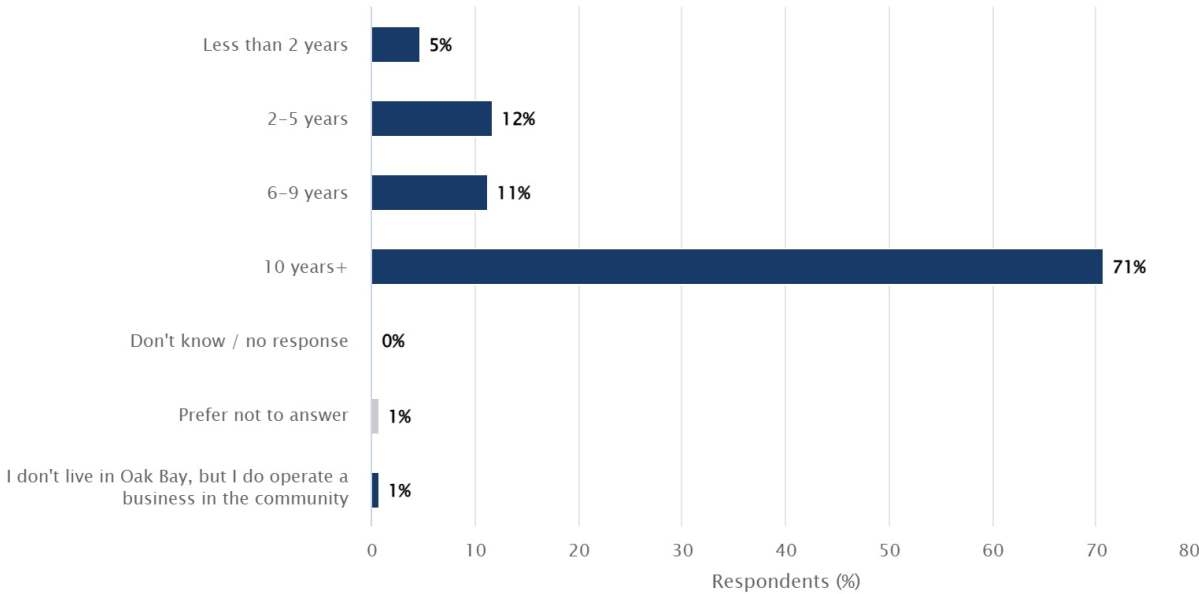
1034 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	%	Frequency
<b>North Oak Bay (north of Oak Bay Avenue)</b>	54.6%	565
<b>South Oak Bay (south of Oak Bay Avenue)</b>	42.6%	441
<b>Outside Oak Bay</b>	1.0%	10
<b>Prefer not to answer</b>	1.7%	18
<b>Total</b>		1034

### 32) How long have you lived in Oak Bay?

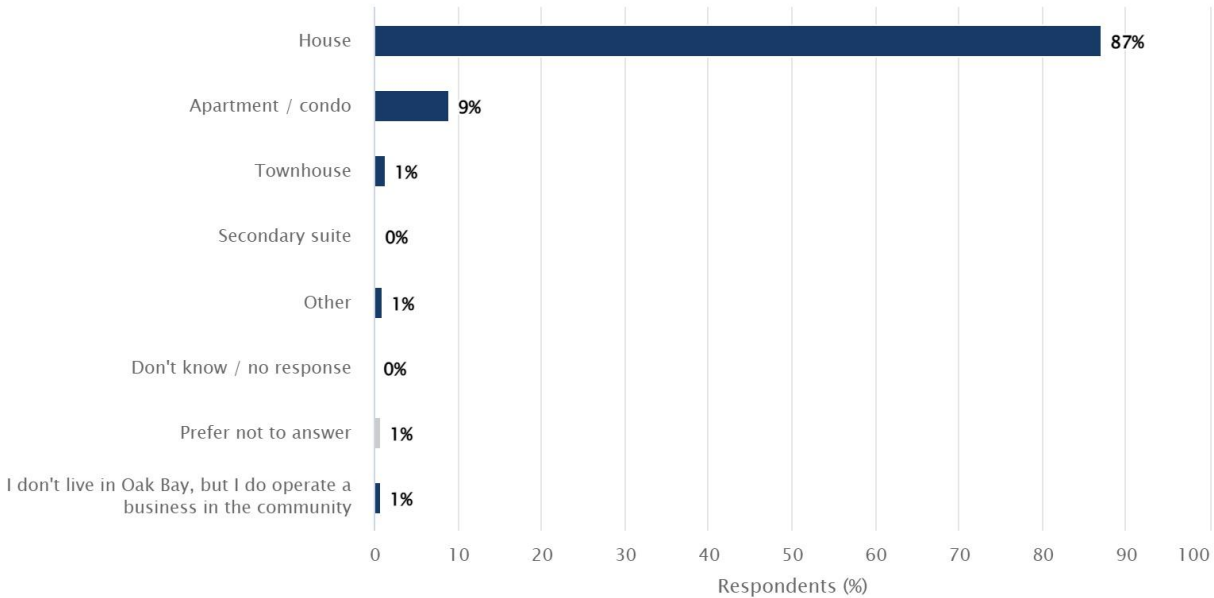
1034 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	%	Frequency
<b>Less than 2 years</b>	4.6%	48
<b>2-5 years</b>	11.7%	121
<b>6-9 years</b>	11.2%	116
<b>10 years+</b>	70.8%	732
<b>Don't know / no response</b>	0.1%	1
<b>Prefer not to answer</b>	0.8%	8
<b>I don't live in Oak Bay, but I do operate a business in the community</b>	0.8%	8
<b>Total</b>		1034

### 33) Which of the following best describes your residence:

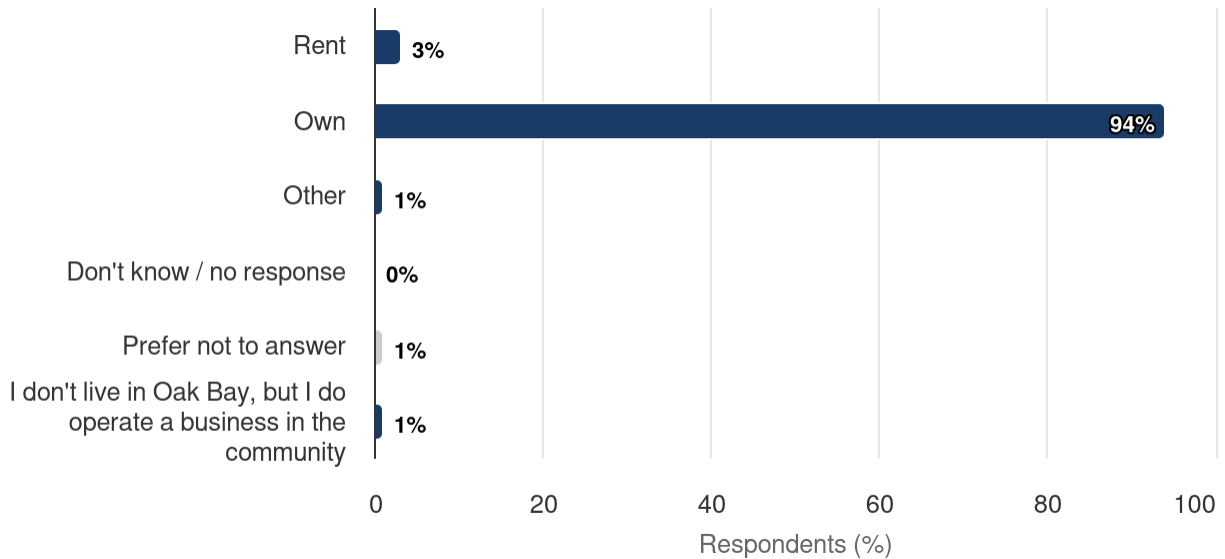
1034 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	%	Frequency
<b>House</b>	87.0%	900
<b>Apartment / condo</b>	8.9%	92
<b>Townhouse</b>	1.4%	14
<b>Secondary suite</b>	0.2%	2
<b>Other</b>	1.0%	10
<b>Don't know / no response</b>	0.0%	0
<b>Prefer not to answer</b>	0.8%	8
<b>I don't live in Oak Bay, but I do operate a business in the community</b>	0.8%	8
<b>Total</b>		1034

### 34) Which of the following best describes your housing tenure:

1034 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	%	Frequency
<b>Rent</b>	3.2%	33
<b>Own</b>	94.5%	977
<b>Other</b>	0.6%	6
<b>Don't know / no response</b>	0.1%	1
<b>Prefer not to answer</b>	1.0%	10
<b>I don't live in Oak Bay, but I do operate a business in the community</b>	0.7%	7
<b>Total</b>		1034

#### Other

10 respondents (verbatim / full text / no editing)

1
"Co-op" is an apartment, not a "condo" (different financial + governing structure)
2
4 plex
3
Duplex



---

4

Duplex

5

Non conforming duplex

6

Duplex

7

Coop building

8

I have a business on oak bay ave, as well as house north of oak bay ave

9

Legal duplex

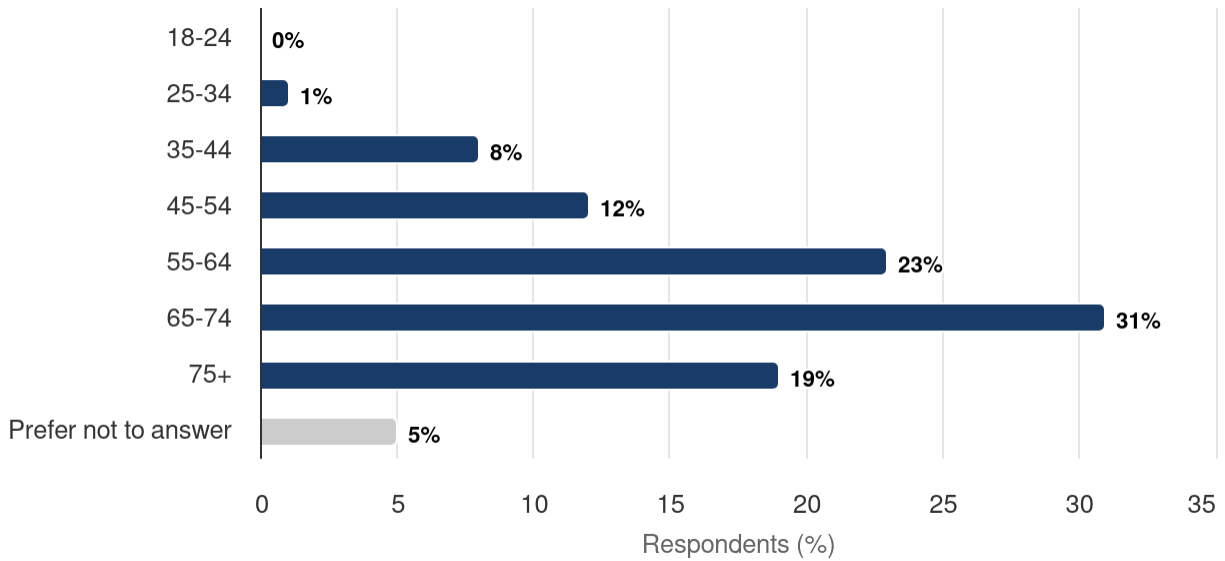
10

Duplex

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### 35) How old are you?

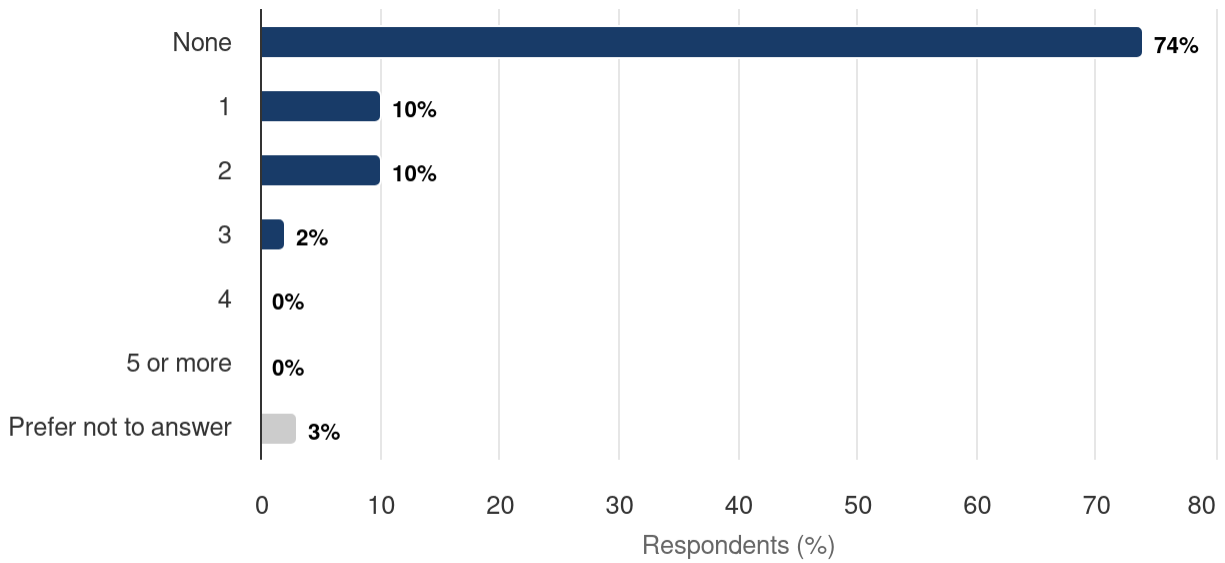
1034 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	%	Frequency	2021 Census
<b>18-24</b>	0.5%	5	8%
<b>25-34</b>	1.1%	11	8%
<b>35-44</b>	7.8%	81	10%
<b>45-54</b>	12.3%	127	15%
<b>55-64</b>	23.4%	242	18%
<b>65-74</b>	30.9%	320	22%
<b>75+</b>	19.3%	200	19%
<b>Prefer not to answer</b>	4.6%	48	
<b>Total</b>		1034	

36) How many children aged 18 and under live in your household (part-time or full-time)?

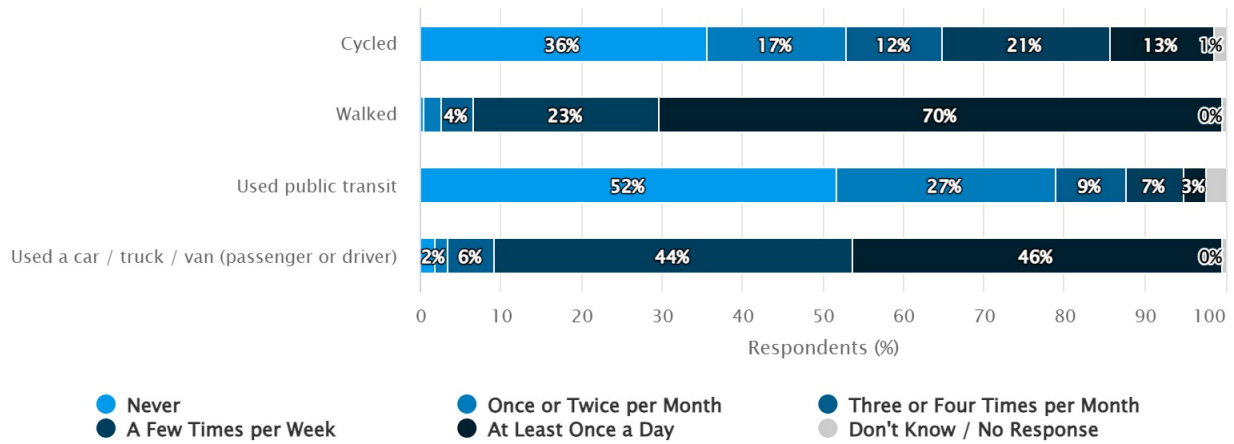
1034 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	%	Frequency
<b>None</b>	73.9%	764
<b>1</b>	9.8%	101
<b>2</b>	10.2%	105
<b>3</b>	2.3%	24
<b>4</b>	0.4%	4
<b>5 or more</b>	0.1%	1
<b>Prefer not to answer</b>	3.4%	35
<b>Total</b>		1034

37) During the past year, approximately how often did your household participate in the following activities in Oak Bay?

1034 respondents (Note – charts and tables are generated automatically using the District’s survey software. In some instances, where chart space is limited, percentage results may not appear in full. Please refer to the tables for complete results.)



	Never	Once or Twice per Month	Three or Four Times per Month	A Few Times per Week	At Least Once a Day	Don't Know / No Response	Total
<b>Cycled</b>	35.6% 368	17.2% 178	11.9% 123	21.0% 217	12.9% 133	1.4% 14	1033
<b>Walked</b>	0.4% 4	2.2% 23	4.0% 41	22.9% 237	70.1% 724	0.4% 4	1033
<b>Used public transit</b>	51.7% 534	27.2% 281	8.8% 91	7.1% 73	2.9% 30	2.3% 24	1033
<b>Used a car / truck / van (passenger or driver)</b>	1.7% 18	1.6% 16	5.8% 60	44.5% 459	45.9% 474	0.5% 5	1032

## OPEN-ENDED RESPONSES

### *Note to Reader*

Please note that personal information, including responses identifying individuals by name or by employment status with the District of Oak Bay, are severed or partially severed (as noted within) in accordance with Section 22 of the *Freedom of Information and Protection of Privacy Act*.

Comments (or portions thereof) expressing opinions that, in staff's view, breach the District's Moderation Policy are also severed. These comments either:

- contained profanity or were defamatory, threatening, hateful, personally disparaging, harassing, indecent, vulgar, obscene, illegal, immoral or sexually explicit; or,
- endorsed, promoted, or perpetuated discrimination on the basis of race, creed, colour, age, religion, gender, marital status, status with regard to public assistance, national origin, physical or mental disability or sexual orientation.

Comments have not been edited for grammar or spelling.

# ATTACHMENT 1 – Q4 Full Text Responses

4) In your opinion, what is the single most important issue facing the District of Oak Bay?

1149 respondents

Please review <a href="#">“Note to Reader”</a> regarding Open-Ended Responses (page 49)	
1	rentals, secondary homes and affordable housing
2	Keeping property taxes down and affordable
3	Reduce red tape for construction within set regulations.
4	Housing affordability
5	Housing affordability
6	Lack of housing options especially rentals
7	Updating infrastructure
8	Open web feedback questionnaires creating a false sense of reality.
9	Aging infrastructure yet willing to change zoning to allow more stress on infrastructure by allowing four homes on typical city sized lots. At the same time of promoting densification with infill housing they propose using green space to add housing when green space should be protected more than ever with the planned densification.
10	Road conditions and infrastructure. Curbs, sidewalks, road conditions and safely sidewalks in poor condition. Sewer system and utility costs causing homeowners and businesses to leave the area.
11	Homeless, getting dirty and not very safe on the streets, people do trespassing and stealing items from S Oak Bay
12	aging infrastructure
13	Cost of living
14	The destruction of our lovely character homes being replaced then by sterile McMansions. Also the increase and density of the population. We are losing all that makes Oak Bay so attractive. Save the traditional fabric of our community.

15

housing

16

Putting bike lanes in on major connecting roads and proposed affordable living developments.

17

Housing

18

Sidewalks on Oak Bay Ave. from Monterey to Fairway - both sides. Needs a whole new make-over.

19

Infrastructure / water + sewers, road lines + markings, curbside collections - Public works

20

Infrastructure - public works

21

Out of control property tax; up 15% this year.

22

Housing - diversity and affordability

23

We do not have a very good mayor. His is not approachable.

24

Provision of affordable housing. Oak Bay has to densify somewhat.

25

Housing affordability

26

Housing, while retaining green space and the character of our neighbourhoods.

27

'Densification' : more rentals, even "airbnb's", thus more cars parked on narrow residential roads

28

Lack of new housing

29

Roads, traffic, parking, alternative traffic streets are not wide enough, no room to put bike lanes which would not work here. Transportation study started in 2011 not completed? Earthquakes: if we have a sizeable earthquake we do not know where to go, how to communicate as everything, internet, phone lines will be down. Tsunami, tidal waves - if we have either I do not believe we are prepared?

30

Oak Bay is slowly but surely losing its irreplaceable character due to crowded infill housing with no direction allowed from council to sympathetically integrate with existing housing. Our infrastructure desperately needs upgrading before adding more housing municipalities should band together to challenge the provincial governments housing plan as they have overstepped their boundaries.

31

Forced densification without consideration of neighbors

32

Lack of affordable housing - particularly for college /university students

33

Replacing aging infrastructure (drains, water mains, roads, community buildings, sidewalks)

34

New houses, all very large and covering the maximum area on the lot, which include large basements which require blasting of bedrock.

35

The purchasing of houses & tearing them down & building really ugly houses!

36

Need for increased density/rentals. Turn golf courses into parks and high density housing.

37

Replacement/repair of district infrastructure

38

Too many cars parked on the street causing it to be unsafe for anyone driving or cycling

39

I am most concerned about Oak Bay adopting or being forced to adopt a development plan to increase density that is flawed and unreasonable. We cannot let the federal or provincial govts tell us how to shape the future of our great municipality

40

The sewage run off into the ocean

41

Combatting Bill 44. Maintain distinct identity as a district. No densification of housing.

42

Traffic particularly Cyclists not adhering to rules of road. Lack of Family Physicians :(

43

Addressing infrastructure issues.

44

gentrification

45

aging infrastructure such as old pipes

46

Infrastructure related to growth

47

Cost of living

48

the ridiculous housing proposal for Carnarvon Park. Do not privatize public space, it belongs to all of us. And don't mix apartment buildings with residential, keep them near busy transit routes.

49

Rising costs.

50

The awful proposal to implement housing in Carnarvon park

51

Maintaining our Oak Bay heritage and distinct neighborhoods against the pressures of outside influences, must be a huge challenge for our leaders. I live and work here for very good reasons and certainly do NOT wish for that to change. Of course there is progress and change, but we must look at what is best for Oak Bay.

52

As of now, we are very concerned about the ugly bike lanes, proposed for Oak Bay. Why on earth would you want to mess with the image of Oak Bay and end up looking like Victoria. If safety is the issue then cyclists should use the side streets, plenty of them available. Please don't create more problems with less parking, especially around the library and Monterey Centre. On the Ave. parking



spaces have been taken over by certain businesses and old Covid markers, still taking away more spaces.

53

Bike lanes - they CANNOT take over residential parking spots, especially along St Ann/Monterey. Makes no sense

54

Housing and parking, especially near the Firefighter's Park. There is no place to park to drop off children for baseball.

55

The high cost of living which includes municipal taxes.

56

Road maintenance

57

Roads - infrastructure

58

Tax increases consistently well above inflation yet service levels of services I love, such as at Parks and Rec facilities, are getting worse.

59

Nonsensical idea of voiding street parking for bike lanes. Living beside the Monterey library I see the idillic harmony of bikes, pedestrians and cars all day long. Oak Bay does not have big city problems so we do not need big city solutions.

60

housing for residents of different income levels and families of different sizes - in particular, increasing density and providing low income housing

61

Sidewalk repairs and maintenance. Handicap accessible sidewalks. Need more parking on streets and around shopping area, like Oak bay village.

62

Managing the limitations of current infrastructure and not overextending it in the name of so called progress and densification. The unintended consequences of overbuilding will unduly tax an already overextended capacity.

63

Council ignoring the Official Community Plan.

64

Making smart choices around the new density zoning, allowing to keep the character of the neighborhood while creating appropriate density.

65

Members of council who are trying to take us down the path to nowhere that the City of Victoria is on.

66

Densification forced by the NDP government (to reconcile their own mismanagement on affordable housing etc) will negatively impact Oak Bay and the community character which we bought into (invested in) over the longer term. To be made scapegoats by the province, "that we have not been meeting our housing densification targets", is political malarkey and I simply don't buy it. No matter how you skin it, Oak Bay will always be expensive. Always has been, always will be. Get over it! Don't buy in.

67

Retaining the historic quality of life by resisting densification and unnecessary changes to the transporting network, e.g. imposition of unnecessary bike lanes and the unnecessary elimination of existing traffic flows, street parking etc. We do not need further dedicated bike lanes, period.

68

Tax increase to build inessential infrastructure.

69

Replacing the Marina restaurant with a new restaurant using that great space. Ensuring that bike lane planning involves the community and makes sense and does reduce quality of life for any residents due to poor decisions.

70

Reduction of tree canopy due to approvals of housing developments.

71

Road safety

72

Infrastructure, fix the Main Street, fix the parks, clean up the graffiti etc.

73

Safe cycling routes.

74

Things are falling apart. Why doesn't council stop with all the new resolutions and let the workers concentrate on fixing things for a few years. There is nothing wrong with not adding new projects like bike lanes and just put all the effort into fixing the infrastructure and buildings that are falling apart.

75

Bike lanes on Monterey Ave. don't want to lose parking. I agree that a bike lane can be added without losing parking. Traffic calming on On Monterey from Oak Bay Ave. to Brighton needs to be added and the street needs to be cleaned up

76

New bike lanes

77

Housing

78

Cost of living: property tax rates, rents etc

79

Climate change

80

Potential elimination of street parking along St Ann St and Monterey for bike lanes and reduced parking at Firefighters Park.

81

The strain on our infrastructure (utilities, service, traffic, etc) that provincial requirements to increase housing will impose.

82

High taxes, too many bureaucrats.

83

Re-development of Carnarvon Park (hopefully without rental units included in the green space).

84

affordable housing

85

Housing and updating infrastructure

86

infrastructure

87

Traffic on side roads and no or limited sidewalks + no cycling infrastructure that links to other municipalities

88

The proposed development at Carmen Park.

89

Infrastructure and building updates

90

New houses being build around us that diminish the quality of living on our own lot.

91

Deer. Deer are a safety risk to themselves and to others. Wildlife should be respected, and also protected so I feel it is in the deer's best interest to not be in cities. It is heartbreaking to see a wounded animal walking around the neighborhood, as well as having to be on the lookout for them.

92

Climate change: need to build community resilience against climate threats and reduce our carbon footprints

93

Cost to replace aging infrastructure

94

funding the infrastructure improvements and repairs needed.

95

developing strategic approach to over-reaching provincial and federal property/land zoning and housing policies that will not solve the affordability issue in our community

96

Climate change and the affordability crisis

97

I really don't know.

98

Infrastructure is deteriorating.

99

Housing

100

Maintaining community growth in an appropriate manner. Certain areas of Oak Bay, particularly on the waterfront have larger property size and residences that provide a positive character to the area that should not be changed. Some other areas inland do have the opportunity to subdivide properties to build smaller, lower cost residences, but even in this case it should be done in an appropriate manner.

101

Creating a climate that will attract business (particularly high tech) to Oak Bay with the aim of building a tax generating sector that will support infrastructure renewal, the cost of which is presently the burden of residential property owners.

102

Planning of future infrastructure

103

Oak Bay's over the building bylaws that have people very reluctant to build it renovate. Plus I feel that they don't look after their street markings very well. Ie: Oak Bay at Elgin.

104

underground infrastructure incapable of carrying additional population

105

Sustainable infrastructure.

106

Housing costs

107

Huge increases year over year in property taxes

108

Transportation

109

Maintaining the ambiance of Oak Bay! Say "NO" to external pressures for housing, green agendas etc. Keep fast food outlets out of our municipality! Just focus on giving Oak Bay residents a good infrastructure and don't waste our tax dollars! By the way, the way Public Works runs is shockingly inefficient.

110

traffic, housing, parking, infrastructure, noise

111

Too difficult to limit to one. Land use, affordable housing, development (why are so many permits being provided for the demolition of perfectly good modest homes to be replaced with massive single family dwellings), meaningful reconciliation with First Nations/lands, climate crisis action, out of date by-laws and inequitable application of them, Willows Beach 5 month closure to dog owners, speeding....

112

Status quo/rigid thinking by council

113

Sufficient staff to enforce bylaws (e.g. animal control on beaches in parks, secondary suites, parking) with less reliance on a multiple complaint-driven process. With the new housing initiatives, we are concerned that neighbourhood character will be severely eroded by non-permitted construction of secondary suites and accessory units along with illegal short-term rentals unless staff can easily enforce by-laws.

114

Housing restrictions

115

Not enough housing, many roads are in horrible shape

116

Cost of living and climate change. Kids should be riding bikes and bus to school and/or to visit friends after school, instead of parents driving them. The district can help providing students with FREE bus passes like the City of Victoria is doing. For some of us youth pass \$45-\$50 a month is a lot to pay and make a big difference in saving. If we could save \$50 on bus we could give that \$ for kids to spend for lunch.

117

The biggest issue is the District's seeming inability to restrain its budgets and tax rate, driven in part by a burgeoning bureaucracy.

118

providing appropriate housing while still maintaining the unique character and beauty of Oak Bay that makes it such a pleasure to live here.

119

The most important issue is the pressure being put on Oak Bay district to increase housing density, despite the need for infrastructure upgrades that are long overdue. In addition the Provincial mandate to build multiple units must recognize that people who buy lots in Oak Bay, including "tear downs," do so with the intention of having a single family dwelling. Moreover, the streets are very narrow and not appropriate to accommodate multiplexes more suitable to wide avenues.

120

Thoughtful densification, despite pressures from the provincial government. Any densification should be small-scale and not ruin exiting neighbourhoods. Things like secondary suites, lane houses and small scale duplexe/triplexes (on exiting lots) can work better than brand new complexes we don't have the land base for. We don't want the character of Oak Bay ruined because an arbitrary number has been forced upon us.

121

How to densify while still maintaining the character of Oak Bay.

122

Infrastructure followed by new housing

123

Road and sewer condition

124

Developing more affordable housing to help ensure Oak Bay becomes more vibrant with a younger and more diverse population.

125

sewer & H2O infrastructure

126

Too many cars parked on streets, especially on areas just off the Avenue. Parking is too limited. Too much density, with character of District changing beyond its intended purpose. Densification will worsen it. Until shops and businesses are established, OB it will always only be a village but a densely populated one. Council should resign over densification. Should have addressed taxpayer concerns, not Trudeau's poorly planned /managed immigration practices. No homes, doctors, teachers, etc.

127

Affordable housing for different age groups.

128

Maintaining OakBay's traditional events

129

growth with underground infrastructure

130

Protecting the standard of life we have and value. Not being forced into excessive housing.

131

Affordable housing

132

Parking is terrible for the residents with a very archaic system. After living here for almost 30 years we have been made to feel like we don't deserve a parking sticker for our family of cars.

133

I think there is a need to allow secondary suites period. Too many restrictions and limitations on what is and is not allowed.

134

Underground infrastructure, especially in North Henderson neighbourhood.

135

high taxes

136

Affordable housing

137

Lack of appropriate infrastructure to serve pedestrians and people riding bikes. It's dangerous on a bike out there!

138

Infrastructure upgrades

139

Improving the infrastructure to support the increased housing that the BC gov has decreed. Keeping all the greenspace we can as increased housing density will decrease the size of greenspace around homes.

140

Aging population.

141

Traffic including speeding and bicycles not sharing the road. There is no deterrents not to speed. Stiffer penalties are required

142

Pot hole roads and no sidewalk/asphalt curbing on many streets. Every home owner deserves their street to be properly maintained.

143

Over development

144

Traffic and speed are over whelming. Our community is threatened by this as pedestrians and bikes can no longer peacefully be in the community. Places for people are not a priority. Oak Bay should be a model of quality of life but with speed of cars on main roads and side roads this is impossible. It is said you build a community for a child and all other ages will thrive. We must do that. Our Oak Bay could be leading the way to the future but instead is not embracing the opportunities.

145

Like of housing

146

Environment - protecting urban forest, shoreline and streetscapes

147

Infrastructure replacement.

148

Protecting the district from attempts by the NDP government to force the district to enable

construction of new homes. I do not want to see high density homes developed as it would ruin the character of Oak Bay.

149

Infrastructure renewal.

150

Need to protect independence and control zoning rules locally.

151

Losing parking space for business patrons, visitors, and residents. While the upgrades to the firehall parking lot to accommodate the new engine are absolutely necessary, the sacrifice of already scarce parking for bike lanes along OB Ave and Monterey is a waste of taxpayers' money, and will negatively impact businesses and residents alike. Upgrades to sidewalks and roads are far more necessary, and within budget.

152

Housing diversity

153

Traffic. We do not have the infrastructure to handle the current population let alone an increase with the ill thought out plan to increase housing.

154

Speed Poor roads Not enough parking for apartments

155

The pushing of the myth that Oak Bay has the capacity to densify in ways that suggests "affordable living". What is important to me is we nurture the beauty, tranquility and community we have and not be influenced or bullied into otherwise. Oak Bay is an expensive community, it is desirable, and so many would love to live here however if we lose track of who and what we are the landscape would soon cease to be the landscape the squeaky wheels are demanding access to.

156

Ableism, animal abuse lack of enforcement with suitable penalties, elitism, not paying fair share of first responder budget, subsidized by Victoria, non renewal of infrastructure, not returning land rights to Lekwungen speaking peoples, erasure of First Nations and Métis history, eg. Ross Bay Cemetery.

157

The province overriding the OCP, issuing absurd housing targets & overriding residential zoning bylaws.

158

Motorcycles speed thru the neighbourhoods.No controls seems to be enforced I pay to have my large copper beech trees professionally trimmed&taken care of.Then Hydro hacks them other tree to bit.The Hydro people are not arborists, If they are, they do a very poor job. Every year numerous groups of noise makers go into the park at Willows &pound on drums,belt out atrocious noises of instruments. It is discouraging for those of us who take care of our gardens.Taxes rise every year&as pensioners+++

159

Infrastructure

160

Making decisions that support Oak Bay residents.

161

Infrastructure

162

Affordable housing

163

Excessive increases in property taxes without visible upgrades to decaying infrastructure (roads, walkways) or local playgrounds.

164

Threats from the provincial government around housing Aging infrastructure Greedy developers

165

Infrastructure improvements to support modest growth that will come because of: 1) mandated external growth targets and 2) turnover of properties as older population moves on.

166

constant construction

167

Making house options cost effective, e.g., adding a suite without a bunch of hurdles and cost prohibited rules.

168

Keeping Oak Bay small, beautiful and with character is the biggest challenge

169

Crumbling infrastructure and lack of modernizing infrastructure. For example, we are the poorest city in Victoria when it comes to cycling infrastructure. Our playgrounds are in the worst shape and have no skateboard park/bike track.

170

The lack of proper bike lanes

171

Housing options for young people (my kids)m-who will have to move out of OB

172

Maintenance of roads, sidewalks and infrastructure. Sewer and water lines across the whole of Oak Bay. Street sections around the municipality (like falkland road between beach and central) are pot holed and a mess.

173

Sewer line mgt

174

Balances growth. It is not just about creating a small number of new units it is equally important that quality of life essentials are also given equal importance -green space, parks and rec, a good commercial mix while planning for climate change realities

175

replacing old infrastructure including water lines

176

The Provincial Government's comments about the need for housing House zoning is for the good of the citizens and overriding it could do a lot of harm.

177

maintaining the standard of living keeping tax increases at zero or low. Avoiding homeless individuals setting up tent camps in Oak Bay.

178

Sustainability - preserving green spaces, active transportation infrastructure, water and energy conservation, 15-minute city.



179

increase in taxes that greatly exceed rate of inflation 4-5 times rate of inflation to be correct not in line with increase in income of residents Oak Bay need to evaluate spending on discretionary items the same every resident and family has to, separate need from what

180

If illegal suites were documented and legalized we would likely meet the federal new homes requirements. We don't need to build cheap apartments in our parks.

181

Changing zoning to meet federal quotas.

182

Lack of housing that is affordable for the middle bracket of income earning families

183

Creating a sense of community and confidence in municipal governance

184

Lack of leadership and aspirational vision for the community

185

Development, services maintenance and upgrade, traffic

186

High taxes and traffic

187

infrastructure maintenance

188

To maintain the historical lifestyle of the community while allowing for more density.

189

Too much bureaucracy, taxes increasing to pay for more planners, consultants, etc. Forced and ill considered densification. The community is mostly built out and generally not well suited for high density developments. There will continue to be a nation wide housing shortage until the nation reduces immigration back to historically manageable levels.

190

keeping population growth within the existing housing capacity of Oak Bay

191

Cars using side streets to avoid waiting at intersections. They speed down streets and endanger pedestrians/ bikes.

192

Common community infrastructure and improvements such as rec centre, community parks (Caernarvon), lack of a skate park, places for kids, families and community to come together. Sewage system, old clay drainages, old infrastructure, do a cost share to upkeep.

193

Traffic and parking congestion on the streets.

194

Affordable housing especially for financially challenged seniors. Despite some young people thinking that all "Boomers" have an unlimited income, some of us do not.

195

Increases in taxes, changes in demographics, management of the municipality, and bylaw enforcement.

196

Over building according to BC Government requirements without appropriate infrastructure.

197

Pedestrian safety on Oak Bay Avenue

198

Aging infrastructure (including residential street pavement).

199

Remove old bylaws such as needing to build a garage, fence. New policies/permitting on secondary suites make it so difficult and expensive that people are crazy to register them (so most remain illegal). Aggressive deer are becoming more frequent despite an apparent reduction in total numbers. Building in Carnarvan or any park is ridiculous in the face of Bill 44 which will allow people to increase density on their own property.

200

District Council's blanket rezoning of Oak Bay properties at the behest of the provincial government and its unelected premier, which has given rise to Council's proposal to put housing into Carnarvon Park. I think the whole Council have resigned rather than do something so clearly destructive. Are their jobs more important than their judgment?

201

The legalization of existing secondary suites. Make the legalization process easier & less onerous on existing home owners. This increases our Oak Bay criterion for density, increases our municipal tax roll and will make existing suites safer.

202

you should outlaw wood burning fireplaces and non-electric garden tools

203

Replacing the existing water and sewer lines.

204

The proposal to build an apartment building in a park. Protecting parks for future generations is critical and was shocked by this shortsighted proposal.

205

Protecting green space in the face of misguided housing development initiatives.

206

Maintenance of infrastructure. Take care of the existing rather than trying to expanding services.

207

Affordable housing for a diverse economic base

208

Obviously, it is the ridiculous & unachievable Housing Target Order from the *[Name removed in accordance with Section 22 of FOIPPA]* government. Recognizing the provincial gov't is the senior level of gov't, it is still inappropriate to overreach the provincial government into municipal affairs in this way, and Oak Bay should stand up for its residents and our vision for our future. Democracy is local. The second is buying a fire truck that doesn't fit the hall. Stupidity. It is a distributive & unnecessary impact on those who use the area.

209

Lack of bike lanes.

210

Traffic on Oak Bay Avenue, getting Gardner and harder to get out of Oak Bay. I think bike lanes are a wonderful idea but believe it was a huge mistake to close off Richardson! Reopening it would really

improve traffic flow. Also McNeil Avenue needs to be changed to a bike lane and parking on one side of the street only.

211

Cars speeding through our neighborhood

212

Parking and traffic speed and congestion. Improve by allowing residents to create an off street parking space provided it doesn't interfere with services. Further, install traffic slowing speed bumps on side streets used to avoid school zones.

213

1. Infrastructure renewal 2. Managing pressures to overbuild and not respect the heritage character of Oak Bay 3. Lack of mid-tier housing

214

Maintains the quality of life in Oak Bay

215

Really poor direction from the provincial government. One size does not fit all.

216

Housing

217

Adding more housing than the area can absorb, with the infrastructure, limited space and parking. We want to keep our green spaces available and not turned into buildings, high raises or apartments. Our mayor is handling the recent government mandates well and keeping Oak Bay its wonderful character.

218

Speed of traffic on roads other than Oak Bay Avenue like Granite Street, Victoria Avenue, almost all other streets - McNeill, Windsor where I think every intersection should have a stop sign.

219

Sharing with the rest of the CRD the responsibilities to manage and ACCOMMODATE growth, improve public transportation and cycling infrastructure.

220

Housing and infrastructure maintenance. Pressure is on to build new housing but where and what kind is the challenge. Infrastructure such as sewers and water mains are old and not designed to accommodate much more population, how do we deal with that?

221

Affordable housing

222

Housing

223

housing affordability for young families

224

Adding more housing

225

Everything is ageing from infrastructure to park equipment to its population. This community needs to be revitalized.

226

Provincial housing requirements

227

Infrastructure upgrades.

228

Over regulation. Too much government.

229

Aging infrastructure - the rates for water and sewers have skyrocketed but the work is essential, Canarvan Park needs to be updated. There used to be a pre-school/daycare. it has been allowed to disintegrate for the past 10 years. Park land should not be used to increase housing density. Parking - lots of suites putting lots more cars on the streets, also parking on both sides of narrow streets (ie:Henderson) makes it difficult to safely navigate

230

Ridiculously high property taxes.

231

The provincial government forcing unrestricted density on the municipality without any consideration of the impact on quality of life and the infrastructure.

232

The deer problem. To me, there seem to be as many or more in Oak Bay. They have cost many millions of dollars in fencing and other deterrents. And have destroyed many plants and vegetables. The so-called scientific study and management seems almost useless and picks and chooses for which ages etc it counts. And if and when it reports, this is not well made known to the public.

233

Infrastructure maintenance and upgrades

234

drive through, heavy commercial traffic on St. David Street

235

Updating infrastructure including sewars and water mains.

236

Keeping residential development out of Oak Bay parks and public spaces

237

Pressure from province forcing change on residents in an established neighborhood.

238

Traffic and parking are a major issue. I have two school aged kids and there are not enough safe and calm streets for active transportation. An example of this would be McNeill Avenue, where there are parked cars on both sides of the road, two way traffic, and kids trying to bike to and from school. The cross walk at the corner of Victoria and McNeill needs attention; people routinely exceed the speed limit and go through the cross walk as it is not sufficiently visible due to parked cars.

239

Service upgrades

240

The glacial pace towards improving or implementing any walking or cycling infrastructure of any kind. This results in disconnections between the District and the rest of the region.

241

Storm drains and sewer infrastructure

242

The new density rules and the fact that they will change Oak Bay in a negative way.

243

Densification housing pressure from the province and not having infrastructure to support the increased population ... aging infrastructure.

244

The retention of housing at the lower end of range of prices. Many such houses have been and are in the process of being torn down by developers to be replaced with new buildings priced at two or more times the buildings which were there before. As a result, the average purchase price of housing is raised

245

Increase in Annual Property Taxes: ie. affordability to continue living in Oak Bay; ie. these annual increases are too high for seniors on fixed incomes, particularly for those of us that have been living in Oak Bay for over 20 years

246

Urban infrastructure: roads, sidewalks, bike lanes all need upgrading.

247

Infrastructure. Including side walks, tree canopy, sewer/water. Could be improved with *[Comment removed in accordance with District of Oak Bay Moderation Policy]* workers.

248

Upgrading our infrastructure - from the underground up.

249

Infrastructure - our water and sewer systems are in need of replacement. There have been many water main failures.

250

The most important issue facing Oak Bay is housing. We need more rental units for those of us who are renting in the community.

251

financial responsibility - keep taxes as low as you can, be aware of the fact a lot of seniors on fixed incomes reside in this community, and families with young children are taxed to the end of the world right now, keep our taxes low - that should be spoken about in all council meetings - the only council member I hear bringing up financials is *[Name removed in accordance with Section 22 of FOIPPA]* more councillors need to keep this in the fore front

252

The failing sewer and water infrastructure.

253

Maintaining and upgrading district infrastructure and Oak Bay emergency services.

254

Infrastructure aging - sidewalks, roads, playgrounds, storm drains, facilities

255

Housing - we cannot continue to avoid the need to change OB's housing approach. This includes revamping the building permit system. It is irresponsible how long it takes to move through the process. Deer - watching deer walk around with tags and collars, followed by fawns, leads even the casual observer to believe that the Deer Management Strategy is an abject failure. There are too many deer with missing horns, limping, etc. for anyone to think what we are doing is humane.

256

Bylaw enforcement.

257

Retention of green space, densification which includes more vehicles and larger carbon footprint and noise

258

Interference from the provincial government

259

Upgrade aging infrastructure

260

The city pipelines need to be replaced vs doing band-aid solutions and doing temporary fixes. The old trees (i.e Gary Oaks) falling, the roots of the old tree need to be assessed as it is dangerous and can cause harm to humans on the street, in cars, in homes. They are very heavy and with the wind/heat, weather changes, the fear is increasing about being hurt. The arborists do not seem to come regularly around from the city to assess these things.

261

Need to approve more housing developments rapidly!

262

Infrastructure updates.

263

Removing the tree canopy when building new houses. Increase taxes in houses with suites and the renters must pay their share of taxes to support the cost of infrastructure and living in and enjoying Oak Bay.

264

I feel it's important that Oak Bay increases housing density in all sections of the community. More diversity and range of incomes would occur if there is a greater variety of housing -rental, cooperatives, affordable. Incremental density can include house suites, laneway units, multi unit buildings of 5, 8, 12 stories.

265

a lack of flexibility within the district office for both homeowners looking to renovate and creating hurdles for businesses trying to open and get established.

266

Affordable housing. Need to densify. Allow lane way houses. Suites in single family homes without onerous 'guidelines' - just basic guidelines for health & safety. The Municipality needs to do creative solutions to housing by leadership. Example, rebuild the Library & the Monterey centre, underground parking and affordable rental units on to - a unheard of 6 storey building in an appropriate location. Housing in the / on top of a new building in Windsor park. Work with Churches who have land.

267

Housing - we need to accept the change that is happening and recognize that we as a municipality need to take on our share of increasing densification. This also includes the need for seniors housing so that people can remain in the community and not be driven out by no choices or unaffordable choices

268

Infill housing which will result in a strain on the infrastructure that cannot handle this unnecessary burden on our small community. In addition there are no sanctions for people who live in either legal or illegal suites who consume municipal services, including fire protection, parks, policing, schools and street parking and a miriade of other benefits but do not pay taxes, ergo my property taxes have increased 8.63 % and do no pay their share of taxes.

269

Infrastructure being an old municipality.

270

Park space, recreational facilities, lower property taxes.

271

The push for more housing. Let's keep our community as is. More housing will only stress the current infrastructure.

272

Affordable townhome living for seniors to downsize enabling them to continue to enjoy and contribute to the community.

273

I don't have one

274

Lack of affordable housing

275

High rents

276

Aging infrastructure and loss of green space for the forced housing.

277

Developers vying for a fast buck.

278

Graffiti

279

Communication! There is a serious lack of communication from Oak Bay staff and council with the Oak Bay community. Opportunities for filling in questionnaires are not enough. Engagement with community members on an on-going basis is needed. Concerns of community members need to be addressed and encouraged. Community members need to be heard!

280

Dog restrictions sidewalks and lack of tree pruning in front of property

281

Infrastructure

282

Hazardous conditions on Oak Bay streets: - dangerous crossings and intersections: for example crossing oak bay at Elgin or Hampshire. - excessively high speed limits: 50km/h on narrow residential streets is bonkers. - streets that encourage speeding: people are doing 2x the speed limit on Beach Road - lack of safe infrastructure for kids to walk or bike themselves to schools.

283

Upgrading our playground and elementary school

284

Expanding housing options but maintaining community feel.

285

infrastructure ie: sewer, water, roads, etc

286

Housing - we need more housing and more diverse housing types in our community.

287

Infrastructure renewal

288

Adding housing without degrading quality of life for existing residents of Oak Bay.

289

Council meetings go too late, holding them earlier or during the day on weekends would be very helpful.

290

road repair

291

Utility upgrades

292

Over sized houses with many occupants.

293

Housing diversity. For all income levels.

294

Infrastructure and housing including retirement and care homes

295

Housing - satisfying provincial requirements while maintaining the character of Oak Bay and protecting homeowner investment.

296

To protect the ambience, character and heritage of Oak Bay.

297

Not bowing to special interest groups and changing what we love about this great community. The majority of residents don't want increased density, or a reduced ability to drive cars and park

298

Aging Recreational Facilities.

299

Managing the infrastructure backlog

300

Lack of affordable housing

301

Provincial government prescribing how housing develops in individual municipalities, with resultant potential eroding of rich urban tree cover and community individuality and character..

302

Determination of ideal an ideal population density, and how quality of life in Oak Bay will be affected by that determination.

303

Infrastructure disrepair

304

Speeding vehicles on side roads has increased substantially. This is due to congestion at intersections and bike lanes. Bike lanes are needed for increased safety but we cannot allow our neighbourhoods to become unsafe due to speeding vehicles and increased non residential traffic. Speeding vehicles on side streets make it unsafe for children walking to school, playing and people using alternative methods of transportation such as E-bikes. pass a municipal \$300 speeding bylaw in Oak Bay.



305

a

306

Up dating the infrastructure

307

We need to ensure there is no new development ie..condo's townhouses, higerises etc etc

308

Infrastructure

309

Shortage of affordable housing

310

Rampant over development, meaning small houses torn down and replaced with mansions.

311

Provincial edict to build an impossible number of housing units in a fully-developed municipality with no vacant land.

312

Aging infrastructure and public spaces. With densification we are going to need to maintain and/or improve spaces for people to gather, especially for 12 to 15 age range. Spaces need to be accessible and of interest to all, and not focus on self interest groups, like bike lanes.

313

Improving infrastructure, specifically: wide sidewalks, bike lanes, financially and ecologically sustainable utilities

314

Deer. Council and *[Comment removed in accordance with District of Oak Bay Moderation Policy]* mayor have done nothing to reduce the deer population. Deer destroy our wonderful flowers making Oak Bay look more like city than a community. They poop all over the neighbourhood and spread disease. What are you scared of? Why don't you deal with this issue rather than hide.

315

lack of timely decision making by council

316

Effective stewardship in the delivery of services

317

Housing affordability

318

Not sure

319

housing

320

Getting Spewhung right

321

Infrastructure renewal and infill housing

322

Upgrade infrastructure and control administrative costs.

323

air pollution from wood burning fireplaces

324

Do not build housing in Parks. Full stop. Do not build housing in Carnarvon Park. This is short sighted and permanently damaging to quality of life. Build up and light density instead

325

Managing growth without taking away amenities like park space for housing

326

Housing cost., homeless population increasing

327

Maintaining and sustaining Infrastructure.

328

Infrastructure improvements

329

Massive increase in traffic. More public transit and safe cycling is needed. Many of the roads are in very poor shape and are actually hard to drive or cycle over. Sidewalks are very narrow.

330

parking on both sides of the street

331

Roads - bike lanes, construction/paving/putting No Exits on smaller residential streets so access is limited

332

Reducing motor vehicle traffic and supporting alternative modes of transportation

333

The loss of tree canopy as a result of housing densification.

334

Increase in taxes

335

Long-term planning, in the sense of infrastructure for the future.

336

Continuous significant tax increases

337

The Province overriding OCP's & municipal zoning.

338

Land use planning

339

Affordable housing - ensuring that planning and decision making on this issue (and others) is open, transparent, actively engages the community, avoids lip service, and is equitable - all areas of OB to be treated the same, including the Uplands and South Oak Bay. However, it is difficult to limit to one single most important issue, I'm not sure why you are limiting it to one.

340

Addressing housing needs

341

Maintaining status of life, infrastructure etc

342

Lack of infrastructure for families, including housing, childcare, and progressive/new play spaces.

343

Housing costs

344

Gentrification neighborhood who ends up calling the police on young people who live in the area because "They look suspicious" Has occurred 7 times in my 2 years living here. Should start calling police on the elderly walking around because "They look like they don't have all their faculties"

345

New builds

346

Capacity to meet the up to date needs and desires of Oak Bay residents, recognizing the opportunities and challenges of today's realities. We would be better served in this regard by an amalgamated local government administration shared with the core municipalities of Victoria and Saanich (and possibly Esquimalt). Oak Bay should at least be participating in the amalgamation study currently being undertaken by Victoria and Saanich, to examine whether and how this might occur.

347

While I give council points for starting to deal with sewer and infrastructure issues, we have to have a more businesslike approach. Turkey head drives me crazy . It looks abandoned. There are so many issues- lack of communication( don't hire consultants- talk to your. constituents , *[Personal identifier removed in accordance with Section 22 of FOIPPA]*

348

Congestion on side streets with cars parked on both sides

349

The condition of roads and sidewalks.

350

Aging infrastructure and because of this we can't swim at Willows beach due to high bacteria levels

351

Better Housing Choices

352

Street parking

353

Break out of status quo allowing more densification in housing, mixed use to include housing, need to allow expansion of services like Oak Bay Lodge and others.

354

Infrastructure repair and replacement.

355

Infrastructure Deficit. It has been almost 8 years since the report noting that 90% of our underground infrastructure is past its useful life. The latest, current report notes that it is still bad.... There is too much talk and not enough action around underground infrastructure. There has been a ton of additional hiring of additional staff, but none of them are on the end of a shovel or operating and excavator. While the smallest amount of replacement work has been done, it has been inadequate.

356

Unrealistic expectations to comply with Provincial Legislation regarding housing densification.

357

Underground infrastructure

358

Contributing to the need for more housing while maintaining a high level of livability of the district.

359

Retaining the quaint historic value of homes and businesses. Not letting large franchise business infiltrate the community

360

Densification

361

Taxes... you are making it impossible for middle class people with middle class salaries to live in this neighbourhood. I pay over \$700 a month for property taxes. That is OVER 10% of my take home monthly income. I will soon have to move out of Oak Bay due to this factor alone. Who can afford such rates? You talk about affordable housing, but you need to consider the impact of property taxes too. It is just not sustainable and frankly incredibly discouraging.

362

DENSIFICATION! I just moved to Oak Bay in 2023. I am horrified to learn about the mandate by the province and fear the end results. There is a housing crisis, but "densifying" every single family neighborhood is NOT an acceptable solution. It just feeds into the greed of developers and investors and destroys our natural surroundings. People deserve to have space and the ability to not be literally ON TOP of their neighbours. I am also very unhappy to learn that the Uplands is spared.

363

Same as everywhere in Canada: Lack of affordable housing, especially for young people.

364

Maintenance of infrastructure

365

Aging infrastructure and municipal facilities. Lack of cycling lanes for all ages transportation.

366

Water infrastructure and sewers refurbishment

367

The building of multi unit properties on a single lot.

368

Considering the implementation of bicycle lanes everywhere. I think some are a good idea, but designated bicycle routes should be utilized leaving main streets open to vehicle traffic and parking, particularly in the village where space is limited. It makes sense for cyclists to use side streets in a connected network without excessive road markings.

369

Too dense future housing plans.

370

I would like to see more transparency between Council and the public. There is not enough substantial information regarding how to approach Council and staff when important issues come up. Citizens need communication in areas such as how to file a formal complaint.

371

Increasing population density without adequate infrastructure or social support

372

auto traffic

373

aging infrastructure. Some residential roads are in poor condition(potholes). Planning staff costs.

374

Aging infrastructure.

375

Long term asset management strategy

376

Meeting provincial new housing expectations

377

Mandatory density requirements and the inability to challenge development. We need to find a way to keep single family housing and retain the character of Oak Bay, through the courts if necessary.

378

Too many cars using side streets and speeding to avoid traffic particularly at intersections. This is making it more unsafe for bicycles the generally use side streets to protect themselves from vehicles. As well children that play on streets are more likely to get hurt or worse. Vehicles are driving around purposely with noisy mufflers that are denigrating our lives through noise pollution. Deer are getting out of control. The damage they do to our neighbourhoods is increasing noticeable.

379

Lack of affordable housing.

380

The entire quality of life that has been enjoyed by so many over the past 150 or more years in Oak Bay is being threatened by progressive ideologs who wish to change the culture , character and uniqueness created by multiple generations of residents, business owners, politicians.

381

High taxes

382

Safety

383

Replacement of old Sewer and Water pipe.

384

to enhance densification (as mandated by the provincial government) and yet maintain as much as possible of the unique character of Oak Bay

385

densification

386

Aging infrastructure - lack of investment in future revenue generation that would offset property tax burden on residents

387

Infrastructure & roads.

388

Maintaining the high quality of life in our community—including avoiding densification and the issues that come with it (more traffic, competition for parking, difficulty to preserve green space).

389

Lack of affordable housing

390

Transportation. Only the car has been built for. We need better access to bike infrastructure to alleviate traffic congestion.

391

Loss of heritage buildings and ambience.

392

1) Parking is a BIG problem. 2) Oak Bay DOES NOT HAVE Parking ENFORCEMENT. This is a REQUIREMENT. 3) Housing in EXPENSIVE.

393

Required infrastructure projects are not coordinated with other major building in the area making

travel by car or bike difficult - no break from construction noise for residents. Increased removal of big trees for large houses - continued loss of green canopy. I don't understand the District's policies - on one hand there is talk of increasing densification and on the other we see consolidation of large Uplands lots. Allowing private pickleball courts in residential neighbourhoods.

394

Road safety

395

Cost of living/rising level of taxation.

396

Make it safer for young families to cross the street. Cross walk at the fire station for starters

397

Briefly, the need to find the money to repair, upgrade and replace infrastructure such as sewers, roads, etc.. There is no need to waste ANY funds on bike lanes. It is possible to, with a little thought, bicycle almost all of Oak Bay, avoiding all major roads without any need for exclusive lanes on any of our roads. It is ludicrous for council to dedicate funds to a very small, though incredibly loud and increasingly obnoxious group.

398

Poor infrastructure.

399

Find a solution to increase housing density without compromising green spaces and tree coverage.

400

Speeding cars on side streets. Getting out of control as people are trying to get around intersections, bike lanes and traffic. Also noise pollution from vehicles with loud mufflers.

401

annual tax increase that exceed that CPI. I am on a pension and find that recent increases are hard to budget for.

402

There is a fear that the problems of neighboring districts like Saanich and Victoria will creep here including unhoused people tenting in parks and beaches, drugs use, and crime. These are problems that more easily come with increased densification. There are also concerns that our streets will be taken away to make room for unnecessary bike lanes.

403

Climate change, made worse by the effects of increasing demolition, blasting, and development. The impacts include massive solid waste, air pollution, and loss of green space and trees.

404

Infrastructure

405

pedestrian safety esp on Oak Bay Ave, 2200 block

406

How to manage densification.

407

Adapting to higher density and higher traffic levels, while maintaining its focus on sustainable living.

408

Providing diversity of housing to increase availability and affordability!

409

increased taxes

410

The upkeep of the laneways and connecting paved pathways has really gone downhill. I've lived in Oak Bay for over 50 years and have noticed such a difference in upkeep of these areas and boulevards. The grass and weeds are left to grow tall and during the weeks of dry weather can become a fire hazard. Also the wet, rotting debris from the fallen leaves are a hazard on the connecting walkways. Moss is left to grow on these connecting paths making it slippery for walking.

411

Over development.

412

housing density and its supporting infrastructure

413

Lack of affordable housing.

414

Lack of vision and effective leadership. I am so dismayed this council approved an option to be included in the proposal to replace Carnarvon park building, for housing to be built in the park. While I understand the new rezoning is being mandated by the provincial government, the council was elected to represent constituents and you have published enough feedback to know the majority of residents value the green space. I am not against density but feel it should be on corridors.

415

Quality of roads & safety of crosswalks

416

Densification of residential housing

417

Road and sidewalk maintenance

418

Affordability.

419

how to increase density of housing without compromising quality of life

420

Dealing with the infrastructure - sewers, storm drains, roads. How it will be financed and over what time frame.

421

Lack of upkeep to infrastructure and maintaining walking opportunities (shrubbery encroachment on sidewalks) and parks for kids and families.

422

infill housing transportation corridors

423

only one? The forced population growth that will result in over crowding of already over crowded parks, parking issues and increased traffic on our streets. I know this is an issue forced on us by the province but I do believe they do not the legal right to do so. The only ones profiting from this are the developers. So when is enough enough?

424

Pressure for development to increase density

425

Housing affordability

426

Growth of population in a thoughtful well planned manner. No more large single family homes should be built.

427

Limit property tax increases to only fund essential infrastructure such as water, sewer and the pavement of roads. Do not fund vanity projects such as dedicated bike lanes. Maintain services to residents at the OB dump, and OB recreation centre.

428

Addressing BC Government push for increased housing, no empty space available, compared to many other municipalities

429

Over densification without proper infrastructure support. Aging infrastructure, not enough road and sidewalk repairs - some sections of Oak Bay are physically dangerous due to uneven sidewalks and potholes. Not enough streetlights, especially around Uplands - visibility for drivers and pedestrians is very poor at night.

430

It appears there is a poor work ethic and use of tax dollars In Oak Bay. The quality of our roads, parks and sidewalk has greatly deteriorated and municipal workers do not seem to take pride in their work.

431

Increasing costs: property taxes and fees and deteriorating roads and sidewalks

432

Oak bay faces safety-related issues. Speeding and safety police need to crack down ye more Deer and Lyme disease - not doing enough Tree safety - there have been instances where requests to remove potentially dangerous trees have been denied School police liasin officers should be reinstated to address sextortion, bullying drugs gangs Preservation of parks - don't repurpose parks for low income housing

433

Infrastructure maintenance and upgrading On a personal note - I'd love to see a 4-way stop at Windsor and Newport as I find that intersection troublesome due to site-lines. I very much appreciate the new(ish) all-way stop at Estevan/Musgrave etc . . Also, I wouldn't be in a hurry to change the Marina parking lot - I like it the way it is.

434

Building huge houses on small lots and therefore destroying green space and quality of life and affordability in Oak Bay.

435

Aging infrastructure costs and those costs being passed onto homeowners. Also more criminal activity

436

Oak Bay needs to better respond to the needs of families. The community does not feel designed for, or welcoming to families. Much of our infrastructure is failing/poor. Oak Bay Rec activities are over subscribed and difficult to access, playgrounds are old and unsafe, deer and aging trees are a public safety concern.

437

Two things jump out. Firstly, we can't sustain the groomed grass lawns this neighbourhood is known for. While it looks great it's so bad for the environment. There are plenty of good alternatives. It's time for us as a community to make that change. Not only will the water required be dramatically



reduced, but just think of how much quieter OB will be during the cutting season! Secondly, our roads are seriously deteriorating. Harsh, cold winters are what do the damage.

438

Aging water and sewer infrastructure

439

Animal control issues seem to be "out of control" in Oak Bay - among deer, racoons, the occasional Peafowl escapee from Beacon Hill Park, and off leash and on leash dogs running across my front lawn, all defecating and urinating, there seems to be no end to it all. Calls to Oak Bay animal control have had little if any effect.

440

Creating a more inclusive municipality in a timely manner.

441

Infrastructure upgrades - sewage, drain water and water.

442

Adding more housing

443

Affordable housing

444

Affordable housing for middle income young families.

445

Your tax documents suggest infrastructure. There is also the pressure to increase density in a way that is Oak Bay appropriate but not in a NIMBY way.

446

Ensuring that adequate attention is given to the strategic planning process on a long term basis. Develop the Oak Bay Lodge site into a medical facility with family doctors. So important for the future!!

447

OAK Bay being forced by a government mandate to the increase of housing, by a designated number ( how was this calculated? What will be the repercussions to residents? ) This opens the free door to developers to have Bylaws, Community Plans, residents voices, etc. to be ignored.

448

Well being, safety. Lack of resources in the community, Including family doctors/nurses/ clinics, Bylaw and police officers and housing.

449

need for infrastructure maintenance and upgrades

450

Right now and close to home is the issue of bike lanes.. The district is proposing the close St. Ann St. to car parking to make way for bike lanes. I am a senior (as are many others on the block) and cannot walk any distance (never mind ride a bike). If I cannot park in front of my house, I will have to move.

451

Oak Bay is losing its identity!

452

poor condition of many roads throughout Oak Bay. Also Refresh the yellow paint at most intersections.

453

Water infrastructure, and the financing thereof. Hands down. Everything else is icing on the cake.

454

Rising taxation due to funding single issue interest group concerns while infrastructure issues remain unaddressed.

455

Limit bike lanes on busy, narrow Oak Bay streets such as Monterey Avenue

456

Maintaining the infrastructure

457

Keeping Oak Bay as it is - no changes

458

Housing: cost, availability, variety

459

Cost of houses

460

Housing. Providing higher density but with affordable pricing. Or develop rentals with below the market rates. Sad to see older apartment buildings being demolished and some fancy large as possible condo development go in and only folks with \$\$\$\$ can afford to buy in.

461

Safety

462

special interest groups pressuring council and civic employees to implement their desires. Council members proposing their agenda without thinking through the financial implications to the community

463

Replacing old infrastructure

464

Replacing crumbling infrastructure

465

Infrastructure maintenance and growth

466

Risk of over development/population due to housing mandates. The unknown use of the Turkeyhead/Marina land area.

467

Densification - it will ruin what makes Oak Bay desirable and special

468

Infrastructure upgrading, sewer and water.

469

Youth and diverse populations leaving Oak Bay because they do not see a future here. This is due to lack of housing and the needs of future generations not being fully addressed and communicated (climate action, low carbon transportation options, noticeable work towards inclusivity)

470

Infrastructure. OB needs more money than can be collected through property taxes alone. We need new commercial tax revenue by allowing more commerce on OB Ave and Estevan Village. We could do something incredible at Willows Beach (pub/restaurant, paddle board rentals, live music, etc). The

same thing needs to happen at Turkey Head. Major missed opportunities to dramatically improve our community and increase commercial tax revenue at the same time.

471

Rising Taxes, more administration, less service keeping up maintenance of the community. Everything from roads, Willows park, Turkey Head, the basic unkept nature of the community.

472

Lack of affordable housing.

473

Safety gets worse, cause that there's two times thieves came to my property and stole my possessions. Up to now nothing was found and no one contacted me about the problem

474

Housing options

475

Lack of affordable housing

476

Preservation of green space and ecosystems with BC housing bills

477

Infrastructure, including lack of sidewalks and road calming infrastructure improvements

478

Mediocre governance. I applaud Council for facing up to infrastructure problems, but they have dealt badly with many other issues: deer, monster houses, summer water rates among others.

479

Affordable housing, need to legalize existing suites and permit/encourage more. Need to make development of multi-unit housing an easy quick process - currently it is not leaving developers no option but to build single "market rate" (translate unaffordable to many) homes on lots that could have accommodated multi units.

480

Working to counter climate change, while still taking care of local issues.

481

Infrastructure upgrades

482

Too many rules that interfere with how to live life, especially regarding dog bylaws and beach and park use. Oak bay used to be a happy place where we all got along but now there is a bylaw officer around every corner. There is an ever expanding beauracry at city hall costing taxpayers money for the wrong reasons.

483

Maintaining infrastructure

484

Pressure to increase density while trying to upgrade old infrastructure

485

Property taxes are becoming increasingly hard to justify

486

Substantial loss of Oak Bay's character from overpopulation which seems to be resulting in too many cars and condos.

487

Infrastructure

488

Excessive priority to bicycles and the possibility of expenditure on bicycle lanes. As a senior, I resent losing essential parking spots and the unsafe narrowing of lanes to provide separate bike lanes. Oak Bay police should enforce laws when cyclists ignore stop signs.

489

affordable housing

490

Affordability is the single most important issue facing the DOAB in my opinion. In particular, home prices and home taxes. As a senior, its becoming more and more difficult to afford the annual municipal taxes.

491

Funding infrastructure repairs and upgrades

492

Slow growth and with slow change has retained Oak Bay uniqueness and bill 44 is taking our control away and our choices. I hope we can control these forces as our community feel and identity can be lost quickly.

493

We need more bike lanes that are safe and protected from cars.

494

Old Infrastructure

495

Old infrastructure

496

Densification

497

Housing shortage

498

OB needs to consider Saanich's request, along with other municipalities, to regionalize firefighting serves and police services. Buying a new expensive ladder truck, which doesn't fit into the fire hall, is squandering of the worst kind. Governance fail on the part of OB, and rings very hollow when mayor & councillors purport to trying to save money.

499

Maintaining infrastructure

500

We are firmly against the installation of bike lanes in Oak Bay. Please do not ruin our Oak Bay streets the way Victoria has ruined its streets.

501

The cost of upgrading and maintaining existing infrastructure is the single most important issue facing the District of Oak Bay.

502

Infrastructure maintenance and upgrade. However, the issue isn't singular, it includes: roads, utilities, emergency services facilities, recreation facilities ... To pick one ... road maintenance. They are falling apart!

503

Affordable housing, home based businesses

504

We would like the infrastructure of the existing projects. I.e. rd/sidewalk/Sewer upgrade etc. to be fully completed before starting on new projects like bike lanes.

505

asset management of infrastructure (drinking water, liquid waste, stormwater)

506

Sewer system

507

Maintaining infrastructure

508

Lack of housing and condition of the roads

509

Upgrades to infrastructure

510

Too high taxes

511

Taxes increases. My tax increase last year was 10% and staggering 20% this year and I see no changes in Oak in our infrastructure. I think it is insane to have huge tax increase and label it as 8.94% for all residence.,

512

Wasting time, money and energy on discretionary projects while failing to meet the basic requirements of a functioning municipality.

513

Inefficiencies due to fragmented local governments.

514

I am concerned that the development projects I see are destroying the character of Oak Bay that those of us who have lived here for many years have come to cherish.

515

Improving lifestyle for all generations, not just the older adult population.

516

In the past year I've noticed more people loitering between midnight and 7:00am on Oak Bay avenue. Sometimes darting in and out of condo parking lots or messing with businesses chairs, tables, etc left outside. When I see them I acknowledge them and they move on but it's definitely increasing.

517

The need for more housing, especially 2-3+ bedroom homes, and the need for more services and amenities that meet the needs of families.

518

Density and costs increase with same or less service.

519

Infrastructure upgrades.

520

Road maintenance, sewage infrastructure upgrades

521

Lack of consultation with resident taxpayers over contentious issues such as bike lanes and repair/maintenance of crumbling infrastructure. Roads and sidewalks are in sore need of repair, yet

municipal hall wastes money on hiring consultants that propose pushing protected bike lanes in residential neighbourhoods, where they are neither needed nor welcome.

522

*[Comment removed in accordance with District of Oak Bay Moderation Policy]*

523

Protection of existing green spaces with a focus on allowing hedgerows and wild plants to grow in parks, lanes etc in order to protect pollinators and wildlife.

524

Retaining the character and personality of Oak Bay while continuing to be inclusive.

525

Rising property taxes will be difficult to maintain given high mortgage rates.

526

Infrastructure - roads, cars speeding; creating a ghetto community by densifying; environmental impacts.

527

Housing

528

Protecting the community from excessive, unsuitable densification

529

The on-going and worsening impact of the climate crises on our daily lives. Have we the infrastructure and policy initiatives necessary to address both our short term concerns and most likely longer term consequences of our current and historic choices and a willingness to speak directly to your fellow citizens about the circumstance before us?

530

Lack of housing to meet diverse needs (townhomes, rental housing)

531

OB Council's

532

Housing - pressure to from provincial/federal government to build more and faster, pressure from residents to grow more slowly, thoughtfully and organically so infrastructure can keep pace, and affordability.

533

The destruction of our unique, parklike community by infill housing.

534

Rising municipal operating costs in the context of no population growth, no growth in business base etc; in short, an increasingly burdened residential property owner.

535

Keeping off leash dog areas and letting dogs get back to the beach. I think restrictions during migratory periods is fine but otherwise dogs should be allowed on the beached.

536

Fear of amalgamating with Victoria

537

I am concerned that adding extra housing will reduce the value of my hard earned property at a time that the government is taxing me more and more.

538

Poor enforcement of animal bylaws.

539

Infrastructure

540

Keep Oak Bay a civilized community. I have noticed increased graffiti.

541

Traffic congestion

542

Densifying while retaining the community's core characteristics.

543

Housing

544

The need to increase density of housing

545

We, along with our neighbours, on St Ann Street have been deeply disturbed by the lack of consultation vis a vis a proposed bike route along our street that will remove all street parking. The way this has been handled by the council and the lack of transparency with the street residents has created a very bad feeling. It has created a sense of not being consulted, heard or appreciated for what we might think or need as residents on a very quiet and safe street for bicycles. Trust has gone.

546

Bylaw-Amendments in Various areas of Community like Health, Lifestyle, Sports, Fitness, and Services that may assist these Main Community activities. A pressing amendment is to allow the "legal" practice of Reflexology from an Oak Bay House or Home. At the moment we are informed that such an activity is "illegal" and we wonder why and how can improvement to the quality of Life of the Oak Bay Community can take place, if such type of changes are not made by Oak Bay City Hall? Thank you.

547

Infrastructure- terrible side roads, uneven sidewalks, hydro poles blocking crosswalks, etc.

548

Accommodating the Province's mandate for more housing while maintaining the characteristics of Oak Bay that we value.

549

Renewing assets. Everywhere I look I see age and disrepair. Benches that haven't been tended to with a coat of paint or even a light sanding, sidewalks cracking, my road condition is horrendous. The condition of the playgrounds is poor at all of them except the one that was just replaced on Henderson. I know playgrounds should be maintained to a higher standard and have an "aged out" life expectancy, as it [*Personal identifier removed in accordance with Section 22 of FOIPPA*] to inspect and repair our playgrounds.

550

Infrastructure

551

The new BC Government Housing requirements to increase housing density. Our municipal infrastructure was not built to support such an increase in housing density

552

High taxes and an expanding local government

553

Changes in housing...more townhomes, small apartment buildings ie 4 stories, As a senior, I would like to live out my life in Oak Bay. I own a small home but the costs of staying in this home are rising

rapidly and might soon outstrip my retirement income and my energy level. It would be lovely to sell to a young family...but there don't seem to be many options for me to move to.

554

Housing

555

Housing

556

Affordable housing in the municipality

557

Random pedestrian crossing streets outside x-walks

558

Ensuring the integrity of and improving the essential infrastructure e.g. drains and sewers

559

External pressure to add cycling lanes, add housing, protect trees, protect deer ...

560

I believe the most important issue is upgrading the Oak Bay infrastructure (roads, sidewalks, sewer and potable water lines) to meet the needs of (1) the existing population base; and (2) the reasonably expected growth in population for, say, the next 25 years. That being said, the costs associated with the above must be allocated equitably to these two population elements after taking into consideration any and all financial contributions received from the Federal and Provincial Governments.

561

How long the District is going to put off redoing the whole outdated sewer system and expect that the current configuration with multiple patches is going to serve the envisioned increases in population? This is a multi-year project. If they insist on waiting until crisis point, the patching costs are wasted and the upgrading costs will have significantly increased. Making no financial plans and just borrowing the money when the crisis hits and paying to fast track is not cost-effective.

562

M

Bike Lanes on Oak Bay Avenue - as a business owner, I DO NOT want bike lanes on oak bay avenue. They will have a severe and negative impact on clients accessing my business. I also feel it is discriminatory for those of use who are unable to ride bikes, leaving us with limited transport and parking options to access businesses and services in the Oak bay area. Make the bike lanes on alternative roads/streets other than Oak Bay avenue if you have to.

563

Decaying infrastructure

564

Village vehicle traffic, sidewalk deteriorization and safety for pedestrians and those using mobility assistance.

565

Price of housing, and the development of affordable housing

566

Lack of vision and leadership to address the issues we face as a community. Elected officials too afraid to do anything for fear of losing voters.

567

Saving the trees and planting to replace old trees. Planning around wind protections and sun protection



568

Traffic is out of control. It does not respect neighbourhoods where people live. There is no consciousness of bringing Oak Bay to a modern society - meaning large sidewalks, true bike lanes with safe protection. low speed limits, speed bumps needed, remove the width of the car road so that it is pedestrian friendly less car centred. Both Oak Bay & Estevan villages should be totally pedestrian friendly - speed limits lowered on CadboroBay rd - 2 schools & through area with village of market etc

569

Ability to finance infrastructure maintenance and replacement.

570

community engagement

571

In terms of municipal responsibilities, aging infrastructure, such as roads and sewers. Beyond that, health care.

572

Many streets in poor condition, Washrooms and changing facilities at Willows Beach are a disgrace.

573

providing more housing.

574

Creating housing options that allow long term residents to stay in the community as they grow older

575

public safety

576

Blending with other neighbour communities. Departments, infrastructure to save money and become more efficient. Also continue the bike lanes through OB.

577

Old thinking.

578

Rezoning!!!! In fill housing

579

Affordable housing

580

Preserving the lifestyle and safety of Oak Bay while allowing for growth.

581

The need to upgrade infrastructure. For too long taxes were not raised minimally, annually, with the raise channelled into a capital fund for this purpose.

582

Having more smaller parks in each neighborhood and improving the recreation centre as it is need of a cosmetic update . It's long overdue for an improvement

583

Infrastructure. Lots of construction replacing pipes which seems to take forever. Work done on Oliver went on forever. Traffic flow project on McNeill has been under review for a long time and no action yet. There are not enough off leash dog parks in oak bay. A huge percentage of residents have dogs and it is important for dogs to have places to socialize. Dogs provide so much companionship and bring joy to so many dog owners. So important for connection and mental health.

584

Quality of roads

585	Overdevelopment of condominium type construction
586	Managing the housing issue (while maintaining a healthy, sustainable community)
587	not destroying neighbourhoods with large, square multi family residences
588	Keeping people happy while fixing the infrastructure, a next-to-impossible task.
589	Rising costs of needed infrastructure.
590	Sewers and
591	paying for and completing upgrades to old infrastructure (eg. drainage pipes)
592	Figuring out how to avoid having to meet the housing density requirements!
593	7:18:00 PM 30 years behind with its functional and operational capabilities. Building Codes, management and control functions are not suitable for a community that should be modernizing and applying sustainable solutions. <i>[Comment removed in accordance with District of Oak Bay Moderation Policy]</i> Simple solutions are made incredible cumbersome and everything but forward thinking. Bandage on bandage on utilities and infrastructure. Asset purchases are not reflecting improvement not cost reductions
594	Increasing automobile traffic
595	Rising cost of living including municipal taxes
596	There is no diversity in housing options and it takes way to long to develop property. The planning and developing process should be more streamlined and work to encourage families to build with suites much faster. There should be serious consideration for an outdoor swimming pool for the community.
597	Lack of affordable housing
598	The insane plan to disrupt traffic patterns on McNeill Ave. Where was the consultation! No one wants a bike lane. It will make the quality of living in south Oak Bay worse.
599	Waste at city hall and virtue signalling
600	legislated housing targets, aging infrastructure, bike lane controversy
601	on street parking
602	Lifetime or long time residents have few options to downsize in their community. Children raised in Oak Bay cannot afford to stay or buy a home in the community they were raised in. We need middle

housing!! Town houses, town houses and then some. Housing for seniors and young families to keep our Oak Bay community vibrant. Ditch the tweed curtain and let some new life in!

603

Infrastructure as well as ability to change and grow

604

Housing—retaining Oak Bay’s character but also meeting provincial targets, as well as offering more diverse housing options.

605

Decaying infrastructure.

606

Increasing automobile traffic and resulting congestion

607

Renting of suites in single family homes. These units cause additional traffic, noise and stress on the residents.

608

Lack of Bike lanes. Lack of sense housing.

609

Update infrastructure i.e. paving streets.

610

Making too many changes

611

Balancing housing densification with infrastructure needs and NIMBYism

612

provide safety for bikes

613

Not enough indoor tennis courts. Need to look at covering at least three courts at Henderson

614

Environmental protection and preservation of green space.

615

Aging infrastructure

616

Infrastructure

617

Neighbourhood degradation due to densification.

618

We have only been in this community two years so I am not totally sure how to answer this, but I think I’d have to say affordable housing and the ability to attract new people and young families to the area and even to provide affordable housing options for people like me as I age in this community. I am 55 now and in a house, but would love to stay in Oak Bay one day in a duplex or townhouse

619

old infrastructure

620

Crumbling infrastructure, while pressure to increase density. Needs aren’t being met and short-sighted decisions (or non-decisions) are being made to appease the most vocal groups

621

Aging ineffective infrastructure like sewerage and outflow systems that may be completely inadequate to deal with projected and actual flooding and climate change

622

The impending fallout from Bill 44 and its affect on what kinds of housing will be built. The character of Oak Bay will never recover.

623

Reaction to Provincial Housing policies

624

infrastructure

625

Densification

626

Cost of living / price of housing

627

Updating the infrastructure

628

Parking in village has become problematic.

629

I think we need to be more open to increasing our density by making it easier to accept secondary suites, make it easier to renovate without seriously outdated rules (for example, requiring every house to have a covered car parking area/garage and working on increasing seniors housing, both for independent living and care facilities. The fact that there is no longer long term care in Oak Bay is pretty disappointing

630

Ageing infrastructure

631

Financing and managing priorities (including timelines) set by the Provincial Government (i.e., separated sewer project and infrastructure necessary to support increased population density).  
Managing the complexity of all District issues more effectively, in terms of time and money

632

Financial planning and resultant tax increases. Over taxation without reason as evidenced by the audited Financial Statements of Oak Bay. For example in 2023 audited surplus was 36% higher than budgeted. This has been a pattern and has resulted in too high property taxes. This results from the neglect of the council and their reliance on the Oak Bay planning bureaucrats. For instance why was the \$1,2M 2023 increase in Interest earned not passed on to the taxpayers but put in a reserve?

633

Child care for families, safe side bike lanes and sidewalks for children, protecting park and beach space for families (not prioritizing dogs and fire trucks), approving townhouse and low rise developments for families (3+ bedrooms).

634

Rhys intrusion into municipal housing affairs

635

Not bending to government pressure to build more housing

636

Controlling tax increases despite infrastructure costs.

637

Need better play areas for kids. All the playgrounds in oak bay need to be updated.

638

Infrastructure repair, transportation improvement (the intersection at Bowker/Cadboro Road - in fact

the stretch from there to the Fort/Foul Bay intersection - is much more dangerous than the original configuration), dogs not allowed on beaches (a clearly political decision by *[Personal identifier removed in accordance with Section 22 of FOIPPA]*)

639

Bike lanes Housing Sidewalks

640

Maintaining infrastructure

641

diversity of housing - more choices - more rental suites in 3-4 story buildings, more duplexes, triplexes, many fewer huge single family houses

642

Bike infrastructure.

643

Too strict with permits for home improvement projects. Especially older homes, very discouraging to even try do simple upgrades.

644

Demolishing functional houses by developers which created not recyclable garbage and taking off green spaces. The houses built by developers become not affordable for ordinary people.

645

lack of infrastructure maintenance policy

646

Infrastructure improvement. Though not the single most import issue: I would like to see a stop sign on Newport Avenue and Windsor. If not possible, please remove two parking spots on the south east corner to improve visibility for those turning right from Windsor driving west (from Beach Drive) onto Newport Avenue. It is very hard to see.

647

Lack of GPs

648

Antiquated bylaws that make residents feel like they live in a police state

649

the need for infrastructure upgrades across the municipality

650

Over reach of Provincial Government into municipal areas of responsibilities.

651

Being forced by the provincial government to institute non-democratic housing requirements

652

Infrastructure.....potholes and sidewalks

653

7:44:00 PM

Infrastructure. Traffic on Oak Bay Avenue since Richardson has been blocked has significantly affected quality of village life. What is the frequency of bicycle traffic on Richardson. A non-scientific survey indicates more bikes continue along Oak Bay Avenue than using Richardson.

654

Fragmentation of established single family neighborhoods via implementation of secondary suites and multifamily development encroachment. Many residents moved to Oak Bay from other GVRD areas (notably Saanich, Victoria, Westshore) to avoid this.

655

Infrastructure, sewers and roads, cross walk signage

656

Sewer upgrade

657

The removal of viable older homes which are reasonably affordable; the replacement homes tend to be large and highly priced making it more difficult for families to move into Oak Bay.

658

More housing needed. Small and thin lots are not being utilized and side variances must be greatly relaxed to follow the BC Government mandate of creating NEW housing, not just altering existing number of suites in a house.

659

Waisting money on bike lane

660

Infrastructure

661

not making it accessible for pedestrians, to many road closures for bike lanes, failing infrastructure

662

Ageing infrastructure, and fractured transportation networks throughout the CRD.

663

Loss of zoning control so that neighbourhoods will be permanently changed in character. Housing changes should be approached on a Greater Victoria basis—Oak Bay as the oldest green neighbourhood helps a little to offset the clear cutting huger expansions going on in Langford—a lot visibilite from the highway

664

Densifying older neighborhoods which does nothing for affordable housing.

665

Reduce crime

666

Out of control deer population

667

Maintaining / enhancing infrastructure

668

Ensuring current residents who live in modest-size homes can afford taxes, as pressure to knock down modest homes to densify causes over-valuation to impact higher land value, pricing out current residents from residing in their homes as surrounding land values are subjected to the gleam in developer's eyes, real estate moguls, and let's not be coy, land speculators, to maximize profit over every other value, ie, ecological values, also are required for quality of life.

669

No comment.

670

the need to add housing in areas where there should not be multiple homes on lots..

671

Traffic

672

criminality appears to be on the rise with little recourse to the perpetrators by dept of Justice. Street racing, vandalism, . This is 2nd only to the Provincial Gov forced densification in a small expensive land community, as new building will only produce newer more expensive rental and selling housing stock

then other communities. While only neg impact 100yrs of community planning & what defines Oak Bay for its attraction. 1 size for all legislation, building mandate by NDP does not work.

673

climate change -- mitigation and adaptation

674

Annoying road closures.

675

Meeting the quota for increased density

676

I live in Uplands. Being forced to pay for sewer connection is a looming concern. Being faced with high costs and sourcing contractors has made me consider selling the home I have lived in for 17 years. On top of that the potential subdivision of our lots or our single family homes replaced by multiple units has also impacted my feelings about staying in Oak Bay.

677

Infrastructure

678

Oak Bay needs to become more progressive in their thinking. Council for too long has been so close minded. They need to think outside of the box and stop thinking being afraid to make change. There is so much more the community could do in terms of community development and amenities. Look to West Vancouver, how they have developed things.

679

Infrastructure remediation

680

Protecting our quality of life by resisting densification.

681

Upgrading drainage on streets, not related to twinning going on in Uplands, and critical infrastructure.

682

Proposed building of housing in parks. They are the only green space and public areas for kids to play independently and safely. We don't want to reduce space accessibility and safety by putting housing in our parks.

683

Limited focus on residents over bureaucracy

684

Aging infrastructure. Sidewalks in need of replacement. Some roads still need sidewalks to be built in the first place. Many curbs are being overcome with weeds, even newish sidewalks have considerable weed incursion. Parking. Perhaps street parking needs to be limited to one car? Additional cars would need to be parked on residents' property. Apartment buildings should be required to provide parking. On narrow, congested streets, parking should be limited to one side.

685

The continued recovery of our infrastructure.

686

Lack of doctors, and also housing issues, but a coordinated approach to housing would be useful. The new by-laws may result in a very choppy, messy landscape without actually adding the required number of homes.

687

Traffic of Bike vs cars. We don't need more bike lanes. Our roads are very bike friendly and becoming

car hostile! The roads are snarled up and the cars and being pitted against the bikes. I use a bike, scooter and car. Uplands park like character needs to be preserved!

688

Outdoor public spaces and infill housing. Oak Bay needs to be careful where and how to provide infill housing so the overall appeal is not compromised.

689

Roads.

690

Too much pressure from the province to increase housing!

691

Avoiding additional housing. We value privacy, trees, low population, and wildlife. We do not want more people which brings more traffic, noise, construction, and loss of quality of life.

692

Management of the shoreline with inclusion of first nations

693

Belief by residents that council is governing for the good of the residents and not pushing personal agendas.

694

Protecting oak bay from going the way Victoria has gone .zero tolerance needed for criminals. Focus on infrastructure not woke socialism

695

Managed growth and development

696

Infrastructure Pressure from Provinces to densify despite competing priorities

697

Deer. Too many deer in the community leading to a number of undesirable consequences. - a proliferation of somewhat shabby attempts to deer proof yards to protect gardens and plants, - an increased need for parents of young children to watch out for the presence of deer, - an unnecessary increase in the potential for the introduction of deer ticks (often carried on deer) in the community leading to Lyme disease. Reports from eastern Canada indicate an increase in their presence. .

698

Oak Bay has aging infrastructure that needs repair or replacement.

699

Most important for OB and beyond — the impact of a changing climate due to human activity. How do we face the truth of this situation and its implications for human and more-than-human life? Together. With fierce honesty.

700

Housing and better traffic control, too many people exceeding speed limit in 30km zones, especially transit buses

701

Supporting the (beneficial) inclusion of a more diverse group of people moving into Oak Bay, e.g. by aligning by-laws to make it affordable for them.

702

A major problem in Oak Bay is excessive vehicle noise from hopped-up "muscle cars", exotic cars (Lamborghinis, Ferraris, etc), and motorcycles. Some of the noise is coming from excessively loud so-called "stock" exhaust systems on vehicles aimed at the "young and restless", while other sources of



noise are aftermarket, intentionally loud exhaust systems. Any enforceable standard needs to specify the maximum Sound Pressure Level in dB (A-weighted), AND the distance.

703

the densification issue and the pressure from the government to ruin Oak Bay

704

The most important issue is the provincial NDP government's efforts to reshape society. We have to resist this and decide for ourselves how we want to live. Who in Oak Bay wants drug users enabled, horrific driving conditions for cars and trucks, forced density in single family neighbourhoods, no doctors, etc.?

705

Lack of action on the reports you have done, many of which are good but sit for years with no action, such as the Active (Inactive) Transportation Plan and the persistent reluctance to build additional housing.

706

Honestly said, & contrary to politically correct rhetoric, I believe the most important issue for the majority of residents is to maintain the status quo (housing density) which we enjoy now & what makes OB what it is. Parking on residential streets is already a problem, w. higher density it will only get worse. I rode a bike for many years & recently as well, & could always find safe streets to ride on w/o bike lanes. Stop caving in to special interest groups & serve the non-vocal majority.

707

aging infrastructure

708

Inability to deal with maintenance of infrastructure

709

Complying with the number of affordable housing units mandated by government.

710

It's a beautiful place to live! I moved here 2 years ago from NEBC and was surprised at the poor condition of some of the streets - considering what must be much lower maintenance costs than further north (no frost heaves, snow removal, sanding and spring clean-up.)

711

Crumbling, end of life infrastructure such as sewer lines, water lines, roads, sidewalks.

712

Development

713

Aging infrastructure

714

Keep the green space we have and add more green space if possible.

715

Housing

716

Aging infrastructure

717

Climate Change

718

Get a grip on the aging and partly very desolate infrastructure

719

Very limited tax base vis-a-vis rampant municipal costs.

720

Keeping the character of oakbay the same!! Improve the roads, the homes, the recreation, yes, but avoid the high density building fad promoted by the NDP!!

721

Unaffordable housing

722

Infrastructure - sewage, roads, etc.

723

Replace old infrastructure

724

Viability - does Oak Bay have the population to cover the ever increasing costs of operation.

725

The increase in property taxes, is very disappointing. Governments, cities, towns, and the province are supposed to control inflation. Why do we get property increases of 8.63% A very large % of the people in Oak Bay are retired and don't get salary increases of 8.63%. Oak Bay needs to get their budgets correct and manage expenditures in line with inflation.

726

Housing options

727

Reconciliation with the Songhees and Esquimalt people

728

taxes and how to meet the province's new housing targets without changing the character of the district

729

Aging infrastructure and increased property tax (\$500 more this year and this hurts for average income house like mine). We need more tax base. Given the housing shortage, I suggest building more condos ALONG THE BUSY STREET close to amenities (e.g. Oak Bay Ave, Cadboro Bay rd). Please do not densify in a single family zoned areas to protect the green space and quiet neighbourhood.

730

The financial commitment required related to restoring, replacing or repairing our infrastructure.

731

Upgrade of old infrastructure (sewer water and roads etc)

732

Policies are out of touch and do not promote community at all

733

Utility upgrades and funding

734

Property taxes are unfairly charged. Some new builds pay 3 times more then close neighbours with quality houses but older. One house on Beach drive is categorized as a farm, but in actual fact its a very well manicured estate. Why are the newer homes subsidizing the older homes. Not Fair !!

735

The cost of housing. We need more housing that is also affordable. But not at the cost of parks. We need more infill. Much more!

736

Lack of affordable housing for seniors and families.

737

Infrastructure replacement - roads, sidewalks is in highest need of attention now!

738

Extreme increase in escalation of cost to live here.

739

The impact of the housing initiatives and the absence of clear objectives for the policy

740

Keeping up with the maintenance of infrastructure, sidewalks, roads, etc.

741

many sidewalks are in POOR condition. Odd, given that we are a walking community.

742

Bike lanes - making it way more difficult to navigate through town due to reduced lanes, confusing intersections, bicyclists not obeying stops/lack of consideration for cars & pedestrians. There is a strong sense of arrogance & lack of accountability added to it. After 30+ living here, I find it an increasingly unpleasant district. OB is desirable due to the past generations nurturing & investing in our properties and community. I don't find it as friendly/respectful toward seniors.

743

The provincial demand to increase housing and the lack of infrastructure to support it.

744

Affordability

745

Elitism

746

Increasing the availability of housing. I very much support the province's new legislation in this matter.

747

Having the higher two tiers of governments (prov, fed) hold a gun to our head to force housing change. I'm all for more density, but it should be done in a way that WE want. Having Oak Bay singled out to put in 560 (?) more housing units in the next 5 years is insane. Have more density along major commuter routes (Oak Bay Ave, Cadboro Bay, Foul Bay north of Fort) makes sense. Approving Quest was the right decision.

748

Development, and in particular in-fill and development to meet housing needs.

749

Too much red tape and restrictions to build legal secondary suites in residential homes. A very second issue is the lack of protected bike lanes. This is a disgrace in my opinion.

750

Deer population

751

Too many large single family homes being built replacing more affordable smaller homes

752

Preserve our unique community and lifestyle by limiting development and promoting public safety, lower taxes and sustainable practices.

753

Being told by the provincial government to build housing in a neighborhood with more or less no

available land. It feels like a social dictatorship. They have taken the ability for the municipality to shape their community. It feels like there is a fight to maintain the single family residences.

754

Avoiding growth - keeping Oak Bay as it is.

755

Affordable housing. Missing middle housing. New young family housing.

756

Budget, there is nothing left. It shows in broken roads, unpainted road lines, cross walks and burnt out street lights and requests for more lights turned down by city staff because there is no money for minor projects

757

Land use and potential impact around housing density and the services and infrastructure needed to support the change

758

Finding money for delayed infrastructure. More traffic congestion from the village to Foul Bay traffic lights.

759

Unsure.

760

The aging infrastructure - including sidewalks, roads, sewers etc - and the costs associated with improvements - and the outside forcing that are requesting that density increases - when there isn't the land to do so - - Trying to find a balance that ensures there are homes for difference demographics - and ensuring that the Oak Bay maintains the things that make it a desirable place to live -

761

More affordable housing for young families and current changes to zoning bylaws as a result of Provincial regulations does not go far enough.

762

underground infrastructure , oak bay village restoration . village looks awful and also dirty

763

Lousy roads Too much traffic Too many parked cars in the streets Homeless moving in

764

fulfilling the Province's imperative for more housing while keeping the character of Oak Bay the same

765

housing

766

In my opinion, I live near the road and sadly it has now become quite the highway and very loud. Also the travel to school has become very hectic for so many people are now using it as a main commute roadway This has become so loud that it is constant in to the night and can't sleep well No longer a happy place to live.

767

The illusion that there can ever be "affordable housing" in OakBay

768

I would love to see more local independently owned businesses opening their doors in Oak Bay.

769

Property taxes are increasing at an unsustainable rate.

770

Density

771

1. Road safety. Too many cars parked on streets making almost every street in Oak Bay a one lane street. Very dangerous for cyclists and pedestrians. 2. Housing. Very few options for older Oak Bay residents to stay within the community after they age-out of their homes. More multi-residential units would free up houses for young families and provide community living opportunities for seniors (would help with isolation and loneliness).

772

Cost of living

773

Deer ruining gardens

774

Providing more housing

775

Housing shortage and affordable living

776

Addressing sewage and water problems in a timely matter.

777

Taxes - the combined provincial and municipal tax load is becoming a burden for many including retired folk.

778

Balancing a need for housing with keeping the character of the city. Not getting rid of any park land to build housing. As well - long term financial & infrastructure planning to keep the property taxes from increasing too rapidly.

779

Maintaining a good community without succumbing to high density and other laws/rules imposed by the Province or Regional District.

780

Policing - I find traffic and speeding has increased

781

We need bike lanes! Big time! Unlike pretty much every other municipality in greater Victoria, we have no lanes -- okay, there's a teensy strip along Cadboro Bay and on Henderson -- and so it's very dangerous to cycle here. I don't know why it's taking so long to install bike lanes in Oak Bay.

782

Housing

783

Infrastructure

784

Housing. While OB responded when forced by the Province, by doing virtually nothing (other than FINALLY, secondary suites recently), they have missed the opportunity to create more middle housing and updating bylaws in line with OCP, prior to Province forcing the issue. You have your backs against the wall to update zoning...this does not make for careful, thoughtful drafting of our bylaws.....this is Council's biggest failure, past and present.

785

Ridiculously unrealistic property values, resulting in increasingly high property taxes. As seniors and residents for over 40 years, our own children cannot afford to live here.

786

Lack of active transportation infrastructure. Failure to build cycling infrastructure and maintain/improve sidewalks.

787

Densification. The current NDP government is intent on destroying the character of Oak Bay by forcing densification.

788

Keep bike lane curbs out and improve road repair construction quality.

789

Healthcare availability. I'm very concerned about the push to densify when we can't meet the healthcare needs of our current population. We need a healthcare solution in place BEFORE increasing the population of Oak Bay. Densifying with more people, but not being able to care for those people, is unethical.

790

Making the district attractive to young families. Adding bike infrastructure and child care spaces.

791

Pedestrian and cycling safety. We mostly walk or bike to get to school and around Oak Bay and find there are not adequate crosswalks and sidewalks especially around our school and the local playgrounds. Cycling routes that connect to Victoria and Saanich are also lacking.

792

Development, particularly higher density

793

Increasing housing density without dramatically changing neighbourhood character.

794

Affordable housing options

795

The road condition is terrible all around Oak Bay area especially Uplands. Also, the deers are getting too many. Should there be any birth control program for them?

796

Infrastructure repairs

797

Impact of densification on tree canopy and gardens and infrastructure burdens (roads; sewers; parking; impermeable surfaces); congestion of traffic and parking on neighbourhood roadways; increased biking without bike infrastructure improvements; increased water consumption; increased blasting and disturbance of water table; more air pollution; challenges to reconciliation and land back opportunities/options; more work for municipal employees; increase in noise pollution; overcrowded public areas

798

Adding housing to Canarvon Park

799

Poor roads and sidewalk conditions, crumbling infrastructure. Lack of interest and investment in projects to support residents with young families, investments support niche projects that are not for the majority. Approvals for alternate types of housing other than single family dwellings has been slow to evolve, now appears to be a rush to make up for it with consideration of an apartment building within a park, which is not a suitable location, not taking into account citizens concerns,

800

replacement of aging infrastructure while balancing out the burden that can be placed upon the shoulders of residential taxpayers.

801

Not making poor planning choices in order to meet the Province's increased housing requirements.

802

Infrastructure upgrades and the associated cost.

803

Housing options

804

cost of living

805

Increasing residential density.

806

Increasing property crimes and break-ins.

807

We have many laws and bylaws but they aren't being enforced. From short term rentals to vehicles whose exhausts exceed levels allowed to excessive speeding to invasive weeds in yards.

808

Aged infrastructure which needs to be replaced

809

Lack of recreational and park space

810

Maintaining tree canopy and biodiversity in the face of provincial housing mandates.

811

Growth. Oak Bay needs to move beyond the large single wealthy only families. This is healthy community and the looking towards the needs of the aging is a blessing.

812

Too much density. I know the province is pushing this but it's too much. Our street has so many cars it is almost not passable at times. If they allow duplexes and 4-plexes like I hear, it will be a disaster.

813

Replacing aged infrastructure efficiently

814

Increase in Taxes

815

Lack of diverse new housing options for existing and new residents

816

Lack of infill housing that would be more affordable for young families

817

provincial government order to municipalities to drastically increase housing density

818

Need for open-mindedness about infill housing and densification. I am generally seeing such a sense of entitlement and a resistance to change. Perhaps this is due to the demographics but I'm also in my retirement years. I sense a general fear of progress but we must move forward! Zoning must change and setbacks need to be reviewed and decreased in some areas of Oak Bay. Council needs to tackle this more aggressively.

819

Supporting young families and putting funding towards programs and services directed at children. Helping the rec centre provide before and after school care to its full capacity. Eliminating the first come first serve application registration system for before and after school care. Allocating funding to the rec centre, parks and the library.

820

traffic

821

Poor condition of sidewalks in South Oak Bay. Some are very dangerous. Their repair should be a priority over other traffic measures.

822

A master plan needs to be devised and in place to deal with housing...housing for all residents including seniors and young families, development of new properties and maintaining our land reserves at the same time.

823

Managing climate change

824

Not enough housing / housing too expensive

825

Infilling! There is no evidence to suggest that this will improve affordability. We have not done any studies to show what the impact of infilling will be on our groundwater, tree canopy or if we have the infrastructure to support increased density. This process is being rammed down our throats for the worst political reasons. Infilling is not a reversible process and the consequences are potentially disastrous and very contrary to addressing our carbon footprint. Please put a pause on this.

826

will the existing infrastructure be able to support the government mandate to increase housing?

827

Oak Bay is still very car centric. You cannot even enter the Municipal Yard without a car. Pedestrians have to wait a long time to get a walk signal at intersections & get too little time to cross. Often pedestrians have to walk out of their way to find a crosswalk. Car drivers in Oak Bay do not know that pedestrians can cross a road where sidewalks end and start again on the opposite side. There are no sidewalks on many Oak Bay streets. There are not enough bike lanes.

828

Safe sidewalks and bike lanes for active transportation Building housing - not in parks (like Carnarvon) but on available land like the former Oak Bay lodge site and Uplands Elementary School

829

Lack of diversity and nimby attitudes

830

There is a housing shortage. There is a MASSIVE golf course that restricts membership, doesn't pay its fair share of property taxes (how is the assessed value of the land on a waterfront lot of 97 acres 8 million whereas my 5300 sq ft non-waterfront lot has a land value of 1.2 million). I'm not sure why there is not more being done to use this land more effectively in a way that benefits more people (parks, more housing).

831

over building, increased density. With the threat of multiunit households, the increased traffic will become an issue, such as the unit constructed at St Patrick and Central. I'm concerned St Patrick will become too busy for the amount of traffic it was designed to handle .



832

Lack of safe multi mode transportation and effective traffic calming.

833

Traffic congestion that causes vehicles to use side roads and speed.

834

Infrastructure maintenance and maintaining current service levels.

835

Sidewalks and access to them. I have only recently started to use a walker and I had no idea of how dangerous the sidewalks are in Oak Bay. I regularly have to choose to walk in the road as most of them are so much smoother and more accessible. One additional issue is the lack of analysis for the placement of Stop signs - there are so many places that should have 4 way stop sign,

836

Climate change Maintaining the character of our neighbourhoods not ruining them by poor design

837

Infrastructure and lack of updated recreational services

838

conditions of the roads

839

More housing for all peoples, all ages and backgrounds. Without this we will not have sufficient income to managed and protect what we have.

840

Maintenance and replacement of infrastructure.

841

more housing options - especially for older residents living on their own in a single family dwelling - many would like to sell, stay in the areas and rent. This would free up housing for families.

842

Escalating, out-of-control spending of OUR tax dollars by Oak Bay is the single biggest issue. We residents all try to manage our own specific financial situations. Oak Bay should do the same. The visible creating of an administrative empire is inexcusable. The yearly increases in staffing mean more expense, less efficiency, poorer services and increasing property taxes. This is irresponsible and UNSUSTAINABLE in the long term. Oak Bay must slim down to survive before we are all bankrupted.

843

Updating infrastructure (sewers, water) to support current and future residents and businesses.

844

Property density

845

UNDERGROUND INFRASTRUCTURE FAILING AND THE RESULTANT COST BURDEN PASSED ONTO INDIVIDUAL HOMEOWNERS. ITS A COMPLETE DISGRACE THAT PEOPLE PAY PROPERTY TAXES FOR YEARS AND THINK THAT THESE TAXES GO TO KEEPING THE MUNICIPALITY FUNCTIONING, ONLY TO DISCOVER THATS THIS ISNT THE CASE.

846

I believe Oak Bay is avoiding dealing with the Public Works Facility which is already at overcapacity and struggling to cope with current demand. This will get worse with the future demands which will be placed on this overstretched facility by increased housing. Outsourcing at a minimum of some of the services might be part of the solution Safety concerns for employees as well as the public have

been ignored - noise, improper storage of flammable and hazardous goods etc should be a huge concern

847

Poor municipal planning - particularly bike lanes (lack resident consultation and appropriate research on need); density (poor planning to allow greater density); burden placed on residents to offset the costs of sewage line and other repairs (noting that every other jurisdiction absorbs this through municipal funds); and a lack of efficiency (this is understating it significantly) in issuing building permits to residents to upgrade older homes in a reasonable time frame.

848

Appropriate housing. Affordability should be based on property values -- low income housing should be developed in areas of the CRD where property values are lower. Middle and higher income housing should be encouraged where the need for that is greatest (Oak Bay, Fairfield, Rockland, etc.)

849

As a taxpayer, rising property tax. As an Oak Bay resident, ability to meet provincial government housing targets in an effective manner.

850

Keeping the bays clean - no abandoned boats (how about a charge for each boat moored nearby?)

851

-the need for roadside, seasonal pick up of larger items and household goods.

852

The need to provide upgrades to most District infrastructure such as water and sewage, in a timely manner, while keeping tax increases reasonable.

853

I am worried about break ins and excessive speeding, in other words, increase in crime.

854

Lose of privacy and traffic due to government mandates to provide infill on lovely lots

855

Increased density

856

Building and maintaining community and welcoming newcomers

857

Poor public transit

858

having to comply with BC government housing targets that are unrealistic for the characteristics of the district (eg providing lower cost options with high property values)

859

ensuring the shopping area includes independent unique shops - no vape shops (we have one and it isn't necessary, so no more, please) reduce number of speeding vehicles on Beach Drive

860

More transparency in Council decision making. Ie; the approval of concrete bike lanes along Monterey and St Ann St, thus eliminating on-street parking. There was no consultation with the residents of the area before this was passed and how this will impact the resident's lives. It will be no safer for cyclists since people will be backing out of their driveways anyways. Not to mention the millions of dollars this will cost the Municipality for the benefit of a small number of cyclists.

861

Keeping living expenses affordable and supporting community events/initiatives.

862

Unfortunately I cannot distill into a single issue as both the lack of affordable housing and lack of adequate child care are critical to enjoying a decent standard of living. The crippling mortgages that people pay to enjoy all the amenities that Oak Bay has to offer is only possible with two parents working full time. Added to this is an archaic and elitist system of allocating out of school child care spaces, so it is no surprise that the population for young families is declining.

863

Traffic - the amount and speed of traffic throughout Oak Bay has increased over time, with drivers speeding through neighbourhoods and parking without consideration of people's homes or driveways.

864

Oakbay is a very small community and can't hold housing squeezing in the park, when park gone, it's gone forever, even in New York City they don't turn park in to the housing, so why you are doing it in Carnarvon park? People pay the high taxes here to enjoy the beautiful community that was made many year's ago, so please keep it as beautiful as it was.

865

Infrastructure maintenance and upgrade. Urban development.

866

Upgrading water and sewer infrastructure.

867

This issue of how to increase density is the single most important issue. We need to accommodate it in a way that benefits our community. Slamming increased density just anyway and everywhere isn't the right solution. Put it in spots where the transit is built up, where the buildings need refreshing anyway and the services are ... our main Oak Bay Avenue strip in the centre of town is the right place to do it.

868

cost of living.

869

The lack of options for safe, active transportation is a serious barrier to living in Oak Bay. It's challenging to raise a young family here when our transportation infrastructure is so heavily dependent on the use of personal vehicles.

870

Zoning to increase density

871

Allowing secondary suites and increasing housing.

872

Budget

873

Infill housing

874

concentrate on fixing infrastructure not bike lanes closing sidewalks for restaurants killing parking etc. not everyone can ride a bike or simply walk

875

Lack of development; Estivan Village with it's small 1 or 2 story buildings need to be replaced with 5 or 6 story condominiums with shops/restaurants/pubs on the street level; just like in Spain and other parts of Europe. This small community would thrive. Right now this Estevan area is DULL!! Build a

condo complex in Oakdowne Park; currently it is totally wasted space; too small for a dog park unless you own a Chihuahua; keep the play area for kids.

876

Housing Development of recreation facilities

877

OB' s infrastructure failures. We have just been billed over 20,000\$ to fix infrastructure that is not even on our property. This bylaw needs to rescinded.We have been flooded 3 times by OB watermains and now we are paying for work that should be the responsibility of the municipality. It is outrageous. OB has no payment plan and does not take into account the financial circumstances of the homeowner. They care nothing for their citizens and do not help when their system floods private property.

878

Maintaining a quiet residential environment, with well maintained public spaces. Turning the municipality into a tourist destination is a thoroughly bad idea, as are carnivals, tea parties, amplified music, and fireworks displays.

879

Rising Taxes forcing seniors out of their homes. The district does not care about the tax increases and the suffering it inflicts on residents. This was very evident during COVID when people were loosing their jobs and business were closing.

880

Housing and the ability for seniors to remain in their own homes as ageing in place option

881

Maintaining the quality of life and preserving te ambience of the municipality.

882

Limited before/after care for elementary children

883

Condition of district assets

884

interference from Victoria about bike paths we don't want

885

Climate change and infrastructure improvements

886

The feeling that Oak Bay management are interested in Oak Bay. I have lived in Oak Bay for twenty one years after moving from White Rock, BC. Since being here for twenty one years, I have never felt that Oak Bay Council or employees are interested in making Oak Bay a more beautiful, managed, caring for Oak Bay, this includes all employee's. Even the police department whom I never see!

887

Aggressive implementation of replacing aging infrastructure.

888

Lack of safe options for active transportation is a serious barrier to living in Oak Bay (i.e lack of cycling infrastructure and sidewalks for walking). We witness near-misses almost daily.

889

aging infrastructure

890

Climate crisis

891

upgrading infrastructure

892

Failing infrastructure. Water and sewer pipes. Road paving.

893

no option

894

Infrastructure needs of every description. Park maintenance largely dependant on volunteers. Taxes are some of the highest in the province.

895

We need to ensure that developers pay sufficient fees to offset the added drain on infrastructure, and to catch up on the deferred maintenance that makes our roads and sidewalks actually dangerous in places due to the unevenness of the pavement.

896

Housing- creating new housing without negatively affecting existing single family homes & not using green space/ parks.

897

I live near Willows beach so from my perspective I have concerns about water quality and safety and questions about infrastructure (sewer) impact on this. Specifically I wonder about run off and sewer diversion into the water and the outflow things that go into the water. I find it curious that there was sewer construction on a road near here that coincided with huge ecoli counts in the water for a large part of last year.

898

Lack of housing

899

Protection of green space

900

Over densification

901

1. Lack of Judgement of Council in approving DENSIFICATION

902

Affordable housing

903

The growing concern of taking our quiet and safe neighbourhood away, in the interest of meeting provincial housing objectives. I just received our property tax bill of over \$9,000. We paid market price to live in Oak Bay, a quiet neighbourhood to raise our babies. Decisions by the District (to bring more people and their vehicles) shows us, even with all our contribution, our interests do not matter.

904

The District balancing the needs of existing residents and listening to a vocal set of the population pressuring to change the neighbourhood to accommodate their personal need (i.e., the cyclists and the condominium developers).

905

Lack of vision to make Oak Bay more sustainable and focus on making it more walkable and cyclable

906

The NDP agenda of forced growth and its impact on our quality of life and Taxes.

907

Overdevelopment.

908

Controlling government spending

909

Affordable housing.

910

no more bike lanes

911

Population change - growth and aging of population.

912

Housing - cost, availability, difficulty of development. Only privileged people can afford to live her. You don't get that healthy mix of young professionals, working families and retired people. In addition, you are not expanding the population here so current residents will face an increased tax burden as costs for services increase.

913

Over-development

914

Lack of engagement and response from municipal politicians and civil servants.

915

Traffic issues and impact to pedestrian safety. Those that drive too slowly or too fast. Vehicle drivers including cyclists who don't obey traffic signals or flow. Aren't mindful of pedestrian crossings particularly on Beach drive and in the village, as well as surrounding secondary roads that people take to circumnavigate the village. ie. Hampshire, Monterey, St. Anne's etc.

916

We need better roads kept in much better condition than they are now.

917

I see provincial governments imposed building requirements the biggest challenge for our community. The fact that OB councillors are considering putting housing in a park is beyond frustrating. Parks have never been more necessary than they are now that families are being raised in high-rise apartments. This is a dangerous precedent to set. Considering the impact of provincial legislation I am beginning to see no need for municipal governments as they are no longer representing the community.

918

Streamlining approvals/building while ensuring standards are met - without exception. See room for municipality to purchase properties to designate for high rise/low rise development.

919

Provincial government incursion into zoning

920

Oak bay, like most municipalities in BC, is expected to grow in population. Sustainable, planned, and coordinated growth is critical to maintaining our unique and beautiful community. Should infrastructure and services not match the pace at which Oak Bay is growing, the community will suffer. I hope council will keep this top of mind, while at the same time do what they can to maintain the beautiful character and tranquillity that Oak Bay is know for.

921

Being forced by other government to conform to generic plans that are inconsistent with oak bay historical nature. We are not Langford.

922

Aging infrastructure

923

c

924

Aging infrastructure- road quality and plumbing

925

How to meet the shortage of housing crisis - top down imposition improvement criteria designed by the Government of BC, without impinging on the living style in the Municipality, built somewhat on exclusivity.

926

Aging infrastructure (eg sewer). Housing costs/inaccessibility.

927

Growth, and the lack of housing stock

928

Limited off leash dog walking areas in the summer months

929

on street parking

930

Housing affordability.

931

Safe transportation options for youth and everyone else (e.g. improved bike lanes, better public transport)

932

Imposed Density

933

housing affordability

934

Infrastructure improvements

935

Decline of infrastructure, particularly the quality and condition of roadways

936

the damage caused densification

937

Maintaining dog off leash area and expand beyond morning hours

938

Affordable rentals

939

Property tax is becoming unsustainable

940

Increasingly poorly planned street modifications

941

Forced densification and more traffic and speeding on side roads due to narrowing of main artery roads by traffic calming and bike lanes

942

Keeping our police and fire departments Oak Bay. Do not amalgamate with any other jurisdiction or we will end up like Esquimalt. Too much traffic on side roads. Stop vehicles that are speeding and use after market mufflers that are designed specifically to be loud.

943

Infrastructure (roads. sewers, etc)

944	Eliminating parking to accommodate bike lanes with little thought of where the existing cars and possible additional vehicles due to the approval of secondary suites will park.
945	Abundance of deer; inability of council to get rid of them
946	Keep taxes down and ensuring the district keeps costs down. Eliminate excess bureaucracy
947	Need to modernize/upgrade bike, pedestrian, and child-focussed infrastructure.
948	Housing and affordability. The constant increase in property taxes and utilities is making the cost of living in Oak Bay unaffordable. Personal wages do increase at the same rate and now families are required to look for additional income from other sources such as suites and international students. We would support more housing to increase the tax base and stabilize the increases.
949	As a retired senior, I have limited income. However property taxes in Oak Bay have increased every year I have lived here. I now pay twice as much as when I bought this house. This year alone our taxes went up by 8.63%. My Canada Pension increased by \$20. Bank interest rates are around 5%. It is not justified to continuously milk our seniors for these increases. The home owner grant has not been adjusted even \$1 to compensate, and reflect current values. Home Owner Grants should be increased!!!
950	Aging infrastructure
951	Increasing density without overly affecting quality of life
952	Maintaining the density that contributes to our overall quality of the environment
953	Poor infrastructure
954	Poor roads and other infrastructure - water and sewer mainly.
955	Roads / infrastructure
956	The infrastructure deficit is really showing with aging pipes and streets.
957	having a community that is financially available to young families
958	Updating infrastructure- roads, sewage, density, underground electrical
959	The heavy-handed imposition of new housing targets by the provincial government which will radically alter the nature of Oak Bay
960	Lack of meaningful conversation advancing amalgamation & redundancy of civil service management.
961	Infrastructure renewal
962	Aging population and increased taxes



963	lack of advance arrows, too many bicycle lanes
964	Taxes are too expensive.
965	Noise pollution on McNeill Avenue
966	The single most important issue is the slow creep of homeless people coming from downtown. We need to work with city of Victoria to come up with solutions. Public places need to feel safe for all people.
967	Pressure to overdevelop leading to loss of green spaces, nature, and charm
968	A deep misunderstanding of the fast growing pace of the District and its needs. Council should be able to see further in the future and not just be there to pursue some personal short term agenda.
969	Need ability to build laneway housing, and convert garages into housing. People live in intergenerational situations. Being able to live on the same property in separate structures is the most conducive to a healthy relationship as well as the ability to support different aged people in the same family.
970	Need laneway housing and ability to convert garage into housing. Families are multigenerational these days and being able to live together in separate structures is important
971	Infrastructure replacement and repair
972	wood burning fireplaces emitting toxic fumes
973	Urbanization and subdivision
974	Traffic and parking
975	Infrastructure
976	I believe the most difficult issue facing Oak Bay is the provincial governments imposing building requirements in our small community. I don't think our
977	Affordable and accessible housing for seniors and people with disabilities
978	Infrastructure upgrades required including roads, sewer, water and public areas
979	Protecting our green space and parks against misguided development plans.
980	speeding motorists/cyclists
981	Maintaining infrastructure
982	The single most important issue for me and my family is maintaining to the character of Oak Bay and

its streetscapes while conforming to the provincially imposed new legislation regarding housing (density, etc.)

983

Infrastructure. Much infrastructure in the municipality requires updating and more so once zoning changes are made to our single family designated areas. This will cost both financial and human resources, the latter of which may be a challenge given a shortage of skilled labour.

984

Maintaining the unique character of Oak Bay.

985

Population increase

986

Providing affordable housing

987

Traffic and road surface condition

988

Excessive development for housing (destruction of neighbourhoods)

989

Aging infrastructure and paying for the upgrades. I just paid my property taxes and I paid 40% more than last year! The assessed value of my house did increase more than the municipal average, but that is a significant increase for a property that had no upgrades.

990

Maintenance of Infrastructure

991

Affordable housing

992

Affordable housing

993

Sustainability

994

Modernizing infrastructure, sewers, sidewalks.

995

Feeling and acting separate from other jurisdictions, as if we are an island

996

Threat of densification and consequent automobile traffic congestion.

997

We need to find a way to house more people in our community.

998

Housing for a diversity of incomes

999

the continuing threat of "amalgamation" which in reality would be "annexation"

1000

traffic slowing on side residential streets

1001

Too expensive, top heavy administration cost with too many personnel, too dependent on massively huge houses that accommodate rich newbies, poor upkeep on underground services and potholed roads in the less expensive houses....Uplands seems favoured. Too many expensive surveys with nothing getting accomplished in acceptable time frame. City owned property that is just rotting in

place with no benefit to the municipality.&.being more forceful to benefit the elderly and hospice on Oak Bay Lodge land

1002

Aging Infrastructure

1003

Upkeep of the "greenery" on public boulevards and parks, which may encounter adverse impacts from climate change.

1004

Infrastructure and improvements

1005

Avoiding over-densification to maintain the character and ambiance of Oak Bay.

1006

Additional housing policy of provincial government.

1007

No "resident" on-street overnight parking available on Esplanade. Overnight Parking permits and some spots should be made available for owner residents.

1008

Maintenance of clean and peaceful environment.

1009

DISRESPECT TOWARD CARS BY OAK BAY SO MONEY IS SPENT ON LESS IMPORTANT PROJECTS.

1010

Aging infrastructure

1011

Street traffic is too slow to get out of Oak Bay. Too dense on the population side.

1012

New housing starts to meet our quota from BC government.

1013

Transportation

1014

Housing and providing more legal suites and affordable subdivisions.

1015

Trying to increase density without destroying the Oak Bay's charm and character.

1016

Traffic, parking and garbage pick up schedule

1017

Continue to up grade all existing problems

1018

Maintaining affordability through managing District expenditures.

1019

Terrible infastucture with narrow crumbling sidewalks, kerbs, narrow often poorly maintained potholed roads. Shabby faded painted markings on roads and kerbs combined with dangerous driving because of poorly regulated parking allowed on both sides of narrow sreet. The Oak Bay dogem challenge.

1020

Infrastructure and future proofing against environmental changes

1021

Traffic congestion due to reconfiguration of some of the roads to accommodate bicycle lanes. Also parking on both sides of sreet, eg Monterey between McNeill and Windsor in particular is very congested. How does and emergency vehicle get down this road?



loads using neighbourhood roads possibly for shortcuts 4) Parks - need to maintaining green spaces 5) Stricter regulations re owners controlling their dogs,

1037

Replacement of street lighting to significantly improve the safety of night time visibility and pedestrian walking, especially within the Uplands area.

1038

Personally it is the prospect of changes to McNeil which will divert traffic on to quiet residential streets that are not designed for a high volume of traffic.

1039

Need more safe bike routes so kids learn to bike to school and work. Everything is so close in Oak bay and Victoria, it is better for people and planet if people who can bike. Also, need more e-vehicle charging, more flexible use of shared lawn spaces (to make into community gardens, etc). Also important to allow rentals in secondary suites/rooms where owners are living in main house and wish to rent out a room or suite.

1040

RVs living the "van life" at Willows Beach and Cattle Point and homeless people setting up shop on the beach.

1041

Housing availability and cost

1042

Implementation of Provincial housing requirements

1043

Improve walkability with traffic calming, slower speeds and longer walk signals at Fort and Foul Bay; add more bike parking and handicapped parking.

1044

Deer need to be moved to natural environment. Tree management - on footpaths, pruning around Power Lines.

1045

Refusal to permit construction of multifamily housing, apartments or condos and allow the community to grow in an organic way along with the rest of the region. A community frozen in time.

1046

Keeping our parks and green spaces

1047

My issue is on the property tax an increase of 8.63% borders on the line of excessive. Spending must come under control, and it doesn't seem to be looking that way. Most of the people in Oakbay are retired. Nobody is getting increases on pensions etc. of 8.63%. Please try to get the budget under control and in line with inflation.

1048

lack of bike lanes

1049

Requests for increased density

1050

Roads: need stop signs on most corners eg Newport and Windsor. New to police adherence to speed limits. Need bikers to obey road etiquette etc

1051

Transportation and roads in all facets, eg, making roads as safe as possible for pedestrians and cyclists. This includes more and best-in-class crosswalks, some cycling lanes where they make sense and lowering road speeds. Please, please do something about all the silly speeding by the golf course.

Surely a solution is possible? De-emphasize the car-first culture. When looking at roads first consider the needs of people walking, then of cyclists and lastly cars.

1052

Rising taxes while quality of municipal services declines. Incompetence of council and staff. Constant governmental creep into our lives, higher taxes, decreased productivity among municipal staff. Just give us the basics (schools, emergency services, recreational assets, libraries and infrastructure) and leave us alone and stay out of our pockets. All 3 levels of government are guilty of this.

1053

Lack of affordable housing and time it takes for Oak Bay to approval any building permits. Oak Bay should start an aggressive policy of allowing 'Laneway' homes due to the large number of lanes with good access.

1054

Improper autocratic bureaucratic interference by the current NDP Provincial Government in the Oak Bay Council's ability to effectively manage our District. The Government appears determined to destroy the numerous attractions that make our residential Oak Bay a joy to live in by eliminating the public's ability to resist property by law changes imposed by said Government. Our opportunity to effective deal with the NDP Government will occur in October when we have a general election.

1055

Financial consideration must be the focal point of all projects and initiative during this time. I support repair of underground infrastructure but no new "ideas" or "initiatives" that will increase my property taxes. Being a senior on a fixed income I see an increase of just under \$1,000 on my 2024 property taxes. We must not have champagne living on a lemonade budget. Please be mindful of all the fixed income seniors living in Oak Bay.

1056

Traffic control

1057

Traffic. More homes bring more people. Area infrastructure is based on # of people in area. There are now more people than was meant for the infrastructure in place

1058

Tax increase and housing prices

1059

Automobile Traffic: overcrowded, too fast and noisy Bicycle Traffic: inadequate bike lanes and infrastructure Pedestrian traffic: inadequate or underdeveloped pedestrian pathways

1060

More affordable housing. More diverse population, too many old white people!

1061

Rising costs, rising congestion

1062

Fixing infrastructure. Fixing roads, many are in poor shape. Have a deer cull.

1063

Getting the sewers repaired

1064

Parking issues for home owners, due to rental secondary suites & more multi unit developments (planned or already existing).

1065

Densification-increased rental properties in previously single family owned home neighbourhoods. Resulting in: 1. Anonymity, real and perceived, by occupants. 2. Less civil and responsible behaviour i.e. property upkeep and maintenance. 3. Increased criminal behaviour i.e. damage and illegal use of

parks, public, and commercial property. 4. Neighbourhood Watch principals and practices being lessened, eroded, and undermined. 5. Increased volume of calls and demand on policing resources.

1066

infrastructure

1067

Financial viability in order to provide needed municipal infrastructure updates and improvements

1068

aging infrastructure

1069

Traffic speed slowed down due to new lower speed limits and construction of bike lanes on the main road arteries, leading to more congestion and in many cases unsafe behaviour from e-bikers. (Please note that my main mode of transportation is biking, but in many ways I do not feel safe on the road now.)

1070

Large tax increases to pay for deferred maintenance and upgrades.

1071

BC NDP government, taking away municipal power and overriding the OCP with housing requirements we neither have available land or infrastructure for. The end result being higher taxes and poor choices like a proposal to build rental accommodation in one of our parks.

1072

aging Infrastructure

1073

The provincial government's density increases being forced on Oak Bay.

1074

Infrastructure repair and update.

1075

Need for infill housing currently.

1076

Lack of affordable housing

1077

Relax outdated zoning restrictions which limit the creation of much needed housing -- especially the truly Missing Middle.

1078

Over development and associated traffic

1079

Affordability. For oak bay to be a vibrant community it needs to be affordable to a range of people, not just wealthy home owners. Affordability includes housing options and cost of living.

1080

The ongoing issue of remediation of older infrastructure is and should remain the sole focus of Council until the work is done. I'm pleased to see related projects around the municipality.

1081

Terrible roads and sidewalks!

1082

More affordable housing needed

1083

Trying to keep the status quo and keeping Oak Bay the way it has been for the past few decades

1084

Road works that last for months. Speeding cars up Beach Drive late at night. Unleashed dogs on the beach more frequently.

1085

Need to become more aggressive at energy solutions re global warming- transit- incentivize big solar projects as well as residential- also to do our share housing wise

1086

Tax's are way too high for the services provided.

1087

Trying to meet *[Name removed in accordance with Section 22 of FOIPPA]* demand of new builds and issues surrounding this, including the steps in the development and approval process.

1088

Climate change

1089

Losing control of zoning/provincial pressure on housing that may change the character of oak bay. I do not want density if it comes at the expense of the look and feel of community and green space.

1090

Supplying the housing requirement mandated by government

1091

lack of reasonably priced housing for young/families

1092

Creep of cost & scope of services resulting in increasing property taxes. There are few real issues in Oak Bay.

1093

Maintenance of parks, especially Uplands and Cattle Pt which are both listed as globally important habitats are under threat from over use by visitors. Other small parks need park staff to do more not just rely on volunteers (eg. Anderson Hill, OBNPG etc). The Marina and it's large parking lot must be a top priority project.

1094

Forced changes to OCP and residential zoning risk changing the character of neighbourhoods and Oak Bay itself.

1095

Fed Prov housing policy being implemented in such a manner that significantly reduces the values of existing residential properties.

1096

Doing our part to create affordable housing in Victoria

1097

Oak Bay does not have any pressing issues but it would be good to have some progress starting the development of Oak Bay Marina and Turkey head walkway. I am not sure where the Turkey Head name comes from. Perhaps another name would be more interesting and welcomed.

1098

-

1099

Affordability

1100

Preserving the character of the community that makes Oak Bay a unique and desirable place to live while accommodating provincial pressure and targets on housing and affordability.



1101

To protect the unique community nature of Oak Bay without overburdening the district with unneeded bicycle paths, or excessive house building in appropriate areas.

1102

Not developing multi-unit housing, supporting large, unnecessary developments!!

1103

Housing cost for young people, they can't afford to live here.

1104

Absence of proper bike routes/lanes.

1105

Keeping the government at bay re densification

1106

Attract a business district that will cause a reduction in the residential tax burden. Relying on residential tax is unsustainable.

1107

Infrastructure aging and ability to update it using municipal workers

1108

Infill housing

1109

Poor public school system

1110

Need to upgrade infrastructure and the village streetscape. Oak Bay Ave, McNeil and Beach Dr need bike lanes. Continue efforts to get to net zero - ie replace all gas powered landscaping eqpt. Do not tolerate any graffiti anywhere.

1111

New accommodation, large scale renovations and infrastructure upgrades.

1112

Aging infrastructure

1113

Infrastructure and related preparations for climate change (eg raising the barrier at McNeil Bay in case of rising sea levels and or tsunami)

1114

Over taxation

1115

Condition of many roads and sidewalks. Potholes patching etc.

1116

infrastructure /prep for climate impacts

1117

cost of living

1118

Too much development and losing green space.

1119

I would like Oak bay to not try to cram housing into Oak Bay just to suit a government mandate .

1120

Most important issue is how to deal with secondary suites and the bylaw process to approve them. We can't afford to add more staff however they need to be regulated in some way to prevent further overloading the aging and insufficient infrastructure.

1121

Safe bike Lanes between Monterey and willows

1122

Need off leash beach for dogs

1123

Infrastructure upgrades - water and sewer Beach Drive wall along sidewalk at McNeill Bay needs to be upgraded - erosion risks to roadway and storm surges resulting in flooding

1124

Lack of maintenance of public areas- curbs, sidewalks and drains.

1125

degradation of natural environment: loss of vegetation and land to development

1126

Infrastructure

1127

Infrastructure not bike lanes

1128

High taxes for very poor services and quality of infrastructure

1129

Affordability of capital infrastructure. Need to focus fixing existing infrastructure rather than adding new until caught up.

1130

densification leading to destruction of neighbourhoods; upgrading of services

1131

There is a serious problem at the Elgin Road transfer station. Oak Bay employees are issuing vehicle decals to non resident business and individuals for preferential access to the facility. These decals now have wide distribution throughout the CRD. In addition, over 100 non decal vehicles gain access every day creating significant costs to the taxpayer. *[Personal identifiers in accordance with Section 22 of FOIPPA]* have both declined my requests to investigate. More details at [www.obgt.ca](http://www.obgt.ca)

1132

I don't believe that we in Oak Bay should be pressured by any government to build extra housing without addressing parking, water, sewer, lighting and all other infrastructure issues.

1133

Crumbling infrastructure

1134

Lack of leadership from elected Mayor and Council - and failure to address major issues facing South Island & Oak Bay. These issues are Active Transportation, Housing, and supporting regional issues affecting quality of life for all residents.

1135

Meeting our housing targets

1136

Infrastructure - improved roads, sidewalks, public amenities.

1137

Completing sidewalks on all streets not just on one side of the road. Completing all upgrades to sewer work in the municipality.

1138

how to meet the needs of the community without raising property taxes excessively

1139

Infrastructure decline such as roads, playgrounds, and storm/sewer.

1140

Housing, needing to increase but no room to expand. Do not give up parks to accommodate

1141

The Provincial government trying to usurp municipal powers

1142

Accessible housing

1143

gghluh

1144

Lack of Housing

1145

Traffic - I feel overcrowding is causing much more traffic than the municipality was built for.

1146

The narrow residential roads are congested with cars parking beyond what the bylaw allows. Sidewalks are also in poor condition.

1147

There are countless things that need to be addressed but the level of vehicles speeding through residential neighbourhoods with engineering and police acknowledging the issue but not addressing it is incredibly disheartening.

1148

Parking, traffic control and speed are an issue on all residential streets as well as sidewalk and street repairs. A lot of sidewalks are unsafe to walk on and street paving could be greatly improved.

1149

Resisting densification, not killing the goose that laid the golden egg.

## ATTACHMENT 2 – Q12 Full Text Responses

12) Thinking about your needs, what kind of information do you want the District of Oak Bay to provide you with?

### Other, please specify

105 respondents

Please review [“Note to Reader”](#) regarding Open-Ended Responses (page 45)

1

Development of municipal plan re: densification

2

traffic study & how to improve flow of people & cars?

3

Active Living Guide/Schedules for fitness activities

4

Bike lanes / Victoria road closures

5

Communication with infrastructure projects in development. Right now, large projects with costs are not communicated.

6

Inform affected neighborhood of major changes planned, before you approve the changes.

7

Progress on repealing the Richardson Road/Quamichan access debacle??! Have you done a thing on this?

8

Road Speed Limit Enforcement drives by the Oak Bay Police.

9

Service impacts

10

urban tree cover status to show trends in light of housing development and impact of climate change

11

To see progress on “climate emergency” as declared by Council, documented as action in day to day of operations and collaboration across municipal operations.

12

Checked all but in some instances annual communication would suffice. Re budgets

13

bylaw updates & enforcement

14

Emergency preparedness

15

Changes to established policy, eg densification, bylaws, etc. allow residents who pay taxes to have input. They are “shareholders”!

16

progress on OB's stated priorities

17	Reconciliation with first peoples
18	opportunities for off leash dog areas
19	detailed explanation of tax calculations, including discretionary spending
20	Quarterly Financial Strauss
21	It would be very good if the Municipality could occupy at least 4 pages of Othe Oak K Bay News
22	Notification of fines
23	Aging infrastructure issues/potential costs, OB debt/borrowing, decision-making process re Carnarvon Park “refreshment”
24	OCP process
25	all of the above
26	Tax conversations
27	Deer count / situation
28	updates on meeting the provincial housing mandates.
29	criminal activity in Oak Bay
30	Info on Parks improvements
31	Water Safety levels
32	Reconciliation
33	This survey can only be answered with such limited answers, you are missing a great deal. It is a bad design
34	what are you using our property taxes for and how can you reduce them?
35	More information on how to file a complaint regarding Animal Control.
36	it’s quality, not quantity
37	Traffic safety
38	Efforts to rewind the city and urban agriculture
39	demolitions

40	Hear about what is being done about the deer
41	actions initiated by neighbouring municipalities that affect Oak Bay eg closing Richardson Rd
42	future directions & plans
43	Plans for Marina/Turkeyhead
44	Action by the District, new things, not maintenance, that are taking place regularly.
45	Public safety (speeding enforcement)
46	Stop listening to lobby groups with an agenda such as friends of uplands park and <i>[Name removed in accordance with Section 22 of FOIPPA]</i>
47	ask the population if its ok to borrow money for bike lanes
48	environmental crisis response initiatives
49	Major changes to our street.
50	Old By-laws improvements or changes
51	Council-approved projects
52	Tree updates. Really! This is educational and raises awareness
53	Firm timeline when <i>[Name removed in accordance with Section 22 of FOIPPA]</i> will get work done that has been agreed to
54	Stop repeat surveys and start moving forward with projects. Ie: Oak Bay Marina
55	Status of work orders
56	A comprehensive community events calendar
57	Online Garbage pickup reminders
58	From bldg/engineering dept:Info about permit process,bldg code requirements for adding suites in homes. This may encourage homeowners to utilise empty basements and help our provincial goals for housing supply. From Emerg Services, Regular info/reminders about emergency preparedness and fire prevention
59	Indigenization initiatives and progress on same (towards reconciliation)
60	survey results

61

Oak Bay activities within the context of the CRD

62

More transparency about trending issues such as child care, housing affordability, park space (fire truck in parking lot), off leash dogs.

63

Healthcare, bike lanes, less car centric town centre

64

upgrades at parks

65

Dog parks

66

Property tax and budget info - informative 

67

criminal events

68

More transparency, earlier notice of things being brought to council. Eg: changes to roads, parks and beaches

69

Acknowledgment of receipt of correspondence. Regular updates, at the very least quarterly, on progress the district is making on things you say you'll do. For example, there has been no reporting on progress of phasing out gas powered garden tools; no progress on repairing sidewalks and curb cuts. What are you doing?

70

blasting and demolition notices within 1K

71

Good news activities.

72

Bike lane plans as it negatively impacts parking

73

property tax fairness

74

crimes in community

75

Bike lanes routes planning

76

What's happening with Turkey Head Point and with the old Oak Bay Lodge site.

77

Regular Oak Bay News reports about Oak Bay

78

Better police reports. The weekly ones don't reflect what us really happening.

79

Graffiti

80

property taxes - what are 42% other charges increases

81

Emergency Preparedness & Status updates

82	road work & closures
83	I don't care about anything in Oak Bay anymore. I can't wait to leave the community. We used to have an elementary school and parking.
84	Service interruption
85	How to make suggestions.
86	Bike lanes
87	Survey for residents to get a better picture for multi-mode streets (cycling lanes is not the only priority)
88	events that impact road closures especially around windsor park as they are plentiful
89	Wastage of Municipal funding
90	actions on climate issues
91	dog parks
92	Safety concerns
93	Road repairs
94	Former Oak Bay Lodge property development
95	Communicate when issues near our house are being discussed.
96	Not online!
97	eradicating deer
98	Plans with completion date in advance to be scored when on time.
99	Community feedback
100	Good News Items
101	Proper engagement with properties and businesses affected by unnecessary bike lanes.
102	Efforts to reduce climate change
103	crime statistics
104	new housing regs explained





## ATTACHMENT 3 – Q16 Full Text Responses

16) Please elaborate on why you do not feel you belong in the community.

58 respondents

Please review [“Note to Reader”](#) regarding Open-Ended Responses (page 49)

1

It is a walking community. We moved here in December so my wife and I can walk to everything close and flat. We both drive to doctors, dentists, and other appointments. The traffic is a real problem in Oak Bay. Very limited parking and most side streets are alternating traffic with cars on both sides. I think the limit of 25% of front area allowed for concrete has restricted parking on your own property so people have to park on the street. People who work in the village park on St Patricks st.

2

Because there is no sense of community that page oak bay local on Facebook is the worst it's full of people who don't even live here and are ready to attack you at moments notice

3

I do not feel that Oak Bay welcomes community involvement. The decision to build protective bike lanes is a good example. They are expensive, unpopular (just ask locals!) and disrupting, benefitting few people, yet very little feedback was asked of the neighborhoods they impact before the decision was made. Cheaper working alternatives were not considered (painted street lines). Also, with Firefighter's Park parking closed, where are parents supposed to park to drop off their child for sports?

4

With property taxes taking more of my limited budget, I am uncomfortable burdening my children with tax deferral. This makes me feel poor.

5

Oak Bay's reputation compared to other municipalities is not one of being progressive or meaningfully responsive to important issues.

6

I bought and built here because of its uniqueness: quiet, safe and character, without being crowded. I could have bought anywhere in town but carefully selected Oak Bay. With densification, it will lose its "character" and, in time, the people who value it. Unplanned densification will change it. Why did Council not start planning when it issued its crappy missing housing report in 2020?

7

I don't share the general anti-development, anti-bike lane mentality.

8

when you only listen to the vocal minority and the majority become silent, council really needs to ask themselves why.

9

Most people here are very conservative in their view for the community and in particular with regards to active transportation. It's a pity

10

I am not cheap and know the value of investing in prevention and timely maintenance that provide a level of service at the lowest life cycle cost, for that service level. I also feel when the public is invited to provide input and plans are approved they should be followed through and not set aside, reconsidered only to be brought back for more public input years later.

11

Because the community and council aren't actually interested in listening but prefer to create exclusive and insular club-like groups. They close themselves off and think they know better without consider the larger community and their role in it.

12

I'm an avid cyclist, preferring to cycle over driving. I find the District an unpleasant place cycle due to the lack of cycling infrastructure and total lack of bicycle parking, especially on Oak Bay Avenue. The drivers know they have first priority over cyclists in the District and drive like they own the road and I'm supposed to 'get out of their way'.

13

Affordability - high taxes compared to other municipalities

14

I feel that northwest Oak Bay residents' opinions and input are not as valued and hold less sway to those in south and east OB (wealthier areas).

15

There are 3 reasons: 1 - as I age I see nowhere for me to go that's affordable/suitable 2 - cycle infrastructure does not meet my needs and that's combined with very poor road maintenance leaving gaping potholes on every road making cycling hazardous at night time 3 - I don't feel welcomed when I play pickleball at Carnarvon - court surfaces are of poor quality and the uncertainty of what's going to happen in the future does not encourage a positive feeling

16

Council and mayor no longer serve Oak Bay and our long term residents rather you worry more about political optics.

17

Council and senior staff are out of touch and seem to relate only to each other, forgetting who they are supposed to serve.

18

Prefer to not comment. However I think if this survey was structured to allow for explanations for other responses to questions, not just this one question (#15), it would provide far more valuable information to staff and council than a rating system.

19

I am a 40 year old with a young family and have moved to the GVRD because it's an ideal area to raise a family and the quality of life is excellent. That said, Oak Bay in particular does not feel welcoming or progressive. It feels like it is trying to hold onto an old way of doing things, and an outdated mindset pervades much of the decision making.

20

As I said earlier, you are pushing families out with your property taxes. I simply can no longer afford to live here for the sole reason that my property taxes represent over 10% of my monthly budget. It is simply not doable for families who need to pay for food, mortgages, etc. too. Please think about the feasibility for most families to pay \$8000 or more a year in property taxes. Who has this kind of money? Only the rich! You are truly making this a rich-only enclave.

21

Property owners have disproportionate political influence over council members and their needs take priority over the transportation, safety, and housing needs of everyone else.

22

1) People DO NOT park where they are supposed to. WE NEED PARKING ENFORCEMENT. 2) We need cheap HOUSING.

23

I am a person of colour who is lower middle class. I do not feel a strong sense of belonging in Oak Bay, as I feel it lacks in diversity - both ethnic and racial background of residents and socioeconomic status.

24

The community is far too slow to embrace change, Well managed change and comprehensive planning that includes various key groups such as the CRD, district, school board, community can result in creative and thoughtful plans. We need to have an eye to the future not the past.

25

Oak Bay does not prioritize the needs of families

26

I can no longer swim my dog at the beach or have off leash time in nearby parks , being respectful of other citizens. There have been too many rules made by special interest groups with an agenda. My quality of life and enjoyment of parks such as uplands or willows beach has been impacted and I feel I no longer have a place here. Who are these parks for? The special interest groups or all citizens. It is getting to the place where every blade of grass is protected for its ecological value

27

If you don't have plenty money the neighbours don't like you and send harrassing letters tk you.

28

Oak bay is hostile to young families.

29

Vain paving projects (ex:) waterfront by the marina and Victoria golf club are not urgent and completely unnecessary. My road and many others are in horrible shape yet council finds the money to do projects like this. Deferring taxes kicks all the infrastructure needs down the road and are going to break the backs of age groups like my family's. Seniors enjoy what they want but don't pay a dime for it. My child will have graduated from high school before one bike lane or playground gets replaced

30

Living and belonging in Oak Bay is a privilege. Above all, because of the potential to make this community a truly unique place to live, my feeling is that we are not following the trends of other communities around the world in representing values about a sense of community and valuing people above all else. Traffic is a very big problem [too fast & not respecting the walkability and liveability of this community].

31

It's not a diverse community and it would be nice to see some diversity and more programs to meet community memebers

32

There seems to be a huge disconnect between ongoing work and public disclosure. If city staff were just honest and forthright it would be much easier for the public to understand.

33

I live in a condo. Policies cater to owners of single family homes. I support active transportation. Nothing active has been done to improve pedestrian or cycling infrastructure. Council and staff need a vision for how to make Oak Bay a more livable community for everyone. Commitments printed at the

first of every agenda aren't being met. Council is doing very little to take climate action or to increase housing or green space. I do think it's positive that sewers are being upgraded.

34

Cyclists in Oak Bay represent the greatest number of bike commuters in the CRD yet are still treated like pariahs in Oak Bay, despite the global climate emergency.

35

Council has sealed itself off from the community and there is no sign of a collective vision (or even that one is on the list to be developed) about where we want to go or how we are going to get there

36

I have a way higher tolerance/understanding for others than the average oak bay resident. Oak Bay is uppity.

37

Majority of Oak Bay residents are older. wealthier homeowners, while I will likely never own property. Additionally, I am disabled, and Oak Bay is not a very accessible place.

38

My community values don't align with Oak Bay because I just don't see changes for the better happening here. I believe we need more high-density housing and that the massive lots in the Uplands, for example, reflect outdated land values. I wish I saw changes here in Oak Bay that I see in Victoria, such as new bike lanes being installed and the many adirondack chairs that are now on Dallas Road, there for everyone to enjoy, and upgraded playgrounds.

39

I've advocated for safer sidewalks and safer streets for non-drivers ... and raised 2 kids in Oak Bay to bike and walk as much as possible. And Oak Bay Council has done next to nothing to improve such infrastructure, including a failure to ensure residents trim their hedges that encroach on sidewalks and a failure to build cycling infrastructure. Adjacent municipalities have been leaders in this are. Oak Bay can't even follow. Safety of residents is a low priority.

40

Participation dominated by in-groups who choose friends and relatives to participate. No good open application process for all Oak Bay advisory committees and volunteer groups and society directors/boards who receive Oak Bay funding grants.

41

I don't feel that Oak Bay is seriously working to promote the facilities and housing options that fit the demographic, particularly the aging population nor kids...both ends of the spectrum

42

Doesn't seem like the general population of Oak Bay likes people with children or that makes under a certain income or that is under a certain age. Recreational services seem to be skewed and focused on seniors, the general state of parks/playgrounds and other infrastructure is shameful (i.e skate park) and how about some bike lanes on our mega wide streets so our kids can feel safe biking around this sleepy neighbourhood full of speeding SUVs.

43

Worst aspects of racism and white fragility

44

The old school roots are so strong that nothing progressive happens in Oak Bay. Key life saving multi mode transportation initiatives gets pushed for a 10 year plan after 10 years of delays. Kids going to school and communes and recreational riders all at risk. There is Zero traffic calming as hundreds of speeding tickets are issued reactively- when pro active measures would deter 90%. So far behind in creating housing needs for the future. Such a lack of vision to the future.

45

Not many friends Post covid poeple dont interact as much

46

Since moving to Oak Bay we have been consistently disrespected and ignored by Oak Bay Municipality. Although we love Oak Bay, we will never feel like we belong here, which is rather sad. Fortunately, we don't let it bother us.

47

As a working parent with no out of school care for kindergarten aged children, it is hard to feel like part of a community. Juggling employment responsibilities leaves no time for volunteering or being an active member of the community. We moved into the neighbourhood to enjoy all the amenities that Oak Bay has to offer but even a lunch time walk in one of the parks is out of the question as the school pick up is half way through most people's working day.

48

Sadly there is no way to answer this question without personalizing my comments. I hate the way we were treated (repeatedly) by OB when flooded 3 times by OB infrastructure. I hate that we have no elementary school. I hate the bike lanes in front of my house that take away my right as a citizen to park. I hate the fact that a large portion of my life savings have been paid to OB Engineering to dig up THEIR road and fix THEIR pipes. And I wish I could afford to move to another municipality.

49

I worry that as I get older (*[Personal identifier removed in accordance with Section 22 of FOIPPA]* lived here for 48 years), I will be forced out of this community because I won't be able to live/afford to be here. Certainly, my children, who were born and grew up in Oak Bay cannot afford to live in this community.

50

I'm not a NIMBY. I ride a bike to get around. I care about the climate crisis.

51

I am more aligned with more natural landscapes and preservation of those than what I see here.

52

I don't feel Oak Bay has a distinct enough "culture" than the rest of the greater Victoria municipalities to warrent strong feelings about this community specifically

53

Council works against most of what I believe. Most of Oak Bay's beauty is slowly disapearing partly because of lack of competence from local municipal staff and poor decisions made by the Province. Health is a oerfect example of that fiasco; almost imposible to find a GP, unbearable waiting time for a simple consultation, amaging or surgery.....

54

Graffiti has substantially increase all around Monterey school. Very unsightly with no person removing the damage. Too many road closures Oliver St has been closed for more than 1.5 years with a water problem. Too many deer.

55

We are a *[Personal identifiers removed in accordance with Section 22 of FOIPPA]* kids in elementary. We prefer to bike to get around. We have solar panels. We like gardening. We like creative use of shared green spaces and community gardens. We value cultural and economic diversity. In Oak Bay, I have been yelled at three times by drivers when biking with my kids on our e-bike. It feels like there is a fear and anger about bikers here. Also a fear of secondary suites and rental spaces that would make the area more affordable and diverse.

56

It's mostly elderly people and it is not diverse

---

57

As I live in the Henderson area close to UVic and close the Saanich border it seems that it is not a priority area for staff, council or Oak bay Police or fire. i has my fire alarm go off and Oaky Fire did not believe that I actually lived in Oak Bay but in Saanich.

58

Mostly old rich people can afford to live here now. I have a child and there are few kids or kid amenities, the sidewalks are horrible for strollers, and the roads are a mess. We pay high taxes and I don't see the benefit.

## ATTACHMENT 4 – Q18 Full Text Responses

18) What was the MAIN purpose of your most recent contact with the District of Oak Bay?

Other, please specify

115 respondents

Please review [“Note to Reader”](#) regarding Open-Ended Responses (page 49)

1

New infill housing proposal including threat of putting housing in Carnarvon Park

2

Contesting a variance application

3

This answer will identify me.

4

McNeill Rd clogging and safety issues, particularly at McNeill and Foul Bay. We want Richardson road back from *[Comment removed in accordance with District of Oak Bay Moderation Policy]*

5

Plans for changing street usage

6

Asking to have climate mitigation and adaptation, active transportation considered as part of municipal infrastructure repair and replacement projects

7

Parking sight line problem on lower King George Terr. Unable to see up the hill when exiting Harling Point, people park too close to Harling Pt. Exit

8

Traffic calming

9

staff abusing their power for personal reasons

10

Following up on approved actions by Council

11

Lack of consultation over implementation of bike lanes that would remove parking

12

Suggestion re traffic Beach Dr and Cadboro Bay Rd

13

Development proposal of neighbour

14

road repair

15

storm drain

16

what is the reason for cont'd increases of compensation without reducing taxes

17

Protection of trees, better access to waterfront



18	Traffic safety concern
19	High taxes and financial report
20	Water bill
21	Boulevard tree
22	Dangerous intersection/stop signs
23	leaf pickup
24	water bill inquiry
25	carnarvon park development
26	Tree Falling and hit car, luckily person was uninjured but shaken
27	Replacing streetlight
28	Share information and request information for a council meeting
29	Hazardous road conditions on Monterey.
30	Trying to change email address for the purposes of communication
31	Elgin Road access by non residents
32	help from Public Works
33	Planning
34	Traffic safety speed limit reduction
35	provincial densification mandate
36	Graffiti
37	Noise intrusive heat pumps on either side of our house/ excessive and fast traffic
38	reporting a possible cougar sighting
39	parking issue by city contractors
40	Traffic signs
41	BC housing legislation

42	parking
43	Purchase garbage stickers and dog licence
44	Over abundance of spear grass adjacent to sidewalks
45	On street parking epidemic
46	Question about water utility
47	Neighbouring development
48	Responding to enforced changes to parking on our street without consultation.
49	Bylaws amendments like making Reflexology legal to practice in Oak Bay homes
50	planned sewer upgrade for our street
51	Tree replacement
52	letter of support for federal grant application
53	Updating dog licensing info
54	Water bill
55	Tree Maintenance
56	Advocacy on climate change response
57	Oak tree planting
58	water leakage on another street
59	Before and after school care
60	I formally applied to be on a committee in Feb. never heard anything so I emailed to ask.
61	fallen tree
62	development bicycle lines
63	drainage on Carnarvon PB courts
64	Want fenced dog parks

65

fine for no business license when I am no longer working for Oak By. Retired. Email was not successful. Visited Municipal Hall and quickly, kindly attended to. lic

66

buildings dept re: driveway

67

As the result of a survey I signed regarding all of the traffic on Cadboro Bay Rd and the need for a pedestrian crossing close to the Uplands GC. Speeding cars and trucks as well!!

68

I wanted to know why our paper recycling had not been picked up

69

Information and collaboration

70

Municipal yard- replacement of green bin for compost

71

Kick Carnarvon families out of the parking lot at fire fighters before the season is over!

72

Impact of bike lane design options

73

Carnarvon Park project

74

unusual behaviours in neighbourhood sighted

75

Missed invoice

76

water fountains

77

replacement of street lights in Uplands

78

inquiry about tree replacement on Beach Drive

79

Dangerous looking oak tree in front of my previous residence at *[Address removed in accordance with Section 22 of FOIPPA]*

80

Parks

81

Planting of boulevard tree

82

invoice for water

83

maintaining tree canopy

84

Before/after school care

85

subdivision

86

address change- 3 times

87	Public Works Elgin
88	Falkland road is in a disgusting state of repair. Third world standard
89	Bus stop clean up
90	Sewer bylaws and water main flooding
91	Coolkit
92	bike lanes - very disappointing
93	Concern about the singular perspective of adding cycling lanes on our existing road ways.
94	Sharing that residents have a growing concern of streamlining condominium developments in our safe and quiet neighbourhood..
95	sewer issue/query
96	complaint about densification
97	dog licence paid in person
98	Male deer gouged our car \$5000 damage
99	Boulevard protection
100	Sewer
101	Generator noise sump pump neighbour
102	conversation with the mayor
103	Police services for passing of mother
104	Garbage
105	Water meter reading
106	restoration/building project
107	Change to Mcneil Ave
108	recycling info
109	removal of out dated old street sign

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110	Municipal Tree(s)
111	city watermain failure
112	traffic control
113	road condition
114	Damaged boulevard at the address
115	Parking infraction and bylaws

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## ATTACHMENT 5 – Q21 Full Text Responses

### 21) What improvements to Oak Bay services would you suggest?

696 respondents

Please review [“Note to Reader”](#) regarding Open-Ended Responses (page 49)

1

Info on what's happening with the Marina project. Haven't heard anything lately.

2

Managing noise associated with Henderson Rec Centre and adjacent facilities

3

Attract more businesses to improve the tax base. Build townhomes and possibly condominiums in Uplands to encourage the older population to stay in the area and attract younger buyers to purchase properties and support new developments. These developments could be done tastefully, retaining the character of the neighborhood. We are losing so many to downsizing out of our region.

4

Increase services to upgrade infrastructure in a timely and more cost effective manner. Too often we rip up work that is just done to fix something that should have been upgraded at same time. Also delay in following through with last Master Plan resulted in increase costs to do it now. This wasted money doing another Master Plan (to throw in ridiculous housing option in a park) when money could have been used to finally build a new pavilion. Carnarvon area is always neglected repeatedly!

5

*[Comment removed in accordance with District of Oak Bay Moderation Policy]* More police presence on the streets and public beaches. I see a many people starting fires in the areas where they are not allowed (our Oak Bay beaches on an hot windy days) and nobody cares to address the issue even when I call. Dangerous attitude!

6

Although I feel I belong in Oak Bay I resent the emphasis on cycling. I am a senior citizen like hundreds of others - we do not ride bikes but have to put up with a lot of the traffic changes and bike lanes that complicates our lives. This is not Amsterdam or Copenhagen. We have lived here for years, give us a break!

7

Improve the condition of the cracked / uneven curbs, sidewalks and streets where there are no sidewalks. Repainting white lines at crosswalks. Clearing blocked gutters and drain so that water doesn't collect and create huge puddles.

8

It seems to me OB clean streets + curbs as far as McNeill way more than they continue towards central. *[Personal identifier in accordance with Section 22 of FOIPPA]* St. Patrick. Sidewalks could be better.

9

Kiwanis Pavilion at Willows very seldom open and yet it continues to have the contract to "operate" staffing issue? Certainly people frequent that park and if a suitable menu service were available I am sure it would find customers.

10

Cut back on unnecessary services and programs

11

Lower cost for children's activities. Lower taxes

12

There is more graffiti appearing in Oak Bay. This means constant and immediate attention of it's spread is to be dealt with.

13

Enforcement of 'no dogs allowed' by putting up more of such signs for (chip) trails (only for walkers, runners, not cyclists, dogs)

14

More parking around center. Better traffic flow and less congestion. Complete traffic study? No bike lanes. No low cost or affordable housing in oak bay.

15

Improve roads and sidewalks.(potholes). I use a walker and the sidewalk cracks and corner slopes present problems. Corner slopes in many cases do not go down to the street making it difficult to get the walker up and down from the sidewalk.

16

Removing walking barricades along 1900 block of Crescent. (Dangerous for cycling safety). Ban gas barbeques. (too much pollution cleaning grills, etc) Allow people who own gas lawnmowers to be grandfathered continuing allowing to be used. (Good gas lawnmowers last for many years). Outdoor pin pong tables set up in neighborhoods with soft ground surfaces. Outdoor tennis courts "FREE" Taxes in Oak Bay are higher than than some other municipalities. More police patrols

17

Uneven sidewalks - trip hazards. Uvic research shows greatest risk of falls is with very small height changes in surfaces, vs stairs which are more noticeable. Continue deer control. Public participation revision for oak bay marina + turkey head. (Need well designed survey next time) Keep up tree bylaw and replacement goals.

18

Don't take 1 yr to fix Oliver St. Makes it scary when they move onto another street - another year. Painting of x walks, road center lines, lights on x walks. Especially Oak Bay Ave. Drivers don't stop! Stop street watering - the homeowner can do it. Sell one of the huge golf courses used by the rich & build houses - increases tax base.

19

Smooth out and repaving some of the rougher roads. Improved dedicated, safe biking routes. Solar powered signaling at cross walks. Improved crosswalk & road marking in village. Too many near misses. Stop signs at Musgrave & Estevan. Tricky & anxious to get across with thru traffic on Musgrave and pedestrians.

20

I think there needs to be more priority given to infrastructure needs over other Oak Bay service requirements/demands. This could also be better communicated by monthly reporting: i.e. activity/project; budgeted cost; actual to budget; project completion status via the Council minutes reporting which is circulated via email.

21

People drive too fast in Oak Bay yet the only speed trap I ever see is for ticketing people in the short 30kph zone on Henderson. Foul Bay has a ton of speeding below Oak Bay Ave. Beach Drive can be crazy. I ride a bike a lot, and drive. The police need to do way more to educate motorists on sharing the road with bikes

22

Traffic, cyclists and adhering to rules of road. Speeding issues in Cadboro Bay. Consider more roundabouts vs 4 way stops Find a way to attract Family Physicians!

23

Enforce bylaws — or change them. When poor changes are made (ie lane narrowing in front of OBHS) put them back. Remove bollards on OB Ave.

24

Ensure any potential changes to a community are well communicated to surrounding residents

25

Bike lanes - they CANNOT take over residential parking spots, especially along St Ann/Monterey. Makes no sense

26

Please consider painting bike lane markings and signage on St. Ann Street (done before) instead of protected bike lanes which will remove all street parking. Protected bike lanes will also limit parking for Firefighter's Park, a local treasure. Protected bike lanes are ableist, with much of the local community elderly and needing health support parking. Also please consider good governance of funding with borrowing (bond) needed to complete protected bike lanes.

27

Being able to check the status of my Oak Bay/District account on-line - Paid taxes - water account - deferred taxes etc.

28

Please return to basic services of a small town/district. There are too many council priorities taking time & attention away from basic core existing services.

29

Road paint! What is the issue with not keeping up on this for safety sake?

30

The Rick Hansen "Accessible" Playground in Windsor Park is NOT accessible from Transit Street. To enter the playground, one must push a stroller over a high curb - a difficult task for me, and a person using a walker can not make it over either. Very ironic to have an "inaccessible accessible playground."

31

Pavement line painting, annually would be needed....

32

Don't know.

33

Stop closing roads to build unnecessary, expensive bike lanes on streets that don't need them. Our streets are plenty wide and feel safe.

34

Contract out road works and complete these in a more timely manner. Too many closed roads and for way too long. Lots of speeding due to roadworks & silly misplaced signs. Much speeding and crazy cut across traffic on, for example, Falkland and McNeil due to Foul Bay and other road works - gone on too long!

35

Stop driving policy via climate ideology and actually respect the wishes of the current residents.

36

The web site is confusing and difficult to navigate. Who looks after what is impossible to find. I mean animal control is not even looked after by Bylaw. How confusing is that.



37

Recreation, Main Street!! Biking mobility.

38

More pro-active identification of issues needing attention.

39

More traffic calming on Monterey Ave from oak bay Ave to Brighton st. Possible make it a one way, add traffic calming. It way too busy and dangerous for the kids biking to school. Don't remove parking from Monterey Ave.

40

No new bike lanes

41

Overall, services provided by Oak Bay seem fine. The idea of a bike lane on Monterey — or an any residential road smaller than a collector or artery — seems unnecessary and inconvenient.

42

Community engagement when major issues such as eliminating street parking in favour of bike lanes are being considered. Rather than making policy based on a few councillors personal agendas maybe ask the people who the change is going to affect. Bike lanes are a privilege not a right.

43

Public referenda on important issues such as bike lanes.

44

Focus on core services: public safety and infrastructure

45

more public engagement on issues such as housing

46

Acknowledge receipt of query. More timely response to queries. Ability to check status of queries.

47

More robust cycling infrastructure and safe commuting passage for school children.

48

Tree permit process was very very expensive and took a lot of time. Tree protection fencing required ++timber to construct and then ?if used again. Every tree had to be assessed even if not any where near where the addition was going to be made. And despite having a tree canopy exceeding the requirement, we still had to plant 12 replacement trees

49

website needs to be updated for transfer station closures and times.

50

One of your employers seemed to agree with me when I complaint about a dangerous situation around an intersection near our street. I asked for a longer yellow line so that cars would be parked further away from the intersection to keep a better view when crossing the intersection. He promised me to bring it to the attention of those who could change it. That is now years ago and it is still the same.

51

I would love to see some of the roads fixed, ie Newport, Margate, McNeill.

52

More/early engagement with local residents on upcoming infrastructure or construction projects in their area, to hear and take seriously their relevant ideas and ideas. Also, better coordination/involvement among various departments so that construction projects can address multiple community needs, not just single-issue engineering requirements. Integrate climate-change

considerations into all projects, and strengthen tree protection as a key part of building//density development.

53

Catch up with neighbouring municipalities and embrace change! Cycling infrastructure, housing density, child care, and innovative climate mitigation and adaptation should be demonstrated by the local government, not just lip service.

54

Improve the web site. It has not changed much in the many years we've lived here. It should be the hub of communication for people who opt to not have social media.

55

Oak Bay might consider contracting out some services so that timelines are met on things like paving, repairs and sewer improvements.

56

Road maintenance needs to be greatly improved in a number of areas in Oak Bay, vehicles can, and have, been damaged due to the road surface.

57

Public Safety in the village. Pedestrian activated cross walk lights. Police foot patrols to prevent running the cross walks, U turns in the village, unidentifiable vehicles, overnight parking, cyclists generally ignoring traffic rules particularly riding on the sidewalk dodging other users, at least issue warning tickets. (if not possible an extensive public education program in lieu). Fix the sidewalk pavements now marked yellow or red.

58

A refresh of the website to include a map of bike lanes

59

Line painting of 'all' cross walks and certain areas of the City (ie: lower King George Terr.)

60

Reduce bureaucracy. Too many ineffective staff.

61

The Dalhousie road repair project greatly exceeded the initial timeframe we were given, and communication beyond the initial notice was very limited. Garbage was regularly left on our front yard, and we received very few progress updates beyond chatting with the actual crew. Given all the deferred infrastructure, this makes me very concerned about the cost and management of these types of projects moving forward.

62

More community events

63

more speed traps for speeders parking on sidewalks needs to be addressed parking on both sides of small streets so you cannot drive down noise on the main street(traffic)

64

Less emphasis on racket sports and more on playgrounds, green spaces, children's programs, make Oak Bay more child friendly. Improvements to road markings seem to be done on ad hoc basis, have a rotation of "upkeep". Reduce speed on side roads and Cadboro Bay Rd with clear signage. Review bylaws that are "complaint based" - pits neighbour against neighbour or relies on random drivebys by staff, review outdated bylaws. Improve fiscal management, be more creative with tax dollars.

65

Bike lanes

66

Please provide FREE BUS PASS for Youth like the City of Victoria, considering cost of living, climate crisis etc.

67

Provide rationale for new hires.

68

Sidewalks are very difficult to traverse. Oak Bay avenue sidewalks are very narrow and difficult for persons using walkers and wheelchairs, especially between Foul Bay and Wilmot Place. Oncoming pedestrians (us) usually end up in the street - not safe! Sidewalks in south Oak Bay are slanted and uneven and therefore very hard on people (me) with hip problems. Some sidewalks are treacherous - On west side of Hampshire there are low cement walls to protect some boulevard trees - I fell once there

69

If Oak Bay is to remain beautiful, perhaps more bylaw enforcement of unsightly property could happen, not leave it until it's a serious problem. If that means hiring extra people, so be it or farm some of it out to public works. I think completing more work on aging infrastructure needs to continue but there has at least been more progress than with previous councils.

70

Still need work on sidewalks. More handicapped parking on Oak Bay Avenue. Reduce speed from 40 km to 30 km on side streets.

71

More & timely information about infrastructure repair/replacement/improvement.

72

To be less resistant to change and be more communicative about bylaws of all types

73

Revise the building code bylaws to encourage and promote the adoption of energy efficient technologies such as heat pumps. Current codes don't explicitly mention them so finding the rules requires consulting staff and in my case dealing with someone uninterested in explaining why the rules are much more restrictive than other municipalities setback requirements. The majority of residential properties cannot meet the requirements with the exception of large properties located in the Uplands.

74

Need greater transparency and a Council comprised of professionals who understand the core business of the District. More opportunities for input by taxpayers bs advocates. Streamlined permitting processes/numbers of permits. Less bureaucracy —too many people involved in the permitting process. No checklist of required permits for home building! Proper enforcement of bylaws. Less flavour of the day and ideology. More thought to sustainability of policies. Politicians change!

75

I would like to see the Carnarvon Park improvement progress. I would like to see more in the playground in Oakdowne Park. I would like to see the sidewalks improved throughout the district. I am very concerned about the state of our sewers and water lines and would like them improved before increasing housing. I think we should amalgamate police and fire services to decrease the cost of duplication. I would like to see something built on the old Oak Bay Lodge site that has multiple purposes.

76

smaller budget, don't be everything to everybody; lower taxes

77

Oak Bay moves too slowly on approved priorities. Actions promised in 2023 are still pending. OB has a tendency to ignore or delay approved actions. Certain Council members are hostile to public input on specific issues.

78

Reply to emails. At least an acknowledgement of receipt

79

Traffic calming, bicycle laws, RV overnight bylaws enforced, review of appropriate placement of crosswalks with warning lights.

80

Be more flexible on building bylaws and use common sense in applications for minor variances.

81

I have no idea what you did with my long letter. I have no idea if it was read or shared or considered.

82

All Services need to be timely and professional. They need to begin with the human part of the equation.

83

Hire staff with close connections to the community. Corporate memory has been lost over the last 10 years. Turn over in staff is problematic for efficient service - Use of consultants unfamiliar with the community elicits generic results that do not reflect the needs of Oak Bay. New staff seem reluctant to consult residents for input on projects, when doing so might elicit valuable information. Staff often unaware that "They don't know what they don't know!"

84

More public toilets

85

Consult fire department about bike lanes. Dedicate one road in and out for bike use only( except emergency and residents). Do not mix bikes and traffic. Stop erasing history of original Ft Victoria, Willows Beach etc. Stop replacing history with modern narratives. Use designated accessibility funds to provide safe access for disabled persons. Do not use able bodied people to make decisions for disabled people.

86

We pay planners. Sometimes they don't seem to understand what residents have clearly said they want. Often, it seems to me that their recommendations are ignored. Even when they are agreeing with the views of residents.

87

Put bylaw back in place to remove trailers from yards and boats Deal with all the graffiti

88

Deal with the amount of deer in our area. It is outrageous to pay to make the community maintain visual appeal and have to pay to repair the damage caused by the deer. The cost of Birth control etc. for deer is not acceptable.

89

Instead of asking what services need improvement all the time as a reason to increase our taxes perhaps fix the problems!

90

Infrastructure, roads, sidewalks etc

91

Better use of technology. Use more interactive technology on website

92

3:56:00 PM

I have watched infrastructure improvements (as an example work on Oliver) and question efficiency. Many days every truck imaginable showed up...lots of workers standing around, a few on their phones,,,a few people actually working. I am not knocking workers as they are only doing what they are told, but I wonder about efficiency. I moved from Colwood and public works projects happened quickly with a can do..let's get it done attitude. Should OB be outsourcing to get projects done quickly?

93

Additional information about infrastructure projects provided to all residents of Oak Bay so that they know what streets to avoid.

94

Fix roads and traffic lights to reduce residential streets used as thorough ways. Fix pot holes. Put in speed bumps. Reduce property taxes. Many of us in oak are not wealthy. We are living with our family members to afford to live in oak bay. Make it easy to have a mortgage helper. This relieves a housing problem and would make it more sustainable to live here.

95

I am fairly new to Oak Bay, so I don't have a suggestion

96

2:45:00 PM

Proper cycling infrastructure (AAA) that seamlessly meshes with Victoria and Saanich! Modern playgrounds

97

We need more bike lanes.

98

2:07:00 PM

I am an *[Personal identifier removed in accordance with Section 22 of FOIPPA]* (and OB resident) and have had various interactions with planning and building over the years. This last year has seen massive improvements in interactions with planning - OB is finally open and they seem to have the right people in those jobs. Inspections has always been and continues to be excellent. OB has become the best of the communities in the CRD to work with. Well done!

99

None come to mind

100

Better more timely call back. Sometimes attitude a bit cavalier

101

enhanced off leash dog opportunities

102

Web sites like Oak Bay Rec and Henderson should be redesigned and allow access of information more easily. Seem like a lot of information on the site but not well organized and requires a fair amount of drill down activity to locate what one wants.

103

Allow people to stay in Oak Bay by containing spending. Do not over regulate as that creates a constantly larger governing body with skyrocketing cost.

104

Fiscal responsibility. Mil rate up over 10%.

105

More biking infrastructure, more park space for dogs to run freely, sidewalks on roads with none and replacing those that are asphalt with concrete (especially those with barely a curb), more tree maintenance on boulevards and creating roundabouts at several intersections....

106

Less talk and more action on infrastructure maintenance. Hire the additional life guards to have the pool open on Friday nights. When you seek public input and adopt plans deliver on those plans.

107

Behaving in a way that doesn't result in the province finding it necessary to step in because of leadership can't actually produce results, much less serve the community in an effective way

108

Clean up the mess caused by failed municipal services.

109

Services should be contracted out to improve cost effectiveness and timeliness of work.

110

Reduce speeding cars by adding speed bumps. fine vehicles that make excessive noise. Especially aftermarket mufflers. They only serve to make noise pollution.

111

For bylaw enforcement, eliminate the required "two formal written complaints", in order to initiate enforcement. Encourage the bylaw enforcement staff to review internet and media advertising to find illegal activity.

112

Don't buy a fire truck that doesn't fit the fire hall. Stop the disruption in the areas around Fire Fighters Park. Go back to the drawing board on this one. Ridiculous.

113

Sports and recreation improvements.

114

Do not sacrifice on street parking, and increase traffic congestion by decreasing speed limits and adding more bike lanes.

115

I applied for a permit to build a deck. No variance needed and my application was complete. It took NINE WEEKS to get it. OB offered a survey on Carnarvon Park refreshment options that was completely flawed (no limit on the time a person could answer, you didn't have to be an OB residents answer and it was promoted Victoria-wide, and anyone who liked the idea of a pickleball facility was voting for Carnarvon Park housing. Totally flawed. Now results are being withheld. This is bad governance.

116

Think more about what is best for Oak Bay and not the BC Government requirements.

117

improved traffic and parking control

118

Pave deteriorating streets.

119

Not aware enough to comment.

120

Either amalgamate with the rest of CRD or accept that the District staff and council are public servants and should be much more open and transparent in their work and dealing with citizens.

121

Amalgamation with the rest of CRD. I believe Oak Bay is too small to run things like PD & Fire. Fiscally this makes sense.

122

Better scheduling of work. Too many examples of work crews standing around watching few people working.

123

Bike lanes Local, free bus service to hospital, schools, rec. centres minimize traffic in Estevan - dangerous 5 way intersection near Willow's school Encourage CRD to build a light train connection to Nanaimo and eventually beyond Willows beach facilities to be upgraded including a modern cafe instead of or in conjunction with Kiwanis' cafe / allow for pop ups like sauna, cafes, food trucks

124

We had a dispute of a parking by-law and after many weeks, still have not has any resolution.

125

Respect the OCP and not issue variances that impact neighbours simply because the request is repeated.

126

A small thing, but would suggest that Oak Bay Rec change its tennis court booking policy to stop automatic roll over of block bookings.

127

Cracked and raised concrete paving in Oak Bay Village shopping area make it unsafe for pedestrians, especially for disabled people.

128

More information about what is happening with the turkey head area / marina area?

129

Add more sidewalks on side streets eg. parts of Monterey Avenue have sidewalks on both sides of the street but other parts do not. It is a hazard for children and parents with children as well as seniors when there is no sidewalk.

130

I would like to see better road maintenance, some roads are terrible. parking along Beach Drive in Uplands is a problem with all the construction. Some accommodation or traffic control should be used to deal with it.

131

More street life!! I'm a senior but- wow, its deadsville around here after about 6pm. Buskers! Side walk sale days! More Arts-ie: pleinair painting on the ave, sidewalk painting, turning merchant windows into gallery display windows for an arts week. More concerts, more markets (maybe in the Monterey/Library parking lot),street performers. I'd love to see a treed boulevard built down the centre of Oak Bay Ave between Monterey and Wilmot, to calm traffic and provide more intimate community feel..

132

I would like to know how the District plans to meet its new housing target. And I am becoming impatient with the pace of increased cycling infrastructure. Also, I believe the District should be more proactive in maintaining road paint, especially after the winter has worn it down.

133

I'd like to see amalgamation of services such as police and fire so that we can better share our resources rather than having to buy everything ourselves.

134

None, keep it as is

135

Oak Bay Rec is wonderful but it is aging. It might need more than the 2 month closure to bring it up to date. Canarvan Park needs so TLC. Keep up the public art. Many of our roads need to be resurfaced.

Garbage pickup is wonderful especially the composting additions. Might it make sense to require that when a house is knocked down, a duplex is put in its place (infilling)? That being said, I cannot see how our infrastructure (roads, sewers, parking) could cope with 4plexes.

136

Fewer administrative personnel and reduced property taxes.

137

It is evident that many of the district services need to be contracted out. Work performed by district workers (storm, water and roads) take exponentially longer when performed by district staff then when contracted out and, undoubtedly, in a more costly manner. The number of district workers in this area should be reduced, and the work contracted to those who can perform the work in a timely and less costly manner.

138

Making deer situation and housing densification plans more public.

139

Update water and sewer lines.

140

Knowing who to contact for various concerns: staff, the various council committees

141

Lulie street re-paving

142

Oak Bay needs to re-visit their building bylaws, many are outdate or are no longer appropriate. The current bylaws make it much easier for residents to tear down a house and rebuild rather than renovate. Oak Bay will continue to loose character homes if modifications are not made. It is sad to see so many homes being torn down but there is very little incentive and many draw backs to upgrading existing homes (slow turnaround times on permits, unclear bylaws).

143

We need councillors willing to make changes in Oak Bay. Half of council votes against any changes whatsoever so everything remains the same.

144

Staff needs to be better informed as to the specific rules that apply to properties within the Heritage Conservation Area. For instance, staff said no permit was necessary for hoe ramming in the HCA, yet the Local Government Act (section on Heritage and specifically HCAs) states that no land is to be removed without a Heritage Alteration Permit.

145

Improved bylaw enforcement-especially regarding dogs on the beaches and in parks.

146

Keep at the same level.

147

Basic things, like leaf collection and snow removal could be done a bit more quickly in the fall/winter season. Also for some reason the road lines fade rather quickly and are hard to see in dark/rainy weather. Could more long-wearing paint be used? The website is pretty good; I can generally find what I need on there - just the odd occasion when I have to dig around a bit (but unfortunately I can't think of an example at the moment).

148

Water main upgrade to my street took years. Subsequent sidewalk was installed during snow/ice event & is substandard but no follow-up. Improvements should include better timelines, communication, & follow-up for substandard work. Some workers are *[Comment removed in*



*accordance with District of Oak Bay Moderation Policy]* which should not be the case in a community like ours.

149

Focus on sewer and water upgrades to address aging infrastructure. The increases in property taxes are unsustainable, and with the need to upgrade infrastructure, there will be additional pressure on finances. Need to be creative and look at what services the district can stop or defer.

150

Earlier leaf pickup. Prioritize water and sewer line replacements.

151

bring back yard debris dropoff in secondary site, during covid the option to drop off garden debris at the bins in the parking lot of the recreation center worked effortlessly, find another location for that as a secondary site, possibly uplands park gravel turnout area

152

Unfair and unique bylaws increase difficulties for well meaning Oak Bay staff.

153

Playgrounds - particularly Windsor, Willows and Lafayette are in disrepair and unsafe

154

Enforce bylaws without being complaint driven.

155

Please do not consider the development of housing in our public parks. We need that green space for recreation and wider community access. I implore you to honour the following statements as written on the Oak Bay council meetings page: Council Priorities 2022-26 Climate Change & Environment: Proactively mitigate and adapt to climate change and preserve and enhance the environment. Values Leadership -We are responsible and collectively steward the physical, natural, and social assets of our com..

156

More recreational activities for school age children. Most Oak Bay playgrounds have equipment for young children. I hope the Carnarvon Park will put back the zip line and include something for pre teens to do other than just baseball. .

157

Increase and make better Arborist Survey of properties on a regular basis to ensure trees are stable and healthy as they are usually near the roads. And make recommendations to either remove the tree or ensure to trim trees to reduce the level of heaviness to the lower trunk of the tree to help increase safety and security for the community.

158

I support a tax increase if that would help to address my concerns about improving density. Extra planning staff and perhaps consultants could move this ahead.

159

your staff are so slow at processing, which I understand is a capacity issue but it needs to be addressed, as waiting anywhere from 6-10 months for a response is absolutely appalling business practice and disincentivizing to people who might want to live here. I experienced OB staff operating with bias in a way that creates administrative unfairness, I am still debating whether to open a file with the ombudsperson about your office due to the biased admin service my family received- 36yrs resident

160

Affordable housing. Covered pickleball courts. Better public art process/ guidelines.

161

Priority has to be on infrastructure, policing, and fire. Fixing sidewalks and paving is secondary. I

volunteer on Anderson Hill. The parks folks have been very good at supporting our efforts although sometimes they're just too busy. Recognizing volunteers, besides the ones that go through OB volunteer services, more would be good. It's good to see Blockwatch up and running again. My husband had a stroke recently and OB Fire was wonderful in being first responders. Thank you!

162

We need more recreational facilities including improved pools and arena facilities, parks, and playgrounds to account for the increase in density.

163

aquafit classes in the evenings

164

More frequent street cleaning and enhanced beautification of Oak Bay Avenue.

165

Can't think of any at the moment

166

Improve the process for assessing and approving housing development so it is done in a timely manner with the goal of increasing affordable housing options that meet the needs of people in the region

167

Road and sidewalk work would be amazing. Not bike lanes! Actual services for drivers and pedestrians to keep us safe.

168

faster response to permit applications PLEASE do not allow graffiti to take over our beautiful city. It is so discouraging to see all of the defacing,

169

Community members need to know how our tax dollars will be spent BEFORE we pay our yearly taxes. A detailed outline of numbers of staff in each department and what their jobs/responsibilities are would also be helpful for us to feel our tax dollars are being spent wisely. Community engagement around neighbourhood proposed changes/concerns needs to be improved. Timely response to community member concerns also needs improvement.

170

pruning of trees away from wires that are the districts responsibility. Sidewalks and road paved that are not in good shape more bus routes towards beach Drive.

171

Let's make our streets safe. • When someone is injured while using our public facilities, let's understand how the street design contributed to the hazard and install engineering controls to bring the facility into a safe condition. • When someone is pulled over for excessive and dangerous speeding, let's install chicanes, roundabouts, narrow lanes, or otherwise add engineering controls to make the street discourage unsafe speeds.

172

More before/after school childcare options

173

More family focus

174

Allow residential elevators for 2-3 storey houses (even if they require special permit approval) so old people can remain in their houses as they age or allow house enlargement even if they require special permit approval) for additional housing needs.

175

Simplify the building bylaws and permit application process. Invite developers to build the higher density housing Oak Bay needs

176

*[Comment removed in accordance with District of Oak Bay Moderation Policy]*

177

-open a civic mastodon account -council meetings go for too long, and council talks too much making it hard to listen to meetings. Making them shorter and more efficient would make them easier to engage with.

178

Change the municipal law that makes homeowners responsible for municipal sewer and water infrastructure. Oak Bay is the only municipality that downloads this cost to individual homeowners, and this MUST change.

179

Simple acknowledgement of receipt of email correspondence.

180

No suggestion.

181

Bus

182

A delivered regular newsletter from the municipality of what is happening in Oak Bay would be useful for seniors who do not subscribe to a paper and/or are not tech savvy

183

Social media presence is not consistently maintained. Could be used more efficiently to inform the community.

184

More outsourcing and competitive bidding on infrastructure projects.

185

Administer the street closures which marathons involve, more fairly - it should NOT be impossible for residents to navigate the community while others enjoy their events. Ever. Keep working on preserving the sea front areas - MacNeill Bay in particular, where the embankments are in danger from top and bottom- brace however required at ocean level, but retain the remaining "hedgerows" on the King George Terrace side. Keep up with replanting of tree cover - especially on Oak Bay Village blocks

186

Parking issues need to be addressed ( there is not enough in the OB village area ). Also main thoroughfares ( Oak Bay Ave. ) are overly congested. There needs to be more discussion/input regarding plans to increase density in the municipality. We are dense enough as we are right now.

187

We pay a bylaw enforcement person who does zero enforcement on parking and sign bylaws, and others. Why pay for no service? If they were to write tickets it would generate needed income

188

Add traffic calming on side streets.

189

To have a person to answer your telephone call and to know how to direct your call to the correct person needed to assist

190

Making sure the lamplights and posts are clear of ads, political stickers and posters

191

Creation of a comprehensive plan for Uplands Park including Cattle Point, involving needs of the endangered Garry Oak Ecosystem, plants and animals, and the needs of visitors including dogs, and the appropriate balance to keep this essential cultural and ecological heritage. Appropriate signage for all almost natural area parks in Oak Bay with consultation with the Lekwungen people. Continued relationship development to further reconciliation with indigenous Nations.

192

Unfortunately, no top of mind suggestions at the moment. Overall, I feel the District is doing a good job. I will reach out if I have any suggestions.

193

There should be notice given to citizens well in advance of major initiatives being considered by council and council meetings. Currently, the agenda for a meeting is published on Wednesday or Thursday prior to a meeting on Monday and then often changed at the last minute. This does not give citizens and opportunity to respond to plans being considered by the council.

194

Improve road and sidewalk surfaces.

195

A public issue tracker, triaged by staff, would help me engage with the district. For instance, I could take a picture of a pothole, add its location, etc.; the staff then might say "already being addressed", "not our jurisdiction", "added to maintenance".

196

More written communication

197

Several dozen Oak Bay vehicle decals have been issued to non residents for preferential access to the Elgin Road transfer station. The issuing of decals to non residents must be stopped and the frequently issued decals recovered.

198

Work on housing & affordability, attracting more doctors and plan ahead for future infrastructure needs

199

Top to bottom review of what's being delivered and why and whose needs are being served

200

I do wish the times for leaf pickup could be a little more precise.

201

Keep public works vehicles in Public Works hard and not in public parking areas, not too happy about the "new" fire truck shed being built in public parking area for Firefighters Park. It is putting a lot of vehicles on side streets, crowding streets for bikes and kids.

202

Improve bylaw enforcement in school zones during school hours

203

allow parking on only one side of streets that are narrow

204

Outside work where municipal employees are required - work ethic, length of time to complete jobs, etc

205

Many streets in oak bay look like parking lots, with multiple vehicles per household. Why don't we have a permit system? Why don't we have businesses opportunities at willows beach to replace the

Kiwanis and breathe some life into the community? Why is it taking so long to development the Oak Bay Marina parking area and are we considering models like the Vancouver float plane terminal?

206

No suggestions

207

It's hard to describe, but sometimes you see projects happening in other districts - for example, bike lanes on Shelbourne, new parks, playgrounds, sidewalks, and paved roads - and wonder why projects take so long to get off the ground and complete in Oak Bay.

208

Salaries of all municipal employees, including benefit be published annually.

209

Re animal bylaw enforcement- *[Personal identifiers removed in accordance with Section 22 of FOIPPA]* are heavy-handed and overly aggressive.(Many with dogs are feeling unwelcome in OB, as a community member my dog and therefore me, am banned from using the beach in my community for 5 months of the year on an even limited basis which is discriminatory).Rather than "enforcement" control services should engage in conversation and education.

210

Information centre at street market.

211

Stop hiring consultants to make decisions. For example turkey Head- get a volunteer board of retired business people

212

Roads and sidewalks need repaving ....dangerous walking for seniors, very bumpy driving.

213

The approach to bylaw enforcement needs to be improved. The requirement for two formal written complaints from neighbours only serves to pit neighbours against each other and should be eliminated. But after receiving two formal written complaints the district chooses to gain compliance via education and co-operation with the offender, gives the complainants with " what the \*\*\*\* is going on?"

214

I want improvements that do not add to taxes. This is a loaded question - it assumes I want improvements when what I really want is reduced taxes! I want to review services to identify services that are not needed and that can be streamlined.

215

Better communication with residents. I applied for a building permit, I waited weeks for a response as I was told to do, once 6 weeks past I started phoning to see where we were in the process only to be told that there was no application received from me. Turns out it went to spam. Should staff be checking that regularly as I would think all new permit requests will go to spam?. We almost lost our contractor to another project due to the delay.

216

Infrastructure and Public Safety are the two main responsibilities of the municipality. I feel very safe in Oak Bay. I worry about the infrastructure failing catastrophically (Eg: Calgary water main break). All funds, including those paying senior civil servants needs to be directed to front line infrastructure replacement and staff that do the physical work for replacement and maintenance. IMHO, there is no need for the administration overload and creep that has increased payroll costs.

217

I interact with staff infrequently...by choice. Over the years, I've always had great interactions with staff at the "dump" and good interactions with front line office staff in the municipal hall and the

Monterey Centre. Talking to Engineering, Fire and Buildings has been pleasant enough but not very productive and a waste of my time. I don't think I'm in a position to know how to improve this.

218

None

219

limit densification

220

can't think of any

221

1. We live adjacent to Oliver Street, and had "road closed" signs for almost a full year. In fact, it meant "local traffic only." More important, we never had any communication about the closure or its duration. When I asked one of the supervisors in November how much longer, he said 6 weeks. It was another 6 months. But no communication about what was being done or how long it would take. 2. The method of pricing extra garbage pickup us silly. Why five stickers for a second tote?

222

I would like to see boulevard mowing shifted to homeowners. Even though I have double the frontage, why can't homeowners look after their portion of the boulevard. I have never seen a municipality do it like Oak Bay and it is wasted money in my opinion. BTW if a homeowner does not look after their property / responsibilities there should be service on call and after a brief ie two notices it should be charged and if not paid, added to their taxes.

223

Swimming lessons for children

224

Please clarify - in writing, and on the District website, exactly how Oak Bay citizens are expected to register complaints regarding VACS. Through a formal process? If so, what does that formal process look like and what does it entail? By writing Mayor and Council? Attending Council meetings? Speaking to staff? Since the only way to approach VACS, a PRIVATE company, is in person or by phone, the District is obligated to provide an equitable, fair, and transparent process for its citizens.

225

Please offer more tennis lessons for 3.0 and 3.5 during mid-morning; all classes are always full.

226

1. The leadership of the Mayor and council to systematically increase housing density in this environment that is already built-out is against the our OB public interest ---- no matter the advice of *[Name removed in accordance with Section 22 of FOIPPA]* the interests of the province, or increases to the tax base. The Council is getting away with this just NOW because of the scarcity and expense of housing. 2. The IDEA of bike lanes is good. The implementation is terrible. Very dangerous for.....bikers. Annoying for drivers.

227

Possibly more staff.

228

for public area projects improve advance planning, signage, and site control.

229

Information on the new density requirements.

230

NA

231

Contract out more services to improve efficiency and to shift the cost risk to the contracted party.

232

Reduction in speed limits to 40kmh or less for safety

233

A more helpful, friendlier approach to complaints about parking bylaw violations.

234

Consultation should result in action: public consultation takes an inordinate amount of time, then no action actually results. Examples of this are: legalization of secondary suites, development of Canarvon Park, development of Oak Bay Marina - the latter two had extensive public consultation led by third parties, at a cost to residents via property tax, and have led to no action. In fact, we now are being asked, yet again, to provide input on Canarvon Park at more cost. This is entry limited??

235

Protected bike lanes and all main routes, removal of the excessive street parking, higher density housing options.

236

Child care system for enrollment of after school care

237

Make it easier to find things on Oak Bay Website. Better search so you get the latest information and not a huge archive. Facebook site should have a daily what's happening in Oak Bay today. Events, road closures, deadlines, recycling hours. Web camera to show line up at recycling yard.

238

1) HIRE MORE PARKING ENFORCEMENT OFFICERS - OUTSOURCE THIS IF YOU CANNOT HIRE PEOPLE. ROBBINS PARKING MAY DO THE WORK. 2) CONTACT THE PROVINCE AND FEDERAL GOVT. AND BUILD CHEAP HOUSING, FAST.

239

We wrote several emails to the Mayor and councillors and never heard back from anyone at all regarding our concern.

240

Enhance communications

241

As difficult as it may be, Oak Bay must get its expenditures on wages and benefits under control. If this means going it alone in bargaining, so be it. The argument about needing to pay to attract quality staff is bogus. Working for a small entity requires less exertion and gives less stress, therefore less \$\$\$ When the cost of providing the services means you cannot provide those services because the budget is gobbled up by wages, you have a problem. 14% tax increase to fund wages is %&%&%&%

242

More and much, much more efficient road maintenance.

243

Making a stronger effort to educate citizens on the importance of diversity in green spaces. Stop servicing the grass patches on public spaces and increase plant diversity instead. Set up a free store for reused items. Promote the sharing of tools. Greater levels of engagement to reduce waste generation, by pressuring businesses to reduce their daily waste and to sell produce less packaged.

244

None except to continually look for efficiencies as taxes are trending upward which is a serious issue for young families and their ability to live in Oak Bay.

245

Oak Bay is overstaffed with administrative positions for its population.

246

Pest/rat control

247

Given the heavy pedestrian traffic in the 2200-block Oak Bay Ave (esp north side) I suggest it is mandatory to repair the sidewalks. There are all kinds of bumps, breaks and different elevations that make it hard for seniors -- especially those with walkers, canes and carts. Wheelchair waiting to happen.

248

Deer population control

249

Please improve availability of garbage and recycling options in public spaces. For example, the garbage bins along the Esplanade are often overfilled in the summer and the gulls or crows pull garbage out easily. The large green bins on Willows School fields are working well. A recycling bin for cans or bottles would reduce the amount of trash in the bins.

250

Provide an additional garden waste curbside pickup in late May or early June.

251

It's time that the municipality reviewed the needs and cost effectiveness of it's Public Works, Police and Fire services

252

More enforcement . There are still many boats, RV's etc parked in front yards and on the street. This should not be handled as complaint driven. We have also noticed an increase of dogs being walked on the Henderson Chip trail, despite many signs to the contrary. Would suggest signs be bigger.

253

More patrols of Carnarvon Park. I've been woken up on numerous occasions with kids partying in the park after 11:00.

254

More monitoring of speed along Beach Drive & parking time & place restrictions ( Marina parking lot)

255

Not pleased to frequently see several municipal workers at work sites chatting and socializing with each other, using mobile phones etc for extended periods. Perhaps better worker supervision and planning would ensure better value for taxpayer money?

256

Enforce bylaws

257

Make repairs in a timely manner and clean things up in a tidy way.

258

Given my responses immediately above (#20), better provision of information.

259

Uplands park need trail improvements. A bench or two would be nice for the elderly as well. Picnic tables on Anderson Hill. More off leash dog areas. Why not open up the north end of Willows for dogs year round?

260

CRD fire, policing and emergency services instead of local and cumbersome contracting and agreements across municipalities. Same technology and back office support across the CRD and procurement on a wider basis to get the most "bang for our taxpayer buck". Local accountability on the part of the elected officials. Less complexity.

261

We need painted centre lines restored on all major roads - not sure why this maintenance has lapsed in the past few years. Seeing that covid is over, can you remove all implements used for social



distancing and restore the roads etc. back to the way they were. Repair all pedestrian tripping hazards on sidewalks. We would like to see more enforcement of by - law infractions.

262

Deer removal. They have decimated my parents garden (used to be on garden tour) by eating everything floral, pooping everywhere, and wrecking the lawn. Usually there's approx. 1-6 deer. Scares me with kids/dogs in the fall. Need better system for booking lessons/camps for kids. Timing and frequent system glitches really stresses parents. Idea: Beautify sides of Fairway/Nicholas Rand xwalk with more intentional street/land-scaping (stonework/flower beds and sidewalk extending to xwalk.)

263

Summer folk dance practices in the park once a week for free would be nice.

264

Roads, sidewalks, lights, garbage cans, and boulevards are all in disrepair. Municipal employees need to take pride in their work and expected to complete tasks more efficiently and completely. Too much time is wasted and expectations are too low for our employees. Road closures are excessive and these projects need to be completed in a more timely manner...Dalhousie Rd, Beach Dr. As examples,

265

Please Please do NOT create segregated bike lanes. Victoria and Saanich are a mess. Encourage and create bike freindly routes .... there are plenty of side streets for cyclists to avoid main roads.

266

In addition to what was previously mentioned: Would love to see this Beach Drive become more user friendly for walking and cycling. More space (a bit less for cars?)

267

More washroom facilities. Better attended and supplied washroom facilities. More 4-way stop intersections. Enhanced policing of driving (and biking) laws.

268

I find it difficult most times to find information I need on the Oak Bay website.

269

The *[Personal identifiers in accordance with Section 22 of FOIPPA]* are generally unpleasant and confrontational. They need to start from a place of kindness and not like an adversary in combat. The 2 pet limit for household needs to be updated. That should be increased to 3.

270

Please address the issue of high numbers of deer roaming throughout the District.

271

We urgently need better animal control, both for wildlife and domestic dogs, better cougar monitoring/announcements, and our roads are in urgent need of paving and pot hole repair.

272

Trim hedges at intersections where it is difficult to see approaching traffic, bicycles and pedestrians.

273

I am not dissatisfied with the OB services. But my needs are few and I haven't personally been affected by untimely delivery of services.

274

I don't know if the option was available but water and waste water infrastructure is also a big concern. It will need to be addressed for the infill required. However, Oak Bay must do its part to support the housing crisis.

275

Making addressing infrastructure the top priority.

276

More yard waste pick up in the warm months - weekly, or let us have multiple/larger green bins? Its GREAT that we can now put our yard waste in the bins, but the bins aren't big enough for yard and household organics.

277

Better sidewalks for pedestrians! Especially on Oak Bay Ave. and South Oak Bay side streets. They are not level and very difficult to manage for people with hip issues.

278

Enforcement of bylaws and laws especially parking and traffic/driving infractions. More frequent police and bylaw patrolling especially on foot and bikes at beaches and parks. Renew and/or replace worn faded signage and place in visible and high traffic areas.

279

Seems to be no program for regular paving of roads. I can not find an infrastructure plan on the Municipal website that would tell me when our street would be paved/resurfaced and sidewalks installed. There are no sidewalks on many roads. Our street was partially dug up for pipe replaced and then repaved except for about 15 - 20% of it!!!! The street has needed repaving every since we moved here in 2017 and then when the equipment and personnel were on-site - the job was not finished!

280

More consultation with residence involved with changes to their neighbourhood ie bike lanes

281

On the big things, keep doing what you're doing! Maintain focus on water infrastructure... e.g. headlines from Calgary about their water main break should be top of mind for everyone.

282

In my dealings on the telephone with Oak Bay staff the individual I spoke to was brief, a little unhelpful and referred me on. Perhaps training on engaging with the public would be helpful

283

I don't really know. Mostly I have perceived few problems. However, the suggestion of disallowing street parking on my block would result in significant difficulties for family and friends who visit by car and would make life much poorer for this Senior who has space to park her own car and not a second one.

284

Need to have residents feedback before making decisions, ie bike routes and plans to implement these

285

Better communications around road work. When and where is it happening and how long will it take. Changes to accessibility access - e.g., the Willows Beach and the portable ramp trail to get to the beach safely. I didn't know about it.

286

More children's swimming lessons are needed. A larger social media presence (municipal updates, council meetings, special events etc)

287

openness of parks department

288

The city needs to access the service it provides and prioritize based on essential services. I moved to Oak Bay one year ago. The city cuts the grass on my street in front of people's homes on the street right of way. Let home owners cut the grass in front of their homes between the sidewalk and the property line. Street sweeping is excessive. Seems like the city has been doing it this way for years and aren't looking at ways to focus our limited budgets on priorities.

289

Better a cycling and sidewalk infrastructure. A website that is more engaging. Visible efforts to include marginalized populations. Small grants for individuals/groups leading neighbourhood improvements.

290

It's time that we consolidate services for the Greater Victoria Region. We can't continue to run police, fire, council, utilities, etc in parallel across multiple districts. We are wasting far too much money by operating in silos.

291

Better knowledge of records and services.

292

Better scheduling of municipal workers so numerous workers are not standing at a site watching while one person does something. More planting of native species so there is less need for mowing, watering, and putting non-native bulbs in and out. Deer control.

293

Provide more funding for Uplands Park walkways and signs about protecting native ecosystems, and install a sign at the Staqeya sculpture about the wolf and Tl'ches. Increase the number and visibility of signs along Willows Beach about the May - September "no dogs" policy.

294

As a long-time resident of Oak Bay, I believe there is a significant need for improved enforcement of speed limits in residential neighborhoods. Currently, there is a perception that drivers can exceed speed limits without consequence. Enhancing speed limit enforcement would greatly benefit the safety and quality of life in our community.

295

Oak Bay could make better use of the volunteer expertise in the community, often obtaining better information and advice than from expensive consultants.

296

Nicer parks. Not just weedy grass and dirt and playing fields, but planned gardens that one would like to talk through regularly.

297

Bus stop and boulevard maintenance.

298

Keep in mind who you are serving not just those who are skilled manipulators and lobbyists.

299

Manage cost in relation to the population

300

Public works [*Name removed in accordance with Section 22 of FOIPPA*] needs customer respect training

301

Can't think of any

302

Longer hours at the Elgin Street public works facility.

303

Timelines on building permits-developments should not be allowed to "take over" streets for years at a time while building a single family home (former Eagle's Nest on Beach Drive); multiple building permits issued at same time, resulting in excessive congestion, noise and disruption in a single block (currently happening on Beach Drive 3000 block)

304

At this time my only comment is that I still want to be able to speak to a real person either by phone

or in person if I have any questions or concerns. I use technology as my main source of accessing information, but having access to a real person if need be is very important to me. I appreciate the smaller sized community that we are fortunate to live in and don't want to loose the face to face interactions that are so important to building community and connections.

305

Mayor and council are all good and approachable people. The building inspection to get answers and help is very uncomfortable and does not build community. They make the approach difficult and terse in trying to resolve maintenance with permits in good standing. The culture is not friendly not helpful and make you feel like your the problem. From the moment you walk in with the glass barriers to meeting with staff is not a compelling experience, Mayor and staff super approachable.

306

More protected bike lanes

307

Clarify the whole process/timeline of permits at the beginning

308

Clearer indication on the website when and which people are available to answer questions in person and more people available during those times. Stricter reinforcement of parking rules specifically non residents parking over the allowed time limit.

309

1.regionalizing police and firefighting services with other municipalities for optimum efficiency & effectiveness 2. implementing active transportation measures in a timely fashion (no deferring 10 yrs down the road)

310

road upkeep is our main concern

311

Continue to eradicate spear grass in all areas where dogs are walked

312

Stay on course! I believe Oak Bay services are responsive and continually on an improvement objective. Surveys like this are a good checkin with the community.

313

The completion of one project before the start of another..the length of rd closures are too long with no obvious work happening. Please stop putting no parking signs for an upcoming event out days before the event happens,thus causing major problems for residents on those sts.Instruct crews to be more mindful of not blocking the whole rd with their trucks when putting up cones for an event. I've witnessed total disregard for other drivers when this is happening.

314

enable/encourage redevelopment of village/node density

315

Sewer system

316

Administrative services for working people. Example - ability to get municipal yard stickers on weekends.

317

Proactive bylaw enforcement. Enforcement should not only be complaint driven.

318

Take yard waste more than only twice per year. Fix the potholes in the roads.

319

Neutralize the tax increase

320

Work with nearby municipalities whenever possible to improve efficiency.

321

Don't close the pool through the hottest months of the year. Increase number of swimming instructors greatly so children can get swimming lessons. Enforce off-leash dog rules - if you are not in an off leash park you should not have to encounter an off leash dog. Cull the deer. Improve signal to noise ratio on communications. Make sure important proposals are communicated properly to people and not buried among all kinds of other routine things. Don't spend money on discretionary projects.

322

In future I would hope that any development within the municipality would respect the character of the district in which the project is proposed.

323

- Install a soft ramp at the bottom of Estevan on to willows beach to allow for better access for bikes / strollers / wheeled kayak carriers / and possibly wheelchairs. They have one on cadboro bay gyro beach I believe. There may be a pilot on the Bowker end. There is a natural area for one adjacent the Frog art and staircase - Allowing one-way car coops like EVO. I have free membership via my BCAA but find it less useful when the territory does not include Oak Bay and only Victoria proper.

324

Allow condo/stratas to use the municipal works yard for disposal

325

Focusing on fiscal responsibility and avoiding unnecessary borrowing of funds for vanity projects such as concrete-curb bike lanes - avoiding being unduly influenced by special interest groups that may not serve the best interests of the greater community.

326

Recycling collection has been problematic for many residents. As dog owners of many decades, we find the municipality increasingly restrictive, and have seen others harrassed by animal control to the degree where we no longer know where we can safely take our dogs to run without fearing repercussions.

327

May not be correct place to add this but since the uvic dog park closed uplands park is now over run with dogs. Very few people abide by the "on leash" period currently in effect. Perhaps more vigilance there and also extending the on leash months to September in order to aid in wildlife and plant protection. Also, when the long grass is mowed in uplands park during the summer, it is heart breaking to see rabbits the victims of this practice. Is there a better way to save the wildlife?

328

Some records are purposely being withheld regarding archaeological documents in the archives

329

- reduce speed limit to 30 especially in south oak bay where there are 4 schools (incl private and public) - ensure gas co leaves the roads smooth as they were before; most roads have pot holes, bumps, divits etc. - eliminate 14 wheeler trucks meandering throughout south oak bay - replace sewer pipes to connecting to our "fire" lanes - keep construction to reflect the character of oak bay

330

Maintaining strong sense of community through year-round roster of events (some predictable well-loved like OB Tea Party, Santa Claus, etc and some rotating new ones) and supporting neighbourhood engagement (e.g., block watch, etc). Would be great to have a food truck festival somewhere during the fall/summer.

331

Not sure.

332

It is my impression that when it comes to change Oak Bay is a follower, not a leader. As a result, the budget process always assumes residents can afford to pay more. There is no effort to rationalize services, be that through discontinuation, merger or some other approach.

333

Pave some of the residential roads like Lulie St

334

Spring pick up is too early in the year should be end of April. Leaf pick up is often before all the leaves have fallen.

335

Continue to improve roads and be very careful about the implementation of new bicycle lanes.

336

Times are changing. The District is an artifact of a bygone era. Adapt or be relegated to the history books.

337

vb

338

More transparency with residents/tax payers.

339

Making legal the home-based Practice of Reflexology to assist Community Members who engage in Sports, Fitness, Health, Lifestyles, etc and are in all age and gender groups. It is most antiquated and useless that Reflexology Practice as noted above be 'Illegal'

340

Infrastructure, playgrounds, permit issuing (I am not even attempting to improve our space after hearing the nightmares of permits and my own experience: a simple -as described by staff- repair permit took a lot of back and forth like no one knew what they were doing and requested information repeatedly, that they already had). But the roads, really. Bike lanes is the dream but the reality is I want to be able to ride my bike without damaging it or hurting my body; that's the barrier.

341

I am a regular user of the Elgin Road waste transfer station. I am often surprised by how many vehicles use the site, but do not have a current Oak Bay residents decal displayed. I have pointed this out to the staff, who typically say they know the vehicle or the individual and they are entitled to use the facility. However, they have never explained why, if they are entitled to use the facility, why they are not issued a decal.

342

Balance priorities in spending with the demographics of the citizens that live here. For example, my family: parents aged ~40, with young children. Yet we feel nothing is delivered to make us feel noticed as taxpayers. We all ride bikes, yet zero investment in bike lanes, a single renewal of a playground that I've seen in 10 years of living here. And to top it all off, as working parents, we cannot get municipally sourced before and after school child care. Hundreds of families in the same boat

343

Updated website would be nice.

344

Focus on core services, and nothing else

345

?

346

Reduce staff and office space to reduce property taxes. The population of Oak Bay has not increased significantly but the staffing certainly has.

347

None that I can think of, though services can probably always be improved

348

No bike lanes

349

Municipal property needs to be much better maintained. Brush, grass cutting and trimming, and weed removal in McNeill Bay is a disgrace. Snow needs to be timely removed from the sidewalks in winter. Sidewalks are in great need of proper repair and replacement. Many roads need to be repaved. They are in a severe state of disrepair.

350

more on-line, less wet signatures required. website refresh. improve taxonomy of documents along with more effective search tool.

351

Do the work with a financial plan to fund ahead instead of continual under-designing and borrowing - especially when dealing with expensive, multi-year projects like upgrading the sewer network, which can have a crisis impact in the future. The constant mini-patching of roads instead of redoing them as needed isn't helping either. The population of OB hasn't changed much in a decade and yet the number of staff seems to have increased significantly. Make your communications factual rather than spin.

352

DO NOT Install Bike Lanes on Oak Bay Avenue, this will have a negative and severe impact on access to businesses in the area and will eventually force business closures. Oak Bay Avenue businesses need street front parking to remain viable.

353

Do need a clarification re: question. Such a wide spectrum.

354

Water has gotten downright expensive. Affordability is an important aspect of "service", so while the water is always there when I turn on my tap, it's becoming cost prohibitive. Never thought I'd see the day when I have to complain about the cost of water but here I am.

355

I found the permitting process punitive and unreasonable especially given the housing shortage. I had to buy and renovate and the municipal folks were very accommodating

356

Oak Bay seems to be unable to respond to / anticipate emerging issues in a timely manner - despite the increase in staff over the last years. This must be the result of a mindset that is reactive or suffers from inertia. The fact that housing issues have taken so long to get adequate attention or action is a case in point.

357

It seems unfair that homeowners in Oak Bay have to pay to upgrade their sewers. Apparently this isn't the case in other municipalities in the region. We'd like to see more places for off-leash dogs. For example, some of the parks that are virtually empty during school hours are also closed to dogs. This seems a waste. Dog owners are taxpayers too!

358

Council should be more proactive about summarizing and distributing information about Council issues, decisions etc. Suggest an email before and after Council meetings. Greater efforts should be made to get rid of urban deer. They are a hazard on the roads and a major irritant to gardeners.

359

At this point I am not sure what to suggest. The hiring of so many extra staff has done nothing to improve services. The fact that staff changes have been so rapid during and since Covid, no one seems to know their role or have any history on which to make decisions.

360

More social media presence

361

The District must address the completely inadequate garbage bin situation both at Cattle Point and along the waterfront between cattle Point and Willows Beach. Early morning walkers are daily treated to disgusting overflow of garbage along what should be one of the most scenic and pristine areas of the community.

362

- clearing of weeds, etc on curbs and streets - painting of yellow lines on streets where parking is not available - replacing burnt out lights

363

I have only one wish, (which really is a first world problem), and that is for Oak Bay to do another birth control program for the deer. Thank you for this questionnaire.

364

I walk a lot, so I would like to see the pedestrian infrastructure improved. I would like drivers to be informed that pedestrians have the right of way at ALL intersections, not just marked ones. I would like hedges and gardens that impinge on sidewalk space be trimmed. I would like to see sidewalks repaired if they have tripping hazards.

365

Can't think of anything. Any time I have wanted a service, it is there and staff are always helpful.

366

We could use more off leash areas for walking with dogs that are not just fields (beach space or designated off leash times at beaches, spaces like uplands park).

367

*[Name removed in accordance with Section 22 of FOIPPA]* is quick to address tree-work permit requests but after several years of waiting and connecting with staff to reiterate the need, I'm still waiting for work to be done on the perimeter of my property that he has agreed is the city's responsibility. The lack of response extends the damage being done to my house in the interim.

368

Faster and more efficient process when it comes to home development. The building process as it stands now does not benefit the home owner /tax payer. This is a time when we need more housing not more read tape!

369

Giving better priority to upkeep of what biking infrastructure there is - especially having lights change when a bike is waiting.

370

\*Road work and repairs, why pave then dig up Beach Drive weeks later?! \*Remove hazardous planters that obstruct view of small children on Oak Bay Avenue by Fairways!! \*Quit the survey cost and start work at OB Marina. \*Open up options for "off leash times" for dog owners \*My experience with permits in Oak Bay has been terrible. I trust it will get better ☆ but let's get going! Thank you for this opportunity to share opinions and frustrations. I'm a lifetime resident of Oak Bay.

371

on busy streets e.g. Newport, Central, McNeil have parking on only one side of the street. Now cars park on both sides and there is a "suicide strip" down the centre for traffic in both directions.



372

Better roadside garden waste management Faster permits Tracking changes in traffic patterns around Mountjoy - Runnymede- Central

373

Need to look at ways to better share the road: facilitate people getting out of cars more, pedestrian safety (e.g. Oak Bay Ave.), the reality of more bikes.

374

1) It took six months for the crosswalk lines at the corner of Beach Drive and Beresford Place to be replaced after the road surfaces were to re-paved in 2023. 2) We adopted two storm drains in 1999 and attempt to keep them free of debris. The storm drain at the corner of Beach Drive and Oak Bay Avenue has never worked properly. Each year we call the municipality to remedy the problem as water frequently pools on the road and covers the centre line.

375

More actual working, less standing around talking about working.

376

Better care of boulevards ie sidewalks and areas where storm drains are located.

377

Pick up organics and recycle once a week and garbage every two weeks.

378

Roads - Would love to see the wide boulevards (that home owners think is their front lawn) to be used for shared pedestrian/cycling. There's a lot of boulevard space beside our roads that is currently wasted.

379

Better registration troops and the ability for oak bay resident to get into popular programs.

380

Do not develop housing in a park. Concentrate the increasing number of housing units to higher traffic areas.

381

Hold the line on taxes.

382

Look at covering the cost of water main connections to peoples' homes. If the water main fails it is very costly for individual homeowners.

383

Clear notifications on district services contacts

384

I think improvements to the fall leaf pick up program are needed. Put the onus back on the homeowner to bag the leaves for a streamlined and more cost effective process. There is no enforcement of people piling on streets, causing blockages for drainage. For a pretty municipality, this time of the year makes the area look quite unsightly...and leaves cover many yellow curbs, so less safe too.

385

The large boulevard area grass at Lansdowne Rd and Foul Bay Rd going to Camosun is rarely cut, and when it IS cut, the grass is not cut short, which looks very unattractive. The trees branches on the boulevard at Foul Bay Rd near Camosun lie there for months. That whole Foul Bay road going to Henderson doesn't look cared for, because it never is. 've lived here for more than 50 years, it's never looked nice like the other entrances to Oak Bay. I used to call about it years ago, but I gave up.

386

Can't think of specifics at this moment

387

Current curb side collection performance on paper and recycling is very poor

388

Just do your job and don't pass the buck.

389

There were points in by-law enforcement but not on by-laws... some of them are obsolete or just ludicrous.

390

Gated dog park

391

Fall leaf pick up. Only 1 pick up and too late in the season (two days before Christmas). The municipal yard for disposal/recycling too congested, especially for yard waste.

392

Road and sidewalk maintenance. Sewer upgrades to continue

393

We need to be more open to densification and elder care (I say this a someone who does not want to add an apartment to my property, nor am I requiring elder care)

394

More staff for dealing with the oak trees. there are several on city property in front of our house and they are only maintained if we call and call and call to have someone come and remove the dead branches before they fall on our cars.

395

- the process of arriving at decisions takes too long - the options presented in Open Houses and similar events lack clarity, and specificity with respect to the impact on individual homeowners - input gathered at public events does not seem to significantly affect final decisions - too heavy reliance on consultants and contractors

396

Continue using social Media to get messages out but also realizing that many seniors still appreciate news via newsprint

397

Keep up on cycling safety Don't ignore infrastructure Expand housing options Let people know if they are not accepted onto a committee in a timely fashion

398

See previous answer.

399

Sidewalks and bike lanes

400

None

401

I would like to see more transparent language on development proposal signs. I can't understand what is being proposed. Write a few sentences pretending you're not an expert.

402

increase collection of fall collection of leaves

403

As noted above, a stop sign at the corner of Newport and Windsor. It is difficult to see when turning right when driving west on Windsor and turning right on Newport. I have seen many close calls there. Also the bathrooms at Willows Beach need upgrades. They are in poor shape (hand dryers are weak,

they are often not clean and the locks on the doors are poor). A bathroom somewhere along/near Beach Drive around Gonzales Bay or near Walbran Park would be good for walkers.

404

See original comment on bylaws

405

More fenced off leash dog parks.

406

Willows beach gravel clean up at park and new paint on the railings and stairwells .

407

Not being shuffled off to next person who can't answer questions.

408

cleanup the abandon boats in the water, no over night parking in the parking lots at the beach-marina-cattle point-to many campers and people sleeping in cars. stop closing off streets for bike lanes get rid of the over population of deer our community does not need to increase density-the infrastructure will not be able to handle it.

409

more communication during permit application process

410

The District has become inflexible in service delivery. I love Oak Bay, however am dissatisfied with the management of our finances and resources. We overspend on services that are not necessary, while infrastructure crumbles. While Oak Bay is managed much better than surrounding municipalities, we could do better. We must be fiscally accountable to our taxpayers. We routinely waste money, time, and resources. We must be more flexible, efficient, and accountable.

411

Much better garbage pickup

412

Please re-pave Margate and Deal roads

413

More control over speeding drivers and noisy mufflers on Oak Bay Streets. Also too much parking on streets.

414

Please don't put housing in public parks. (Carnarvon

415

Oak Bay is moving forward with upgrading storm drains, catching up with necessary upgrades to reduce cross connected pipes, which is good. The main village area sidewalks are hazardous, especially as seniors predominately shop in the area. Educating residents to place leaves on boulevards and not on roadways is safer for driving and safer for not backing up storm drains in wet winter months.

416

No comments.

417

Many parts of Oak Bay are used a tourist attraction for island locals and out of towners. Subsidized waterbills or rain water barrels, for Scenic Drive homeowners to maintain flora beauty of Oak Bay in watering their flowers. More speed reduction practices to 30 or 40km/hr with higher fines in neighborhoods. Higher fines for graffiti & littering with rewards to whistler-blowers with camera phones/dash cams.

418

Consider cost effectiveness first. Life is increasingly unaffordable for anyone on a fixed income.

419

This is a wonderful place to live! Council & staff need to ensure that good things are maintained, and progressive actions pursued. Eg. Maintenance of existing parks and plantings Eg. Joining Federal programs to plant trees Eg. Respecting and enforcing the law re: the Federal Migratory Bird Sanctuary Eg. Respecting the work done by all the volunteers improving parks by requiring dogs to be leashed Eg. Encouraging & building arts and culture facilities, programs

420

Look to use third party contractors to do more maintenance work then just relying on staff.

421

We need to curtail the amount of increase in property taxes. One year of over 8 per cent is manageable, but multiple years could cause problems.

422

Don't know

423

—

424

Stop adding bike lanes Zero tolerance for begging

425

Find a different way to increase bicycle traffic mobility than by sterilizing major roadways with obstructions. As an alternative, consider converting the pedestrian sidewalks on one side of the street to bicycle use while leaving the other side undisturbed for two way foot traffic.

426

I would like to see the Council follow staff recommendations and have a more disciplined approach to approving development permits. To me there seems to be many instances where councilors have personal views that are inconsistent with policies and veto proposals based on their personal views despite there having been extensive work done by professional staff.

427

Park infrastructure and support to restore degraded habitat in parks. This includes education of public regarding usage, esp regarding off-leash dogs in sensitive zones (all our parks).

428

There should be more provision for fenced areas for off-leash dogs, in order to better separate off-leash dogs from children playing, old folks walking and the general public trying to relax and recreate in outdoor public spaces. It's hard to prove a negative but I think that we would see more families, children and the general public enjoying the mental and physical health benefit of beaches, playgrounds, walking trails, etc. if there were fewer off-leash dogs to contend with.

429

No comment

430

My contacts with one of your engineers and one of the Parks Dept. staff have been very positive. My dissatisfaction is that Council, and perhaps senior staff, are not communicating effectively with the public and have no timelines for actions on important issues. Please tell us what you are doing and what your vision is...and act on that vision.

431

Maybe some (supervised, bonded) volunteer groups could do some of the simple work - cleaning and gardening/trimming for example.

432

Encourage the province to reintroduce photo radar to help police cut down on speeding vehicles as well as enforcing laws against exceedingly loud vehicle engines ( i.e. after market mufflers etc.)

433

No additional comment

434

Went to City Hall to request a copy of our tax notice as had recently purchased the house, had not received one. The clerk came up with several reasons why they could not give me a copy. We had evidence indicating the home is indeed ours. After persistence on my part, finally received a copy. If City Hall staff had a 'How can I help you' attitude, rather than stonewalling until the customer persists, the experience would be much better. At Elgin landfill, a Driver's License should suffice as ID.

435

Transfer station is a head-scratcher. Sometimes (especially if it's raining) the staff leave you to go about your business. Other times, you would think you were entering a nuclear facility. Showing a vehicle registration is fine if you own one capable of hauling your recycling, but if you have had to borrow one (because you are a cyclist, motorcyclist, or own a little sports car) it's quite a big deal. Perhaps a driver's licence could be accepted if you don't have a sticker?

436

More boulevard tree maintenance- watering and fertilization and trimming. Maintaining bike lanes and providing more painted bike lanes on roads where traffic is a problem. No need to put up bollards or cement blocks.

437

Respect for current property owners by building staff and council. Timely Notification of demolitions and blasting activity in neighbourhoods to cover a much larger area than now currently required. Support for homeowners affected by blasting damage outside of notification area.

438

A way for residents to monitor status of service requests online - like the Calgary 311 online system

439

Parking in the Cadboro Bay Road, Estevan, Kinross area is very congested with so many businesses in this area....Barn Market, Pure Vanilla, liquor store, butcher, pizza, restaurant, ice cream.....many workers are parking for long periods of time in the one and two hour parking zones. Please have the parking commissioner monitor more frequently. Also, I'd suggest that Kinross should be parking only on north side of road. The garbage trucks and even SUV's are often having trouble getting through.

440

A reply would have been a start. The previous message I left was for *[Name removed in accordance with Section 22 of FOIPPA]* in the parks department and he too shuffled me off to someone else and I never received any reply from them. Responses have not been received to last two communications. Unacceptable. Then I get my tax bill, for what!!! Can I not pay that if I don't get any service for which I am paying for? Of course not. Unacceptable.

441

Amalgamate. We don't need 13 municipalities

442

Broken, damaged or non existing side walks, sidewalk obstructions through nature (hedges, bushes, shrubs, low branches, etc). Nature encroaches and destroys the turf on the Oak Bay Track & Field (lack of track maintenance) of our otherwise great recreational facilities. Street surface markings are of complete substandard as we go for the non-lasting simple paint option, which does not even survive a year. The more expensive options of surface or inlaid markings are hardly seen anywhere.

443

Underground infrastructure upgrades

444

The original plan with peer, increased park size , cultural centre, cafe, restaurant at Turkey head should be implemented

445

Collection of garden waste. Longer hours for recycling depot (difficult to get to as a working parent)

446

Keep property taxes lower by maintaining your budgets, controlling salary increases for labour and managing expenditures

447

More yard waste pickup

448

Please do not add housing units within any parks in the district. I saw it was one of the options for Carnarvon. Housing units can be built in busier area of the district such as Oak Bay Ave, Cadboro Bay rd close to amenities.

449

They should be based on better understanding of and listening to community needs that goes far beyond superficial surveys.

450

More opportunities for regular town hall and neighbourhood meetings, where there is dialogue and information-sharing.

451

Infrastructure projects that take more than one week should be contracted out to the private sector. Realizing union contracts and agreements there is enough work for projects less than a week to keep union staff busy. Example of a long drawn out project was the Henderson Rd /Landsdowne project last year? that took too long.

452

Bylaw services- need more than one bylaw officer

453

The only way we can compare what we pay in property taxes with our neighbours (fairness) is looking at BC assessment. When on BC Assessment, there is HUGE discrepancies between newer homes and older homes, even older homes that have had massive renovations. The values placed on the land are similar and fair, but the values placed on building are very, very different. We would like some form of confirmation that actual property taxes are similar and fair, unlike our opinion on BC assessment.

454

Major attention to the appearance of community is needed - weeds, long grass, and overgrown hedges along the scenic roads are disgraceful. Cracked and uneven sidewalks are causing falls and trips when walking along streets. Numerous potholes in roads are dangerous. Staff need to get off the driving machines to do a good job and address the weeds, grass, and hedges. Address the beautification of the community for residents and tourists. Taxes are high and service levels are low.

455

Road improvements are not always followed by vital road markings,e.g., paving done on Beach Drive more than 6 months ago but pedestrian crossing at Beresford not repainted and my disabled husband and I stand as close as safely possible with our hands pointing while the cars whiz by.

456

Not over regulate as that sky rockets all cost, Control depending. Have more transparency and less misleading communications.

457

Planning for the future is the most important improvement needed. Immigration is here and Oak Bay

has been mandated to absorb the increasing population. Oak Bay must plan and create the infrastructure to support the increasing population demands. Sewer, water, streets, sidewalks, safety, parks, and the aging recreational facilities. Oak Bay needs to be more responsive in the issuance for building and other permits. Bylaws needs more ability to enforce bylaws.

458

Continue to embrace technology to an appropriate extent.

459

No more bike lanes where safely driving on existing streets is affected. Have consideration for dog access to places for them to run. Sharing public spaces should include keeping pets healthy as they have a huge impact on mental health - and I would say that is one of the world's biggest issues.

460

Budget for increased municipal staff

461

Pre-authorized debits are available for utility charges, but not for property tax. Given the financial consequences of missing the property tax deadline are immediate and significant for working people and those on fixed incomes, I think changing that would be a big improvement. Oak Bay has no fenced dog parks as far as I'm aware. Given how many in the community are dog owners, and how many dog-owners would like to be separated from off-leash dogs, this is a huge oversight/failure.

462

Prices at the Oak Bay rec centre should reflect the cost. (ie go up) I'm sure the District subsidizes it. It shouldn't...user pays.

463

Wait time to receive approval for our residential renovation permit was ridiculously too long and lead to major unforeseen additional expenses for us due to the delay: extra rent and insurance costs, utility service and storage fees, no to mention the additional stress. We were told the whole approval process would take 4 to 6 weeks at the time of application and it ended up taking 13 weeks.

464

Things seem to take a very long time, in particular road work or upgrades.

465

More bike lanes

466

Water bill should show monthly consumption and analysis like BC Hydro bill

467

Fix sidewalks, improve services at beaches (e.g. outdoor showers that work and feet washing stations) and build better outdoor basketball courts.

468

lighting of the pedestrian crossing at Granite Street and Foul Bay Road is very poor. it is a long crossing and difficult to see pedestrians at night. More control of dog activity. There are too many dogs and the shore is almost all a migratory bird sanctuary. Dogs should be leashed on the beaches. Dogs should be leashed in Uplands Park. People let their dogs go off trails and they defecate in the bushes. There are too many dogs to allow this to happen. if leash laws are made, enforcement

469

Protection from externe weather

470

Keep on doin' what you're doin'.

471

Thank you for sending out meeting agendas, and minutes - I find them very informative. I would like

to see a stronger presence in our community of by-law offices enforcing rules - whether it be parking or any other infractions

472

Safer cycling, better sidewalks, deer control, better enforcement of dog bylaws and more clarity, education and signage on animal bylaws.

473

list of personnel In charge of all the different services

474

Better information to those that live in apartment complexes. The management is lax and I must get my info on the town by myself and this is difficult to navigate.

475

One additional garden cleanup/pickup day in the year would be very helpful.

476

Apply the bylaws consistently.

477

More money & energy spent on public housing, public transportation, and repairs to roads/sidewalks. Also, we don't have ANY enclosed dog parks in the entire municipality. That is a travesty.

478

I would like police to be more visible walking downtown Oak Bay. For instance, although I'm a cyclist I would never cycle on the sidewalk. I was recently hit by a cyclist while walking on the right side of the sidewalk on Foul Bay Road and Oak Bay Avenue. I was badly bruised on my arm and my knee was hit sideways and was hurt as well.

479

Better communication when things don't work out to plan. They are quick to say the positive outcomes. Nothing else. Eg, if a infrastructure does not get complete on time, to notify the public

480

Less supervisors, more action in roadworks. Pipeline repairs etc seem very inefficient.

481

Improve and update building bylaws to allow more housing such as garden suites and other forms of housing

482

So few people are aware of what's happening. A much better way(s) of informing people is needed. If I want information, I don't want to be referred to a 100+ page report. I gave up trying to be informed a few years ago when confronted by massive staff reports on subjects. You take out 1/2 page space on OB News. Why not use it to provide short summaries of what's happening? A single 4 hour open house is NOT sufficient to brief us on major changes.

483

ensuring building codes & bylaws are evolving to meet modern times...e.g. the ban on heat pumps on the sides of houses made sense 10 years ago when they were noisy...now...quiet heat pumps...no longer makes sense to keep the bylaw.

484

The autumn leaf pickup could happen a little closer to the scheduled dates.

485

Some of the roads in Oak Bay have required maintenance for some time. The south end of Falkland for instance is in rough shape and has been for several years.

486

Active transportation, protected all ages and abilities network. OB has long been negligent in this regard and far too timid in their current plans. A disgrace when compared to Victoria and Saanich.



Overall, staff and resources appear to be growing yet service is falling off. Generally one does not get a welcoming feeling going into the Municipal Office. New renovations and barriers contribute to this but some staff attitudes are very much a part of it. Does this come from the top??

487

Information and public meetings/talks specifically geared for older seniors on emergency preparedness

488

Occasionally provide visible police presence (radar?) around schools and busy areas such as the Estevan village where we FREQUENTLY see vehicles run thru stop signs. Not done intentionally, people just seem preoccupied and dangerously distracted. I was hit by a vehicle while on my bike by a motorist who said "I was trying to beat oncoming traffic." OMG!

489

Finally, enact OB's active transportation plan and join the 21st century in terms of safer streets and sidewalks for all users. Also: build more housing.

490

Continue the online info on the updating of the housing density plans.

491

Keeping the costs under control so we can keep our property taxes at a manageable level

492

In-door pickleball opportunities (sharing of the tennis bubble). More off-leash dog areas, similar to Windsor Park ( e.g. Carnarvon Park, east side) By-laws do not seem to match signage in park. More bike parking in the Oak Bay village. Maintenance of existing.

493

Looking after Oak Bay's infrastructure should be a priority.

494

More neighbourhood consultation before decisions made . More time to ask questions at Council meetings . More smiles from Councillors when approached or asked questions . More outreach and financial support ensure Songhees participation and more transparency around engagement with Songhees. Facilitate community members and groups engagement with Songhees to help with relationship building with Oak Bay residents. Invite Songhees to give talks or provide newsletter or OBay website. Transparency!

495

Road and sidewalk repair and maintenance need improving.

496

amalgamation with other core municipalities to adjust the cost structure of running the municipality

497

More information published in Times Colonist instead of just in Oak Bay news which many homes do not receive.

498

Public space at Turkey Head/Marina. A jewel that needs developing . Not a huge parking lot!

499

control cost, do not spend money on kitsch art, do not spoil nature with too many art projects, try to have variety in our village ( not more banks and real estate offices) handicapped parking at the bank,

500

At the Oak Bay Transfer Station there needs to be a better way to ensure that users are actually OB residents. I have seen many vehicles enter and use the transfer station w/o the requisite decal. There must also be a way to ensure that professional landscapers are not using the transfer station as a part of their business.

501

Side walks!!! The other day I was sitting on a bus stop bench, on Newport, waiting for a bus. At least six times I had to leave my seat and step the sidewalk into the road or lift my legs a feet up onto the bench. So many people out walking use assistive devices. There is not enough room to make way for mobility impaired residents to pass by on the the narrow amount of sidewalk space available after the bus bench. This is not safe or reasonable for us seniors.

502

We need more arenas, pools, recreational facilities like parks and turf fields with additional children's programming. I would like to see Carnarvon made into a much more usable space. A central facility with a soccer club house and a turf field would be an amazing improvement. I would like to see the parking surface of the Oak Bay Rec centre both the large parking lot and the one near the track developed so there is underground parking and additional recreational facilities.

503

For example: The Oliver Street water main replacement project was started in mid June 2023 with a projected completion date of fall of 2023. After requesting an update in early 2024, the District Engineering Department produced a project completion of whenever. It is now the end of May 2024 without a completion date.

504

Increase throughput at Elgin yard with more helpful staff and less autocrats. Focus on graffiti cleanup on boulevards (push BC Hydro to maintain poles with less tagging) and parks.

505

Open the transfer station on Sunday when residents aren't at work, close it on Monday. APPROVE SOME NEW HOUSING

506

Garbage pick up is the most inadequate in any city I have lived or visited !

507

none

508

lots of people and renters living in Oak Bay. I would like a push to get people to park their cars in the driveway ie off the streets. I would like parking on some streets to only be on one side so it is safer for pedestrians, bikes and other drivers.

509

Sidewalk improvements

510

The underground water pipes on our street are ancient and always breaking. The act of picking up leaves and brush twice a year must be expensive and seems unnecessary when people can drop it off at the brush dump themselves.

511

Would be nice to have EVO car share vehicles in Oak Bay. Enforce bylaws against off-leash dogs on all beaches and in parks including in bird protection zones.

512

expanded curb side recycling program to include more soft plastics

513

Follow your own plans on active transportation and sidewalks and road safety and improvements

514

Build affordable housing. Change with the times!!

515

We were shocked and dismayed at the the incredible increase in our water charges with no warning.

And then to be told it would probably cost \$5,000. Surely, in this day and age, it is unbelievable that there is no appropriate tracking advice. No just to protect the homeowner but also to comply with water issues facing us and which, I assume can only get worse. Can you imagine Telus or Hydro advising their customers after the fact that their annualised cost has increased

516

organic waste should be collected weekly during the summer - gets pretty bad after 2 weeks

517

Oak bay rec all swimming pool change rooms at the pool All tennis courts at carnarvan 25 meter Outdoor pool Access fir cars to streets exiting oak bay. le Richardson to be opened up

518

The services provided are sufficient. However, they need to be carried out more efficiently i.e. with less personnel. Also, it is very difficult to determine the appropriate point of contact and find out WHO is responsible for WHAT on the website.

519

implement a less draconian policy for applying the fine the province requires on late tax payments. if late one month 1/12 penalty two month 2/12th etc etc.

520

Infrastructure maintenance and improvements. Do not continue to expand bike lanes and look after the majority of the taxpayers who own and operate automobiles.

521

Other than preserving building density in have nothing more to offer as I'm very happy

522

no comment

523

When I called about the status of road work recently (to find out if it would be complete before a major event on the roads) I was referred to the wrong department and when I got the right department I was told it had nothing to do with OB but rather it was CRD. As a resident of OB when work is being done on OB municipal roads, I expect OB staff to be knowledgeable about the work being done on our infrastructure (status etc) whether or not it is CRD or subcontracted out. I was disappointed in th

524

Our problem was primarily with recycling services (blue bins) which I now know are contracted out and not district services as such. Finding that out however was a complete runaround, especially when trying to get the right service contact information from Oak Bay Public Works.

525

Archaic methods used at Elgin Facility for recycling causing untold noise and aggravation for neighbors Intransigence and broken promises to fix issues - repeated annually and issues raised are ignored or swept under the rug There are solutions to most problems but they are ignored

526

Build better communications to improve resident insights into challenges of running an area council. Keep telling the stories. Plan communications proactively and communicate relentlessly. It's very difficult to know how well communication lands, and of course people are biased in their interests until it impacts them personally. From a staff point of view, it's almost impossible to overcommunicate. Find innovative channels to engage and inform citizens. Oak Bay's a great place, Thanks!

527

I have lived at [Address removed in accordance with Section 22 of FOIPPA] for 40 years. Rhe road around my house is in a disgusting state of repair. It is full of pot holes. Once a year the workers come

and tar over the potholes. Very soon, new ones appear. There are NO sidewalks. The road outside my house is uneven. have complained in writing to the Mayor. He replied but was not comital. I pay \$10,000 a year in taxes- yet I have a third world road outside my home. Please fix.

528

Communicate to next door home owners, via email, when building permits are issued that will affect them (noise, dust, traffic, etc.)

529

More road works (potholes)

530

I think you are working on updating our parks and playgrounds. We need more small play spots (near the avenue and elsewhere) to attract families. Other communities have more and better playgrounds. More community events - like the market, Halloween on ave, Christmas light up, tea party Thank you for all you do!!

531

Better bike infrastructure

532

n/a

533

The Crosswalks all need to be repainted and maintained regularly. They are in terrible shape at the moment. And if not already installed, have flashing solar lights for crossing.

534

The *[Personal identifier removed in accordance with Section 22 of FOIPPA]* at the dump is quite rude and makes it intimidating to take items there. I would also like to see the district support people taking in their garbage bins. Many are being left out and are attracting animals and bugs.

535

While I did obtain services from Oak Bay District, I was not made aware of any technology or costs involved. However, it does appear that bylaws aren't being monitored, causing a lax by homeowners and visitors. I particularly notice that parking around Oak Bay Avenue has gotten out of hand as well as people driving at crazy speeds along roadways. I would like to see traffic calming put in place along Hampshire Rd north to reduce speed

536

More streamlined digital planning submissions.

537

Better road conditions and asphalt

538

None!

539

I live in near a bus stop that is near Oak Bay High and it needs regular cleaning weeds and garbage a problem.

540

I feel like the fall leaf clean up needs a rethink. The piles are left for far far far too long. We have green waste clean up every 2 weeks. Can we encourage people to use that service instead?

541

Opportunities for reconciliation with Songhees & Esquimalt

542

Why does OB have no Risk Mgt department that would offer assistance to people whose property they have ruined? How long will OB continue to rely solely on their citizens insurance companies to pay for the damage they cause. When will OB Council stop passing along the infrastructure problem

from council to council and have the guts to raise taxes enough to pay for repairing the infrastructure? When will OB stop spending money on public art and bike lanes and take care of more important matters?

543

I have lived on Middowne Road in Oak Bay for 25+ years and raised 3 sons in our home. In that time, we have never had any real improvements performed around my home. I pay for watering the boulevard grass on Oak Bay property, and do my best to keep my home ship shape. However, the asphalt sidewalk in front of my home is crumbling and can be a bit of a tripping hazard. Unlike Saanich Parks, places like Uplands Park become Paschendale in the winter

544

Accept more types of recyclable items, all solid plastics, electronics

545

Maintaining proper and efficient traffic flow. A map for bicycles and mobility vehicles should encompass alternate routes on side streets and optimise car traffic on main streets. Too many bicycles clog main arteries at rush hours and dedicated bicycle lanes are empty for most hours of the day, a detriment to optimum traffic flow.

546

The roads in Oak Bay are atrocious! The gravel roads in Saskatchewan are smoother than the roads in Oak Bay! There seems to be no thought given to how Oak Bay can improve the condition of the streets. It seems to be very disorganized and incompetent in making roads better. When the roads are worked on it seems to take them forever to complete it. Also, it appears they do have the parts for the repairs in a timely manner. The road work takes far too long to complete. Poor management. Who care

547

infrastructure forget expensive bike lanes for 10% of the pop

548

Increase service maintenance in public spaces and replace/repair worn or damaged fixtures, refuse receptacles, paving.

549

Continue providing opportunities to discuss future directions to support the community needs

550

Sea wall improvement on Beach Drive

551

fix the roads and sidewalks. Don't waste money and time on bike lanes and virtue signalling

552

Higher taxes, stop passing costs on to future generations.

553

less bike lanes and road closures for bikes

554

I see fire safety is listed as a service. I had no idea we had such a service! If one wanted to have an assessment of the fire hazards on a property how would this happen? Does one contact the fire department? This needs more promotion with the current drought and water shortages.

555

I would like to see more enforcement of the ban on short-term rentals; when we raised a concern we were told that it took several complaints before any action could be taken. Given how quickly other bylaws are enforced, this seemed out of order.

556

Improved traffic calming in residential neighborhoods and more bike lanes!

557

Preserve all existing green space. Restrict high density housing to areas that are currently zoned for same. Please don't sacrifice any more parking space or roadway for bike lanes.,

558

More leaf collection dates. It's terrible the way we only get two pick ups per season. I wonder if it's the same in the Uplands. Fix the roads, please! Stop hindering the flow of traffic! Enough with the bike lanes. Do something about property owners who let their houses/gardens deteriorate to a major degree. Also prohibit the painting of houses obnoxious colours.

559

There is no accountability when we see half a dozen staff hanging around a hole and only one is working. Please, this smacks of poor supervision. We need to see the budget in simple terms and at the end of the year, we need to see budget versus expenditure.

560

I proposed having the Elgin Depot open for longer hours in order for working parents to have the ability to get to the depot outside of office working hours.

561

Better walking and cycling infrastructure. Better pedestrian crossings and lights. Accessibility ramps to Willows Beach. Improved recreation facilities

562

The district should work with other municipalities to stand up to the bullying & mandates by the NDP government.

563

Improve access to waterfront whenever possible. Ensure municipal walking paths between properties throughout Oak Bay (including Uplands) are well maintained and have appropriate signage.

564

remove the bike lane curbing

565

Willows Beach was closed due to high coliform counts last summer, and I was unable to find any information about what investigation was done to identify the cause of the pollution.

566

I would like 1) for residents' only parking to be enforced, and 2) for Oak Bay public works staff to stop driving like maniacs.

567

proactive clear communication that responds to many different perspective impacted by any event. There are those that participate, those that attend, those that are not participating but impacted by the limited road access, noise and potential inconvenience caused by said event

568

Many of the district services take a very long time to complete.

569

I am okay with the general services received from Oak Bay. Definitely there needs to be a focus on infrastructure, road maintenance and park maintenance.

570

None

571

License cats and introduce laws that prohibit outside cats and enforce the laws.

572

Nothing to add.

573

Better audit on Municipal spending. Cost Reduction removing duplication of essential service by Police and Fire control. By amalgamation of protective services in the CRD, should each municipality want to keep its identity and its Municipal identity, reducing overlapping costs. This alone will show savings for every property owner in the CRD, as the Federal Government encourages higher property values to fund Municipalities throughout the Country, by shoving infrastructure costs to Provinces.

574

street cleaning

575

Larger organics bin to include grass clippings.

576

Improve management and opportunities at Monterey Recreation Centre Keep traffic moving efficiently and safely

577

More attention to key issues such as housing and climate change

578

Recreation services could be expanded. They are ver reasonably priced but very busy. Courses fill quickly and are geared for non- working adults. Some roads are in very poor repair, lack sidewalks, and are not bicycle friendly

579

Dogs are becoming an increasing issue in Oak Bay, from barking (noise complaints), off leash issues (such as on beaches), and owners not picking up properly after their pets. It seems that there should be a comprehensive policy put in place that would set appropriate expectations in an attempt to minimize neighbours calling by-law enforcement to settle issues, or worse, having neighbours take it upon themselves to try to resolve issues.

580

- Better street planning. Speed control attempts are almost farcical. Certain street closures make little sense. - Deer elimination

581

Install noise cameras to catch vehicles that create excessive noise. Pass a noise bylaw that fines vehicles for excessive noise. This will bring in revenue as well as create a less noisy environment.

582

Road resurfacing needs to be emphasized

583

Called with a property tax question, left a voicemail and the person didn't return my call.

584

Get rid of the deer

585

The public works staff is incredibly slow. I've never seen so many people standing around and taking their time to get a project done. It would never be acceptable in the private sector to be so inefficient. It's very frustrating to watch how long and how many people it takes while our personal costs to these departments keep increasing.

586

Provide recycling bins on Willows Beach especially when events are held. Trash cans are overflowing with dog poop

587

Organics collection should be weekly except during winter - this is consistent with many municipalities throughout BC and Alberta

588

Spring yard waste pickup caused major damage to my front lawn. More care would be appreciated.

589

Post online or in a newsletter where the district is working on the roads or will be.

590

Traffic enforcement Improved walkway at willows beach Bike lanes to Monterey Middle School from north oak bay

591

Bike lanes could be implemented more quickly

592

Please remove (or paint over) the graffiti on the sea walls more quickly, such as at McNeill Bay. The graffiti looks bad, and is not difficult to cover with new paint.

593

Drop the requirement for waste disposal bins to have serialized codes that link them to addresses. Allow residents to purchase their own bins so damaged bins can be replaced in a more timely and efficient way.

594

Re-instate Spring large garbage pick-up

595

More pedestrian controlled crosswalks or crosswalks better marked with additional lighting etc.

596

Transfer station employees to help the elderly and injured residents of Oak Bay when possible. Instead of insulting and threatening them.

597

The public works yard can be run more efficiently. Longer hours over the weekend, and shorter hours during the week days (ie. 8AM to noon)

598

More knowledgeable people from city works partnered with the newbies. When double rookies came to check on the smell coming from the sewer hatch in front of our house, they failed to figure it out and the problem remained.

599

Very simple: hire motivated people and hold everyone to higher standard.

600

Better, faster, more open to new ideas in housing options in oak bay

601

1)Outlaw wood burning fireplaces 2)Enforce bylaws without someone having to file a complaint - i.e. vegetation overgrowing sidewalks, barking dogs etc. 3)Rectify the pooling of water at either end of the pedestrian bridge in the Bowker creek park 4)Educate people especially dog owners to walk on the right side of sidewalks and walkways - your not in England anymore. 5)Educate dog owners to use their leashes when approaching others on shared walkways

602

Outdoor swimming pool. We really miss the Ian Stewart pool. We used it from May until Oct every year.

603

Although it's not my issue, how can Oak Bay solve the housing issues the government asks if you?

604

Improvements to sidewalks. Very difficult for disabled people to get around



605

More transparency from council

606

-Unburdening home owners with cost of infrastructure failures not on the home owners property - Improved parking strategy/enforcement on congested street (ie: allowing street parking on both sides of narrow, busy streets - forcing drivers into driveways and other available spaces to avoid hitting oncoming vehicles)

607

Trimming of boulevard trees, snow removal and road cleaning seemed to be done more regularly in the past. Now to have trees trimmed one has to contact the district and hope that one's trees are trimmed away from wires; it took days this winter after the one major snow event to have the street plowed (in past it was the day of or the day thereafter). My impression is there are fewer staff to take care of these things, and that the municipality is more reactive than proactive as a result.

608

Improve parking bylaw enforcement (vehicles parked on streets for prolonged periods without being moved). Repair bumpy sidewalks and streets.

609

1) Have an enquiries desk up front in the main office 2) Same thing in the Yard office

610

Don't know

611

More emphasis on repairing and repaving roads; speeding up underground and roadwork

612

Regarding permitting and bylaws, a info fact sheet would be helpful to know what you can and can't do on your residential property wrt accessory buildings, amenities etc.

613

Honour your consultation process.

614

Elderly r not AI techies and need alternate communication. Perhaps some amalgamations are needed as it is increasingly too expensive for older people to remain in their community. Try harder to get elder care, medical clinic, hospice,same services lost with loss of OakBay Lodge in our community when we desperately need it now.

615

Expand bicycling infrastructure, including seamless connections of cycling routes/networks with adjacent municipalities.

616

better maintenance of existing infrastructure and roads

617

Get new, *[Comment removed in accordance with District of Oak Bay Moderation Policy]* and qualified "result oriented" staff. Keep up with the needs of the community and change and pivot with the times. Get rid of the many *[Comment removed in accordance with District of Oak Bay Moderation Policy]* "non-productive" employees.

618

A worker that responds to the graffiti problems in Oak Bay especially around middle schools. More police involvement.

619

Provide accurate permit processing timeline.

620

Process housing proposals more quickly, and increase communication about housing changes due to provincial requirements.

621

Indeterminate staff levels seem to be high relative to population and ongoing administrative needs. Traffic at Bee and Cadboro Bay Road needs a left turn storage lane of at least two cars, the current configuration creates unnecessary traffic jam at peak times. Sidewalks need to be widened in most heavily used pedestrian routes, e.g., Oak Bay Avenue, Beach Drive. New crosswalk and amber pedestrian activated light required to calm traffic and provide access from Bowker Creek across St. Anne's.

622

Garbage pickup twice a week for a family is bizarre. And having to buy five stickers to put on the can is also odd. If less garbage is about less waste. Why sell five stickers instead of one sticker for five times the price? Why not allow three cans every two weeks if one can pay for it? Otherwise we are driving to the depot. Idling at the depot and dumping garbage anyway.

623

First of all prioritize what really needs to be delivered at the expense of "nice to have" and increase productivity and cost effectiveness by better management and use of technology. Work in concert with other municipalities to increase efficiency where this is possible.

624

At a certain point, asking for surveys to be completed repeatedly but not actually having a result of any kind is ridiculous. How many decades did we complete surveys regarding secondary housing? How many years have I completed surveys regarding the redesign of Carnarvon Park?

625

All the services meet my requirements

626

Road maintenance (e.g., filling of potholes on less-trafficked streets, refreshing road markings) could be improved somewhat.

627

More focus on the fundamentals - what must be done and how to do it efficiently.

628

none at this time

629

Infrastructure upgrades should prioritize tangible benefits such as utility, environmental effects, and equity and accessibility for residents, over aesthetic or historical considerations. For example, street-lighting in Uplands should be improved, not copied from outdated designs, since better technologies and environmental awareness exists. Sidewalks and crosswalks should be added in places that don't have safe walking routes.

630

Some (not loads) discrete signage on waterfront areas re. : no idling / no overnight parking in public areas (mostly this seems to be residents)/ no climbing down degraded banks, maybe?. Even more graffiti removal (but they are doing a pretty good job). Some more Parks Dept. attention to the decaying shoreline on MacNeill Bay ("shore it up" at the beach level, but **RETAIN THE REMAINING HALF OF THE HEDGEROWS** (rich in scent, flowers and bushes, birdlife) - no full-on concrete garbage.

631

Reduced costs - municipal tax increases are out of control.

632

Low cost maintenance and improvement of signage on the road-surface and road-side for non-motorized users of the roads and sidewalks

633

You need to give more weight to the comments of people in neighbourhoods that are being affected by a specific issue, be it road changes, applications to build, etc. I can honestly tell you that people in my neighbourhood feel that Oak Bay does NOT listen to their concerns or suggestions. Or rather, council listens but then sides with developers regardless. The engineering department, in particular, lacks communication skills.

634

Consistent monitoring of off leash dogs and their owners/walkers in Uplands Park.

635

\*\*climate change mitigation hugely important \*\*More separate bike lanes, especially one on McNeil, to connect with Richardson and Foul Bay routes. \*\*public education on the value of bike lanes to communities \*\*encouraging rentals of secondary suites by grandfathering in spaces that don't meet suite code (like lower ceilings in old homes) and permitting tiny homes on larger properties.

636

Services seem to be good overall, no specific improvements needed

637

Oak Bay needs to be more forward-leaning and think about younger families and their future in the district. Seniors are an important part of the community of course but do not wish to evolve or change for the good of the next generation. Prime examples are the wasted opportunity at Turkey Head, rejuvenation of Oak Bay Rec

638

More sidewalks and bicycle lanes are needed. Oak Bay has fallen behind Victoria and Saanich, for example.

639

Upkeep of our potholed roads and sidewalks

640

Bike lanes

641

Need to improve the web site look. Coming from Ottawa, the city of Ottawa web site was really Good. I could easily view my property and water bills and see what was going on with road infrastructure housing etc.

642

Downsize and train staff to be more efficient and solution focused . Overwhelmingly staff are disinterested, bureaucratic with their heads stuck in the municipal rule book.

643

We recognize the challenges placed on Oak Bay Council and services by the BC Government. A Government that recruited professional staff from Oak Bay while imposing unrealistic time lines to achieve new housing levels in Oak Bay. Housing levels that requires a significant increase in Oak Bay's infrastructure. Our coming general election will give us an opportunity to defeat the BC Government.

644

Oak Bay development tracker displayed as a "map" option, other municipalities have that option. I find the visual to be clear and simple on the map area I am interested in.

645

Our street was without working street lights for almost a full year, despite many neighbours contacting Oak Bay to replace/repair bulbs (or whatever needed fixing). This is a safety issue. Leaf

pickup seems to be completely random. We have had 2 years without any leaf pickup until Jan/Feb. We can hear the trucks near us and see them driving down streets other than ours. Often the trucks are just driving down the street and not picking up leaves. They are also parked for the day by 1:30p

646

Share more parks during of sport hours for dog offleash

647

Encourage pedestrian and bike use and improve related infrastructure.

648

Listening and acting on citizen/tax payer input. Longer notification period of district's homeowners prior to decision-making council meetings, and not having council's decisions being a foregone conclusion at meetings regardless of extraordinary neighbourhood attendance and input, i.e. gas-powered property maintenance equipment, single-family home modifications to increase homes' capacity 3-fold. The rat experiment of increased population density in defined space(s)=criminal acts and results.

649

Road/water infrastructure replacement simply takes far too long! Currently a one block project that was originally communicated to take 4 months is still in progress almost one year later. Seems like a project management disconnect.... plus no updates re timeline were ever communicated. Where is the accountability to make sure projects are completed on time and within their allocated budget? I ask this question given the amount of infrastructure replacement that is needed in Oak Bay.

650

Roads haven't been maintained for the last 20 years I have lived here.

651

Elgin Transfer Station is a nerve-wracking experience and a flip of a coin whether someone's going to 'break the rules' or whether I'm going to break the rules and get yelled at because 'the rules' are so unobvious. A smarter person than I needs to fix the system: make particularly green waste disposal more efficient and organized, and out-of-muni users have to be stopped. Parking is lawless on Hampshire N of the Ave: non-stickered cars parking all day, and people blocking driveways.

652

I would like to see the garbage/recycling trucks more efficient. We used to have all the recycling picked up by a single vehicle, now we have at least two, one for plastics and glass and one for paper products. Then a third truck for organics, and a fourth for the garbage!

653

Allow citizens to purchase dog licence by affirming their dog has been neutered or spayed. We cannot find our certificate, but swear our dog is neutered.

654

I don't have enough information to be able to suggest improvements. The services I access daily, weekly, monthly seem to be functioning to purpose. I have very strong feelings about the wording of the dog leash bylaw where a dog completely well trained ( curb trained, no chasing of any other creatures, non aggressive, comfortable around traffic, etc) and under control still has to be tied to a human, restricting opportunities to be properly exercised except in a dog park where we would never go.

655

Although I am years past my time of bicycle riding, we need to catch up with the rest of Victoria in providing bike lanes.

656

Better website layout, more concrete information, more community engagement.

657

Taxes continue to increase with little to no visible improvements being made. We have the worst roads, sidewalks in greater Victoria and pay the highest taxes.

658

I believe there should be more workers or efficiency in public works. A street light I have requested for months to be replaced and/or repaired is still not attended to. Apparently there is only one electrician in the district! Street name signage could be greatly improved with the addition of same at many intersections, plus trimming shrub and branch overhang.

659

More use of technologies would be helpful in addition the Oak Bay district website needs to have the ability to do more on the website.

660

Public service vehicles and equipment needs to be zero emissions.

661

More narrow dates for leaf pick up in fall- we always end up calling in Dec

662

Observe quiet times eg street cleaning at municipal Hall

663

Public Works seems stuck wasting money using the bandaid approach for repairing district utilities and not being able to get ahead of problems in a meaningful way. Numerous emergency repairs being done on a patchwork basis on the same street are far more costly and of little long term benefit compared to biting the bullet and repairing the whole street once it's obviously failing. Taking a longer term approach should ultimately start saving money and help avoid even higher future tax increases

664

comparisons of Oak Bay doing work (plumbing, road work, sidewalks, street cleaning) versus costs of contracting out

665

More ongoing maintenance of OBRC and more bike racks in Oak Bay Village and at the library

666

No much

667

Additional lighting at the Oak Bay track. It's widely used and enjoyed. Additional lighting would make it more accessible and could be added to areas that would not negatively impact houses around the track. A larger weight room and bigger pool at Oak Bay rec. It is very busy there and is due for an expansion. The Oak Bay Marina site has such potential to become a positive and exciting part of our community. The project seems stalled, and new restaurant would be welcome too.

668

Apart from the main issue/challenge noted earlier, I would like to see my road improved. It resembles the skin of an alligator with divots on its back :) and I would like to see a schedule of planned road improvements and what sequence and location - perhaps this is already somewhere? I'm really interested when my road will be repaved. Thanks

669

What I find out is the number of engineering works that are started (drains, road improvements etc) but then left to lie fallow for weeks before crews come back to finish them. If you start a job, finish it! Also, the District is very slow on its pothole programme. I have had to hassle engineering to get on with it.

670

Watering program to maintain tree and plant life - Anderson park is dying due to heat stress and lack

of water. Keep density low. We moved here because of low density. Don't give in to the demands of the 1% - they can go elsewhere

671

The requirement for owners to be responsible for infrastructure under roads to the main line is an aberration in Canada. If an owner is indeed responsible, then they should be able to contract the work out subject to municipal inspection. Doing so would reduce the cost to owners (I have waited 5 years for repairs and the cost has gone up) and reduce infrastructure age. I would prefer the municipality contract out work to its own service.

672

Stop maintaining the boulevard. Allow nature to take over or locals residents to manage.

673

Pruning of heritage trees on Beach Drive

674

Bike lanes - council has been too slow to act. The bathrooms at Willows beach and the change rooms at Oak Bay Rec centre desperately need renovation.

675

nothing to add

676

Trim the budget and red tape. Encourage redevelopment. Move forward faster with Turkey Head.

677

Weekly garbage collection or ability to put out more bags every 2 weeks

678

cannot think of any

679

Better washrooms at willows beach and upgrade oak bay pool

680

M

Better dog bylaw enforcement, especially along the various shorelines in the migratory bird sanctuary

681

The weeds in the sidewalks and the clogged drain basins are everywhere. The neighbourhoods look unsightly because of it. The street sweeper only comes once a year. I have to sweep the curb in front of my own property frequently to maintain a tidy appearance. New construction should be completed in a timely fashion and landscaping should be completed shortly thereafter. Still waiting for 6 years for a neighbour to landscape after completing construction.

682

some effort at cost containment

683

Repaint yellow roadway lines and repaint the curb yellow where Monterey and St Ann St meet.

684

Way more information should be posted on the website so that we don't have to try to contact your staff.

685

Stick to fixing deficiencies in existing infrastructure before adding new services.

686

A return to the recycling table at the Works Yard (I have seen staff throw into the garbage whatever is deposited at the recycle table), and checking every car or truck for the appropriate sticker.

687

There are bylaws, policies and Schedule 19 fines for the various infractions taking place at Elgin Road transfer station. Non of these rules are being administered effectively. *[Defamatory content removed]*

*in accordance with District of Oak Bay Moderation Policy] I can be contacted for clarification of these abuses [Name and contact information removed in accordance with Section 22 of FOIPPA] Additional information can be found at [www.obgt.ca](http://www.obgt.ca)*

688

Again I would say upgrade sidewalks or put in sidewalks where there are none.

689

More swimming lessons for children.

690

Seems to take forever to get road and drain work completed

691

None

692

A dog park would be nice.

693

Parking enforcement is rude and is hard to get ahold of. I was told they are "too busy" but then I regularly see them up on cedar hill cross road ticketing the uvic kids cars. I am seeing lots of vanlifers camping at Cattle Point, Oak Bay marina, Cedar Hill cross road etc. in violation of the parking and camping bylaws. I reported this to bylaw enforcement with no response.

694

Better web site to show more information regarding flushing, water shut offs, water main breaks, etc. Oak Bay needs to hire more staff to enforce bylaws.

695

Speed bumps on single lane residential roads.

696

Better registration program

## ATTACHMENT 6 – Q29 Full Text Responses

29) Does your household have an appliance or means to reduce heat impacts in the summer

### Other

81 respondents

Please review [“Note to Reader”](#) regarding Open-Ended Responses (page 45)

1

house design assists cooling

2

extensive tree cover

3

awnings, deck screens

4

screen doors front and back

5

Curtains

6

How about a cold tea towel around the neck, or perhaps at it's worst, a cold bath.

7

Beer

8

freezer that makes Ice

9

Heat exchanger

10

forced air circulation through furnace ducts, blinds and curtains

11

We'll-treed garden for shade

12

Oak Tree canopy

13

Awnings

14

Shade umbrella, water misters, ice machine

15

garden shade

16

passive shading

17

closing the blinds



18	air purifier
19	air purifiers
20	Tree canopy
21	shady trees
22	Misting and cooling stations within the complex
23	Air filters for wildfire smoke.
24	air to air heat exchanger
25	furnace fan
26	light coloured roof
27	Many large trees
28	solar window film
29	on water
30	External blinds for windows and skylights
31	fan built into forced air furnace
32	open windows
33	Exterior heat deflecting window shades
34	Blinds
35	Don't need anything else
36	Deciduous trees in front of west facing windows
37	Never need to reduce heat in this house. It's always comfortable with the windows open.
38	Cold showers!
39	open skylights
40	Hepa Air Filters
41	I have trees on my property that provide ample shade

42	Window shades
43	Portable air conditioner
44	Tree placement for shade
45	Interior and exterior blinds
46	fan on furnace
47	Multitude of large trees on property
48	I have a small home that is easily cooled by the two points checked.
49	Condo building with AC in corridors and cool basement, oceanfront
50	no need, it is not hot here
51	big oak tree for shading/cooling
52	Air exchanger, low E argon gas windows
53	close proximity to shoreline park
54	Trees provide shade; good quality windows and doors; even in the heat dome, building was livable.
55	Closing blinds and drapes
56	high quality windows
57	trees
58	mister
59	Furnace fan
60	Shaded position of homes exposure.
61	Oak trees - shading house
62	window blinds
63	Hydro Neutral/Solar
64	new windows and insulation
65	we have one but it is not required due to our north east exposure

66

Our house remains cool in the summer.

67

swimming pool

68

trailer with AC

69

Ground floor north/east condo

70

Awnings

71

Triple glazing

72

Reverse switch on gas furnace that generates cool air

73

swamp cooler

74

Shade sails, window blinds

75

double-height main floor

76

Close windows during day, open at night

77

about to install heat pump

78

Mature trees (I know trees aren't an appliance, but its really effective and overlooked)

79

good insulation & double pane windows keep house cool

80

Sun shelter

81

upgraded windows low E

---